

WOMEN IN LEADERSHIP ONLINE NZ

INSPIRATIONAL STORIES, PROFESSIONAL
INSIGHT & PRACTICAL TRAINING FOR
LEADERSHIP SUCCESS



7TH - 10TH
DECEMBER 2020
NZDT | ONLINE DELIVERY

LEARN FROM



Lisbeth Jacobs
General Manager,
Innovation



Katherine Hayward
General Manager,
Customer
Experience



Juliet Hull
General Manager
& Country Director



Dawn Baxendale
Chief Executive
Officer



Dr Elizabeth Valentine
Chief Information
Officer



Anneliese Carlson
Head of Product
Development



Penelope Rae
Director, Business



Monica Yianakis
Retail Director



Ruth Muller
R&D Director



Delina Shields
Head of
Commercial
Marketing



Peter Lensink
Managing Director



Gillian Jacobsen
National Customer
Solutions Manager



Claire Neville
Former General
Manager,
Operations
NZ Bus



Claire Morgan
Head of Quality



Eva Smaill
Continuous
Improvement
Specialist



Tandi McCarthy
Security
Operations
Manager



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INNOVATE. EVOLVE. LEAD.

Great leaders find ways to connect with their people and help them fulfil their potential, and this has never been more imperative than in 2020. The realities of a post-COVID world are still revealing themselves and the consequences for businesses, organisations, economy and society will play out for years to come. We are all being forced to rethink how we behave, what we do and how we operate. The way we work, connect and lead is changing, and right now we need smart, values-driven, innovative and focused leadership to take us into the new era of work.

Liquid Learning is proud to present the virtual return of our flagship event, the Women in Leadership Online NZ! Connect with the countries' foremost leaders and senior executives for two full days of impactful and interactive content, as they candidly reflect on innovation, evolution and leadership during these challenging times. They will discuss how they have led through the coronavirus crisis, and provide professional insight on the best ways to increase resilience and achieve personal and professional success, even during a crisis.

- ▶ **Cultivate** success through team resilience
- ▶ **Become** an adaptable, authentic leader
- ▶ **Maximise** your workforce through effective communication
- ▶ **Lead** with resilience through the pandemic and beyond

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PRE-SUMMIT WORKSHOP

7 DECEMBER

LEAD THROUGH CHANGE AND DISRUPTION

Leading through the pandemic is rife in both complexity and change, and you are required to both lead and manage effectively throughout. But are you leading through the crisis, or just managing the response? Management involves addressing urgent needs, making fast decisions and allocating resources. Leading on the other hand involves guiding people to the best possible eventual outcome and envisioning long term results.

All too often, crises are over-managed and under-led. To succeed, you must be flexible, adaptable, and resilient. You need to manage internally-driven changes and the external, uncontrollable shifts that impact your organisation. It is crucial to understand how to manage change and engage your organisation in this process.

This highly engaging virtual workshop will provide you with the tools and strategies to become a fearless change leader through crises. You will have the opportunity to develop the unique set of skills required to lead through change and crises and minimise the shock of disruption.

Create a unique leadership profile

- ▶ Map your motivational and emotional traits
- ▶ Identify their roles in your preference for change
- ▶ Identify your communication style

Communicate change and inspire collaboration

- ▶ Engage employees early in the change process
- ▶ Master regular, responsive communication
- ▶ Overcome complacency and gain commitment

Manage change fatigue within teams

- ▶ Improve your understanding of emotional intelligence
- ▶ Utilise influencing skills
- ▶ Create a positive culture of development

Turn vision into reality

- ▶ Dedicate your focus to your people and organisation
- ▶ Identify risks and develop contingency plans
- ▶ Focus on the future

EXPERT FACILITATOR

Julie Alexander
Chief Executive Officer
Changing Change International (CCI)

WHO WILL ATTEND?

Current, aspiring and future women leaders across all industries:

- ▶ Middle Managers
- ▶ Heads of Department
- ▶ Future Leaders
- ▶ Diversity Managers

RESILIENCE - MORE COMPLEX THAN WE IMAGINE
KEYNOTE 10:00 - 10:50

Being resilient is often mistaken for being 'tough', or suppressing your emotions to 'soldier on'. But in reality, resilience is about vulnerability and upholding your mental well-being in the face of challenging circumstances. Claire is a believer in the many faces of resilience and will explore ways you can develop and engage your resilience.

Claire Neville
Former General Manager, Operations
NZ Bus

INNOVATE. EVOLVE. LEAD
CASE STUDY 10:50 - 11:40

Join us for another engaging case study exploring leadership through the pandemic and beyond. More details to be announced soon...

