

7TH WOMEN IN OPERATIONS LEADERSHIP SUMMIT

FUTURE-PROOF YOUR CAREER IN A DISRUPTIVE ENVIRONMENT

15 - 18
OCTOBER 2019

INTERCONTINENTAL HOTEL
SYDNEY

LEARN FROM



Kate Munnings
Chief Operating Officer



Bob Black
Group Chief Operating Officer & EGM,
eCommerce Delivery



Kylie Fraser
President FMCG & Healthcare



Karen Jones-Gudmunson
Head of Operations & Program Director



Debbie Johnstone
Head of Governance & Operations - Procurement



ALSO FEATURING



EVENT PARTNERS



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INNOVATE, IMPACT, INSPIRE

Successful leadership in a disruptive environment is imperative. To remain market relevant, a diverse and innovative workforce needs fearless leaders who are prepared to challenge the traditional structures. This means embracing fresh opportunities like emerging technology, new business opportunities, or employee-friendly work practices. Be inspired by these impactful leaders as they share their tips for innovative success.

- ▶ **Successfully** implement meaningful change
- ▶ **Advance** your career in a changing world
- ▶ **Sharpen** your leadership skills
- ▶ **Promote** a happy & healthy workforce

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NOW**

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WHO WILL ATTEND?

Aspiring female leaders within operations based roles:

- ▶ COOs, Directors
- ▶ VP Operations
- ▶ Manager
- ▶ Superintendent Operations.

Also attending advocates of change and managers responsible for:

- ▶ Diversity/Human Resources/Leadership Development
- ▶ Women in Leadership Program Managers/Committee Members
- ▶ Champions of Change/Male Leaders

WHAT OUR DELEGATES ARE SAYING

“Amazing experience, the speakers were excellent, the topics were relevant and really useful for personal and professional development. Very inspiring stories too!”

“Excellent and worth the investment”

“A must attend if you want to be a leader and continue your personal & professional development.”

16 OCTOBER SUMMIT DAY 1

SKILLS OF A SUCCESSFUL LEADER

KEYNOTE

9:00 - 9:50

In today's changing industry landscape, certain skills are essential to successful leadership. Kate will share her take on the most important skills of a leader in 2019.

Kate Munnings
Chief Operating Officer
Ramsay Health Care



KEY TO BUILDING A SUCCESSFUL TEAM

CASE STUDY

9:50 - 10:40

A successful organisation build the right teams for the business. Corrine will draw from her experience to outline what it takes to build a successful team.

Corrine Murphy
Central Services Director – International
CIVICA



EMERGING RISKS IN OPERATIONS MANAGEMENT

PANEL

10:55 - 11:45

Risks in operations management are constantly changing in today's landscape. Our panel will share what they consider to be the most impactful disruptions and emerging risks to their business.

Beverley Britz SPS Training,
Services & Consulting Operations Manager
SEQTA Software

SEQTA

Ruth Thompson
Senior Manager Procurement Group Operations
AGL Energy Limited



Samantha Abeydeera
Chief Operating Officer Marine
NRMA



Jackie Khoo General Manager,
SEO, Customer Channels & Enterprise Operations
NBN



ADAPTING TO CHANGES IN TECHNOLOGY

CASE STUDY

11:45 - 12:35

It can be difficult to manage and maximise productivity simultaneously. Learn from Karen's experience of the challenges that come with implementing technology changes in a business.

Karen Jones-Gudmunson
Head of Operations & Program Director
ANZ Bank



NAVIGATING CAREER TRANSITIONS

CASE STUDY

1:35 - 2:25

Nowadays, career transitions are not always linear. Learn from Kerry's experience about how she has progressed in a non-traditional way.

Kerry Pronk
Chief Operating Officer
Springday



STRESS IN A WORKPLACE

EXPERT COMMENTARY

2:25 - 3:25

Everyone manages stress differently, and sometimes we let it get the best of us. Anca will break down what it means to be stressed scientifically, and how we can manage stress to get the best from ourselves.

Anca Ramsden Director, Clinical Psychologist **Affect Regulation Therapy**

A CAREER OF CHALLENGE

CASE STUDY

3:45 - 4:35

There are many obstacles on the road to success. Learn from Tara's experience of overcoming challenges and acquiring skills in an Operations role.

Tara Czinner Chief Operations Officer,
Westmead Applied Research Centre
The University of Sydney



DRINKS & CANAPÉS

Continue to network while you enjoy complimentary refreshments.

4:35 - 5:35

17 OCTOBER

SUMMIT DAY 2

NAVIGATING CHANGING TECHNOLOGY AS AN OPERATIONS LEADER

KEYNOTE 9:00 - 10:00

It can be difficult to keep afloat among the constant developments in technology. Keep abreast with Bob on the latest developments in how technology is driving change to operations.

Bob Black Group Chief Operating Officer & EGM, eCommerce Delivery
Australia Post



THE ART OF ASSERTIVE LEADERSHIP

CASE STUDY 10:00 - 11:00

Assertiveness is often mistaken for aggression, but it's a critical leadership capability. Deep dive into the importance of image and discover what it means to be assertive.

Kristi McLachlan
Head of Delivery Strategy & Support
Sydney Airport



WORK-LIFE HARMONY FOR EMPLOYEES

PANEL 11:15 - 12:15

Explore what employees value most in an employer and what it means to be an employer of choice.

