

5TH WOMEN IN INSURANCE LEADERSHIP SUMMIT

ACQUIRE THE SKILLS AND STRATEGIES TO NAVIGATE IN THE AGE OF CHANGE AND LEAD THE FUTURE

10 - 11
NOVEMBER 2020
SYDNEY | VIRTUAL

LEARN FROM



Chesne Stafford
Chief Customer & Marketing Officer



Pina Sciarrone
General Manager
Banca, Partnerships & Advice



Vivienne Bower
Group Executive
Corporate Affairs & Sustainability



Debbie Gibson
Client Director,
Growth Strategies



Danielle Handley
Executive
General Manager,
Operational Excellence



Mick Jones
Chief Underwriter
& General
Manager New
Business



Steven Milnes
Head Of Change
Management



Gail Jones
Head of
Underwriting
Governance &
Strategy



Heather Smith
General Manager,
Priority Projects,
Personal Injury



Annmaree J Bell
Head of Strategic
& Business
Insights



Kirsty Dullahide
General Manager,
Strategy &
Commercial, Wealth
& Capital Markets



Ken Anand
Former Chief
Transformation
Officer



CONTACT US

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EVENT PARTNER



UNVEIL THE LEADER WITHIN

Australia's Insurance industry is prone to volatility and disruption. Regulatory, economic and environmental influences continue to shape industrial change. But change brings opportunity. With only 12% of women occupying executive positions, and 1% holding the role of CEO, you have the chance to emerge as a leader of the future. To be successful, you must possess the skills, strategies and technical know-how to project yourself with confidence and navigate this ever-evolving industry.

Join us as we explore how you can unlock your leadership potential in the age of change. Hear from key industry leaders as they discuss their leadership journeys and the challenges that have enabled them to form accomplished careers. Their sessions will assist you in formulating your strategy to thrive and take you one step closer to achieving your goals.

- ▶ **Build** your personal leadership brand
- ▶ **Collaborate** with key stakeholders to create a meaningful leadership impact
- ▶ **Navigate** the complexities of a rapidly evolving work environment
- ▶ **Embrace** digital disruption for survival and growth

WHO WILL ATTEND?

Current, aspiring and future women leaders in the Insurance industry in roles including:

- ▶ Managers
- ▶ Officers /Coordinators/Executives
- ▶ Directors/Assistant Directors
- ▶ Regional/National Managers
- ▶ Team Leaders
- ▶ Divisional Heads
- ▶ Advisors
- ▶ Analysts
- ▶ General Managers
- ▶ Business Consultants / Associates
- ▶ Diversity/Human Resources/Leadership Development
- ▶ Women in Leadership Program Managers/ Committee Members
- ▶ Champions of Change/Male Leaders

WHAT OUR DELEGATES ARE SAYING



“ Met a number of leaders whose insights resonated with people depending on what part of their leadership journey they were on. ”

Andrea Davey,
Area Director, Arthur J. Gallagher



“ Liquid Learning is more than just another conference - they create an experience of growth and inspiration through real human connection. With a breadth of delegates, interesting session styles, quality content and exceptional venues, these events are a professional and personal investment with true reward. ”



“ Definitely recommend highly for others to attend, very well thought out, insightful and worthwhile. ”



Evangeline Walker,
Risk & Compliance Officer,
Allianz Australia



“ I really enjoyed the content, as well as the breakout activities. It was good to reflect on how those frameworks/tools relate to me and just hearing the experiences of others. Enjoyed the online experience! ”



UNLOCK THE POTENTIAL OF OPEN-MINDED LEADERSHIP

KEYNOTE | 9:45 - 10:30

Perpetual complexities and competition make sustainable leadership tough. To thrive, embrace the power of transparency and collaboration. Suspending any biased judgement will help you look at the problem, person or people in a new light. Chesne will help you understand how to navigate stressful situations with an open mind - showing you that the solution is a part of the puzzle.

Chesne Stafford
Chief Customer & Marketing Officer
MetLife Insurance



CULTIVATE TRUST AND BUILD RAPPORT - WHAT RIPPLE ARE YOU CREATING AS A LEADER?

CASE STUDY | 10:45 - 11:30

Your leadership approach determines the viability of your success. As a starting point, building meaningful relationships with your clients will strengthen your professional network so you can make a lasting impact. Cultivating relationship-based interaction, rather than transactional, is imperative. As Debbie mentions, "your word is the bond you deliver". Debbie will talk about how building relationships and maintaining them has helped her create a name in the industry.

Debbie Gibson
Client Director, Growth Strategies
Aon



RESILIENT LEADERSHIP - NAVIGATING PROFESSIONAL PRESSURES

MINI-WORKSHOP | 11:45 - 12:35

Resilient leaders can sustain their energy levels under pressure. They assess disruptive changes and adapt. And they know how to bounce back from setbacks. Julie will elaborate on why leaders need to cultivate resilience in themselves and their teams, plus share strategies to help you thrive.