NAVIGATE YOUR CAREER THROUGH THE PANDEMIC AND BEYOND
CASE STUDY 11:40 - 12:45

Although change and transition is an inevitable aspect of your career, this year many of us have experienced more change than we may have bargained for. As we have navigated social distancing, self-isolation and working from home, the professional world may feel more distant than ever. However, taking early action and persevering with your goals may be the differentiator in your long term success. Join Penelope for this engaging session as she shares how she kept on track to achieving her goals during one of her most challenging years.

Penelope Rae
Director, Business
Beca



BALANCE YOUR WORK-LIFE INTEGRATION
CASE STUDY 12:45 - 1:35

COVID-19 has obliterated the boundaries that conventionally separate work from the rest of our lives. It has left us questioning the old concept of work-life balance. Working from home has been particularly onerous for families with kids cooped up and parents having to take on homeschooling duties, or managing primary carer responsibilities alongside their full-time jobs. So what does work-life integration look like in the new world of work? Monica will share how she has embraced her new normal and how you can find yours.

Monica Yianakis
Retail Director
Lion



FEMALE FORCE - RESILIENT LEADERSHIP
PANEL 2:35 - 3:25

From Prime Minister Jasinda Ardern, to Taiwan's leader Tsai Ing-wen, or Angela Merkel, women have been applauded for their leadership during the pandemic. Resilience, pragmatism, benevolence, and humility are among the top qualities and common features of success seen in our female leaders today. But what does it really take to lead your business and people through crisis, and overcome biases and stereotypes to do so? Hear from our panel of executive leaders as they candidly reflect on their COVID-19 journeys and provide you with the practical tips and tools for navigating crisis and making your mark.

Katherine Hayward
General Manager, Customer Experience
Bank of New Zealand



Lisbeth Jacobs
General Manager, Innovation
Fletcher Building



Claire Morgan
Head of Quality
Griffins Food Ltd



Gillian Jacobsen
National Customer Solutions Manager
Crawford & Company NZ



Tandi McCarthy
Security Operations Manager
NZ Transport Agency



Delina Shields
Head of Commercial Marketing
Vodafone New Zealand



UNLEASH THE FEARLESS CHANGE LEADER
CASE STUDY 3:25 - 4:15

As our world is subjected to continual change and uncertainty, the future success of businesses will rely on the ability to adapt to new ways of working. While change can sometimes seem scary, Ruth Muller, RD&I Director at Frucor Suntory is excited about what the future of work looks like. In this engaging session, Ruth will expand on all the ways our world and workplace are evolving and what we can do as leaders to embrace these changes. Maximise capabilities, embrace diversity and achieve mutual success to future proof and the leaders of tomorrow.



Ruth Muller
R&D Director
Frucor Suntory

LEAD WITH EMOTIONAL INTELLIGENCE
EXPERT COMMENTARY 4:20 - 5:30

The ability to recognise, understand and navigate our emotions, as well as the people around us, is critical for leadership success. A leader's emotional intelligence can have sweeping influence over their relationships, how they manage their teams and how they interact with individuals in the workplace. So the good news is that emotional intelligence is a trait that can be developed, nurtured and measured. Derri will provide practical tips and strategies to increase your emotional intelligence in your personal and professional life.

COVID 19: YOUR TOUGHEST LEADERSHIP TEST YET
KEYNOTE 10:00 - 10:50

Coping with the sudden shutdown of the global economy was hard enough; figuring out how to restart in such an uncertain environment is, if anything, even harder. Leaders are expected to show empathy and at the same time, be highly engaged and fact based in their actions. So how can you lead effectively when the road ahead is so uncertain? Join Dr Valentine as she shares her insights into understanding why the difference between leadership and management in an uncertain world can be the difference between success and failure.

Elizabeth Valentine
Chief Information Officer
Massey University



CULTIVATE SUCCESS THROUGH TEAM RESILIENCE
CASE STUDY 10:50 - 11:40

Success is dependent on your people and cultivating a healthy environment that fosters positive relationships. Peter is passionate about building an inclusive, supportive and resilient team that will withstand the tests of 2020. He joins us today to share his stories and practical strategies for achieving success through the challenges of COVID and beyond.

Peter Lensink
Managing Director
Transdev Auckland



DEVELOP A CULTURE OF AGILITY & INNOVATION
CASE STUDY 11:55 - 12:45

With change and disruption commonplace in today's organisations, leaders need to build a culture of innovation and agility to remain competitive. Against a context of increased uncertainty, complexity and focus on doing more with less, the challenge is significant. For forward thinking organisations that see this challenge as an opportunity, how is it possible to build a business culture where people are prepared to innovate, speak up and share ideas?

Juliet Hull
General Manager & Country Director
Johnson & Johnson New Zealand



FIND OPPORTUNITIES IN UNEXPECTED PLACES
CASE STUDY 12:45 - 1:35

The post COVID world can be daunting. Your industry or role may be uncertain, and may find yourself weighing up your options. But finding the confidence to make a change is not easy. Sure, change fosters growth, but it comes with risk. Stepping out of your comfort zone and learning to embrace change is vital if you want to progress in your career. Dawn will share her experiences taking smart risks to maximise her opportunities on the other side of the world.