Erica Pickford
Head of Operations
Genworth



Debbie Johnstone
Head of Governance & Operations - Procurement
Woolworths Group Limited



Kylie Fraser
President FMCG & Healthcare
Linfox



Jodie Osborn
Executive Manager, Strategic Planning
Insurance Australia Group



Megan Webster-Bradman
Executive Director, Strategy & Court Operations
Courts Administration Authority SA



Shirley Robertson
Senior Advisor Asset Management
QIC Global Infrastructure



SUCCESS AS A LEADER

CASE STUDY 1:15 - 2:15

Mastering the skill of prioritising and understanding your limits is no easy feat. Hear Nicci's story about progressing her career while balancing spinning plates.

Nicci Harrison
Operations Director ANZ
George Weston Foods Limited



IMPLEMENT ORGANISATIONAL CHANGE

CASE STUDY 2:15 - 3:15

Implementing a change throughout an organisation can be challenging. Learn from Nuria's experience of what it takes to drive effective and enduring change in an organisation.

Nuria Florentino People Manager,
Infrastructure VIC/SA/TAS/NZ & Tunnelling
John Holland



ELIMINATE BARRIERS

ROUNDTABLE 3:30 - 4:30

Within Operations, there are many barriers we must conquer. Explore how to take on the challenges we regularly face.

Maria Newport
Managing Principal
Newport O'Connor

15 OCTOBER

PRE-SUMMIT WORKSHOP

EFFECTIVE COMMUNICATION

When effective communication is carried out, not only does it increase productivity, it develops a stronger team. Be guided through the five core skills for effective communication and gain a sound understanding of communication strategies. You will gain the skills to communicate confidently at all levels, across all mediums.

Modules

- ▶ Five key effective communication skills
- ▶ Barriers to effective communication
- ▶ Effective communication to people at all levels
- ▶ Developing a methodology to handle different communication across all mediums

Julie Alexander
Chief Executive Officer
Changing Change International (CCI)

18 OCTOBER

POST-SUMMIT WORKSHOP

PERSONAL SKILLS OF A LEADER

The image of a successful leader is different to everyone, but the core qualities remain the same. Explore the characteristics of a powerful, influential leader and then develop the skills to help you establish your leadership profile.

Modules

- ▶ What makes a successful leader?
- ▶ Influence - How to influence and impact others
- ▶ Time management
- ▶ Work-life balance

Maria Newport
Managing Principal
Newport O'Connor

Registration Information

Organisation Name

Address Suburb State Postcode

Booking Contact Information

Title Full Name Position Email Phone

Delegate Information

#	Title	Full Name or TBA	Position	Email	Attendance Date/s
1					<input type="checkbox"/> 15 <input type="checkbox"/> 16 & 17 <input type="checkbox"/> 18
2					<input type="checkbox"/> 15 <input type="checkbox"/> 16 & 17 <input type="checkbox"/> 18
3					<input type="checkbox"/> 15 <input type="checkbox"/> 16 & 17 <input type="checkbox"/> 18
4					<input type="checkbox"/> 15 <input type="checkbox"/> 16 & 17 <input type="checkbox"/> 18
5					<input type="checkbox"/> 15 <input type="checkbox"/> 16 & 17 <input type="checkbox"/> 18
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10					<input type="checkbox"/> 15 <input type="checkbox"/> 16 & 17 <input type="checkbox"/> 18

Your Investment

Options (per person)		Value Plus Rate	Super Saver Rate	Early Bird Rate	Standard Rate
Qty		Register and pay by 11 July	Register and pay by 15 August	Register and pay by 19 September	
___	4 Days	\$3995 + GST = (\$4394.50)	\$4295 + GST = (\$4724.50)	\$4495 + GST = (\$4944.50)	\$4695 + GST = (\$5164.50)
___	3 Days	\$3195 + GST = (\$3514.50)	\$3495 + GST = (\$3844.50)	\$3695 + GST = (\$4064.50)	\$3895 + GST = (\$4284.50)
___	2 Days	\$2295 + GST = (\$2524.50)	\$2595 + GST = (\$2854.50)	\$2795 + GST = (\$3074.50)	\$2995 + GST = (\$3294.50)
___	1 Day Workshop	\$1695 + GST = (\$1864.50)	\$1795 + GST = (\$1974.50)	\$1895 + GST = (\$2084.50)	\$1995 + GST = (\$2194.50)
Discounted off standard rates :		Save up to \$700	Save up to \$400	Save up to \$200	All prices listed in Australian Dollars

Group Discounts Available:	15% off Standard Rate Team of 3 - 4	20% off Standard Rate Team of 5 - 9	25% off Standard Rate Team of 10 - 14	30% off Standard Rate Team of 15 +	Partner Discount Members of supporting organisations receive a special 10% discount off standard rates!	TOTAL incl GST
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Note: Course materials, refreshments & lunches are included. Travel and accommodation are NOT included. Registration options are per person only.

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Payment is required prior to attending this event

- Credit Card
- Cheque (payable to Liquid Learning Group Pty Ltd)
- Electronic Funds Transfer
- Please invoice me:
- Purchase Order No. #

Credit Card Details - Please charge my credit card for this registration:

Card Type Visa MasterCard American Express

Note: 2% surcharge applies to American Express payments

Card Number Expiry /

CVV Full Name as on card

Cardholder's Contact Number

Signature

X

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 Westpac Account Name: Liquid Learning Group Pty Ltd
 BSB: 032 002
 Account No: 407 273
 SWIFT Code: WPACAU2S

Amount

Please quote ref WOPST019A - S and registrant name

Authority

Authorising Manager's Details: This registration is invalid without a signature

Name	Position	Phone
Email	Signature	Date
	X	

Email this form to: registration@liquidlearning.com.au or Call us on: +61 2 8239 9711

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