Julie Alexander
Chief Executive Officer
Changing Change International (CCI)



LEADERSHIP SKILLS AND STRATEGIES TO THRIVE IN A VUCA WORLD

PANEL | 1:35 - 2:35

Leaders need the ability to see through the chaos and maintain a clear vision. They must define the true north to uphold a secure environment for stakeholders, being aware of what the business and regulatory environment withhold - like carving a path through the Royal Commission recommendations. Our panellists will shine a light on how to navigate a VUCA world as a leader.

Steven Milnes
Head Of Change Management
QBE Insurance



Jennifer Lang
Actuary

Danielle Handley
Executive General Manager, Operational Excellence
IAG



Kirsty Dullahide
General Manager, Strategy & Commercial, Wealth & Capital Markets
Australian Unity



HARNESS THE POWER OF CROSS TEAM COLLABORATION

CASE STUDY | 2:35 - 3:15

It's easy to define goals and work towards them yourself, but as a leader, you must motivate and empower your team to yield profitable outcomes. Heather shares how she acquired the ability to create, manage and lead high-performing, multi-functional teams.

Heather Smith
General Manager, Priority Projects, Personal Injury
icare NSW



BUILD YOUR PERSONAL BRAND ON LINKEDIN

NETWORKING SESSION | 3:30 - 4:30

A winning LinkedIn profile projects your brand, raises your professional profile and demonstrates credibility to stakeholders. To get noticed, you have to know how to use LinkedIn as a career advancement tool - not just a social media platform. Karen will guide you with some helpful tips to build your brand.

Karen Tisdell
LinkedIn Trainer & Profile Writer
Karen Tisdell Careers

CULTIVATE HIGH-PERFORMING INDIVIDUALS AND TEAMS

KEYNOTE | 9:00 - 9:50

Teams have no trouble performing at their best when all is calm. But what about times of uncertainty, pressure and flux? Highly motivated teams can accomplish far more than those struggling with negativity and low morale, even through tough periods. Vivienne will share strategies to motivate individuals, thereby creating high-performing teams.

Vivienne Bower

Group Executive Corporate Affairs & Sustainability
QBE Insurance



PUSH YOUR BOUNDARIES, IT'S WHAT THEY ARE THERE FOR!

CASE STUDY | 9:55 - 10:35

Are you inherently curious? Are you prepared to step outside your comfort zone? When you venture to the edge of your limits, they expand, allowing you to unearth your potential. Jane will talk about how to identify secret capabilities with new challenges.

AMPLIFY YOUR IMPACT AS A LEADER AND COACH

MINI-WORKSHOP | 10:50 - 11:50

An often overlooked aspect of leadership is coaching - or how your leadership style influences others (and your career). This session will deepen your understanding of how to adapt your leadership style to distinct situations.

Cheryl Chantry

Chief Executive Officer & Founder
Cheryl Chantry Coaching & Consulting



THE FUTURE LEADER'S ROLE IN DIGITAL TRANSFORMATION

PANEL | 11:55 - 12:55

Leadership is central to digitalisation, enabling fast decision-making processes and propelling adoption. But for the rapid-fire development of new capabilities, a co-creation strategy must be implemented. Our panellists will highlight the value of co-creating culture and vision.

Annmaree J Bell

Head of Strategic & Business Insights
Zurich Financial Services Australia LTD



Ken Anand

Former Chief Transformation Officer of
Teachers Health Fund



SUCCEED AS A WOMAN LEADER IN A MALE-DOMINATED WORKPLACE

CASE STUDY | 1:55 - 2:35

To lead in a highly competitive male-dominated environment, you'll need unwavering confidence and an assertive voice. Pina will enlighten you with strategies to boost your leadership confidence and succeed as a leader in the insurance industry.

Pina Sciarrone

General Manager Banca, Partnerships & Advice
AIA Australia



IN THE QUEST OF FINDING YOUR TRUE SELF - LEADERSHIP LESSONS FROM TEAM 'JONES'

CASE STUDY | 2:40 - 3:20

Leveraging your inherent abilities will help you go a long way. Authenticity allows you to bring your whole self to work and align your intentions with behaviour - so you must develop a leadership style that fits your preferences, values and priorities. Mick and Gail will take you on a journey of finding your true self and your strengths to lead with authenticity.

Mick Jones

Chief Underwriter &
General Manager New Business

Gail Jones

Head of Underwriting Governance & Strategy
MLC Australia



UNVEIL THE FUTURE LEADER WITHIN

ROUNDTABLE | 3:35 - 4:30

Climbing the ladder through uncertainty is no easy feat, so you must be future-ready if you want to thrive in any environment. So what does it take to break the barriers and establish your presence? Join us in a discussion to unveil the future leader within you.

5th Women in Insurance Leadership Summit

10 - 11 November 2020

Sydney | Virtual

Booking Form

Event Ref: WII0520A - S
Priority Code: I



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