Dawn Baxendale
Chief Executive Officer
Christchurch City Council



ADAPTABILITY: THE KEY TO LONG TERM LEADERSHIP SUCCESS
CASE STUDY 2:35 - 3:25

As a leader, you are responsible for maximising success in a rapidly changing future. This requires vision and the ability to adapt and execute. In an era when the future may not be predictable, you need to remain confident and ensure that you and your team are prepared to weather the unexpected. Anneliese will discuss why considering consumer demands, adapting to technological changes, and embracing innovative goals is key to the success of you and your team.

Anneliese Carlson
Head of Product Development
Kathmandu NZ



MAXIMISE YOUR WORKFORCE THROUGH EFFECTIVE COMMUNICATION
EXPERT COMMENTARY 3:25 - 4:15

When many workforces have experienced a total overhaul of the way we work, there is perhaps nothing more important than the way a leader communicates with their people. But navigating an increasingly virtual world and managing a remote workforce is not always straightforward. Eva is passionate about improving workplace culture and implementing strategies to support companies to be better. Join her as she shares her top tips and strategies to get the most out of your team.

Eva Smaill
Continuous Improvement Specialist
Auckland Council



LEADERSHIP IN THE 'NEW NORMAL'
ROUNDTABLE 4:20 - 5:20

Over the past two days we have explored lessons learned through the pandemic and beyond. We have explored strategies to increase resilience and reflected on the powerful leadership that has carried us through. In this closing, interactive roundtable session you will connect with others in the room, reflect on your journey so far and create an action plan to carry you forward.

Pippa Lawlor
Professional Development Facilitator
Mint Education

POST-SUMMIT WORKSHOP

10 DECEMBER

AUTHENTIC LEADERSHIP DEVELOPMENT WORKSHOP

Whether you've recently been promoted to a leadership position or you have been leading your team for years, it can be difficult to ascertain what being a 'good' leader actually means. We often associate leaders with being 'strong', 'confident', or 'assertive', but what about 'authentic'? Many leaders have fallen into the trap of pretending to be someone they're not in order to be taken seriously or to be the person they believe a leader should be. However, you need to feel confident in your abilities as a leader, delivering messages and strategies with authenticity, while staying true to your nature. Though a simple premise, it is easier said than done!

So what makes a leader authentic? Being genuine and showing your vulnerabilities can be a daunting process. But authentic leaders are also driven by purpose, passion, values and consistency. Studies have shown that authentic leadership is the biggest predictor of workplace happiness, commitment and job satisfaction for employees. So in order to retain your people long-term, it is vital to develop your leadership authenticity. Through her expert facilitation, Pippa will guide you through the pillars of authentic leadership and challenge your leadership qualities to maximise your potential and impact as a leader.

Identify your leadership style

- ▶ Recognise your strengths and weaknesses
- ▶ Identify areas for improvement
- ▶ What do you need to be an authentic leader?

Explore the pillars of authentic leadership

- ▶ Enhance self awareness
- ▶ Focus on purpose, passion and results
- ▶ Align your personal and professional values

Maximise your leadership potential

- ▶ Trust in your instincts
- ▶ Lead with vision
- ▶ Explore the importance of consistency in authentic leadership

Make your impact

- ▶ Solidify your strengths and leadership potential
- ▶ Lead with purpose and confidence
- ▶ Walk away with a personalised action plan

EXPERT FACILITATOR

Pippa Lawlor
Professional Development Facilitator
Mint Education

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AND SAVE!**

\$500

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WHAT OUR DELEGATES ARE SAYING



“ Fantastic initiation to leadership/ management with some real practical tools to take back and implement in the workplace. Extremely motivating and thought-provoking. Has Given me an insight into how leadership/management skills influence the workplace ”



“ Liquid Learning is more than just another conference - they create an experience of growth and inspiration through real human connection. With a breadth of delegates, interesting session styles, quality content and exceptional venues, these events are a professional and personal investment with true reward. ”



“ Very worthwhile and incredibly valuable. Liquid Learning is excellent. Really flawless, thank you. ”



“ I really enjoyed the content, as well as the breakout activities. It was good to reflect on how those frameworks/ tools relate to me and just hearing the experiences of others. Enjoyed the online experience! ”



Women in Leadership Online

7 - 10 December 2020

NZDT | Online Delivery

Booking Form

Event Reference: WILV1220Z - O
Priority Code: I

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1 Day Workshop	\$1095 + GST = (\$1259.25)	\$1195 + GST = (\$1374.25)	\$1295 + GST = (\$1489.25)	\$1395 + GST = (\$1604.25)	\$1495 + GST = (\$1719.25)
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