

# 4<sup>TH</sup> WOMEN IN INSURANCE LEADERSHIP SUMMIT

CRITICAL SKILLS TO UNLEASH  
YOUR INNER LEADER



21 - 24  
MAY 2019

AMORA HOTEL JAMISON  
SYDNEY

## LEARN FROM



**Deborah Kennedy**  
General Manager,  
Business Design  
and Change



**Gary Brader**  
Group Chief  
Investment Officer



**Aimee McGuinness**  
Chief Underwriting  
Officer



**Chesne Stafford**  
Chief Distribution  
Officer



**Sally Phillips**  
General Manager,  
Health Services



## ALSO FEATURING



12 NIBA CPD POINTS



15 CIP POINTS



## EVENT PARTNERS



START YOUR LEADERSHIP JOURNEY!  
Call +61 2 8239 9711 Priority Code - QC



# REDEFINE YOUR FUTURE

Supercharge your leadership potential and embrace the future of insurance

- ▶ **Navigate** digital transformation
- ▶ **Build** resilience to thrive during change
- ▶ **Strategies** for Royal Commission management
- ▶ **Identify** and leverage your leadership capabilities

## ABOUT THE EVENT

An influx of financial conglomerate subsidiaries and smaller insurance companies has intensified the competitiveness of the insurance industry. To guarantee yourself a promising future in this disruptive environment, you'll need a distinct skill set to accelerate and refine your leadership capabilities.

Join an esteemed lineup of industry leaders to share experiences and strategies for success. Through interactive panel discussions, insightful case studies and practical skill sessions, you will discover how to redefine your career and embrace the future of insurance.

## WHO WILL ATTEND?

- ▶ Managers
- ▶ Officers / Coordinators / Executives
- ▶ Directors / Assistant Directors
- ▶ Regional / National Managers
- ▶ Team Leaders
- ▶ Divisional Heads
- ▶ Advisors
- ▶ Analysts
- ▶ General Managers
- ▶ CEOs / MDs / Board Directors
- ▶ Business Consultants / Associates
- ▶ Diversity / Human Resources / Leadership Development
- ▶ Women in Leadership Program Managers / Committee Members
- ▶ Champions of Change / Male Leaders

## 22 MAY SUMMIT DAY 1

OPENING MICRO SESSION

9:00 - 9:10

### INSPIRE INNOVATION IN A DIGITAL AGE KEYNOTE

9:10 - 9:55

While it is vital to be creative and transformational as a leader, it is equally important to create an environment that promotes innovation within your team. By focusing on culture, you can build a team of innovators who will magnify your organisation's strength and achieve long-term success.

**Alison Connolly**  
Executive Manager – Bingle  
Suncorp Group



### COLLABORATE AND COMMUNICATE DURING CHANGE CASE STUDY

9:55 - 10:40

A refined communication style can separate you from the crowd and demonstrate your leadership strengths. Mastering the art of confident communication will help you improve collaboration and navigate change effectively.

**Gary Brader**  
Group Chief Investment Officer  
QBE



### LEADING WOMEN - THE INVISIBLE FORCES THAT SHAPE WOMEN IN LEADERSHIP EXPERT COMMENTARY

10:55 - 11:45

Subtle structures keep biases in place and provide invisible barriers for women who want to progress. In this session, Anneli will help you navigate hidden barriers and have the right kind of conversations to get ahead.

**Anneli Blundell**  
Professional People Whisperer

### OPTIMISE YOUR LEADERSHIP POTENTIAL CASE STUDY

11:45 - 12:35

Maximising your performance through uncertainty has become a vital ingredient to your success in the insurance industry. To shape a flourishing future, you must be able to demonstrate adaptability by turning challenges into opportunities.

**Aimee McGuinness**  
Chief Underwriting Officer  
Allianz Partners



### ACHIEVE WORK-LIFE HARMONY PANEL

1:35 - 2:25

A healthy work-life balance is a goal we all strive towards, but juggling your personal and professional priorities can be challenging in practice. This interactive panel will explore different experiences and strategies for achieving a healthy, harmonious balance.

**Karina Sant'Ana**  
Director of Strategy and Operations  
IAG



**Sally Phillips**  
General Manager, Health Services  
TAL



**Simone Dossetor**  
Chief Operating Officer  
Munich Re Australasia



**Stephanie Carman**  
Head of Change and Capability  
Bupa



### WORK SMARTER, NOT HARDER CASE STUDY

2:25 - 3:15

Increasing pressures and compliance procedures are affecting the way we operate. This session will explore ways to increase productivity and maximise output, ultimately creating a harmonious future.

**Kate Johnstone**  
Head of Operational Compliance  
Allianz



### MAXIMISE THE VALUE OF NETWORKING EXPERT COMMENTARY

3:30 - 4:30

Networking is often considered a chance to seek out short-term opportunities for personal gain. However, a broader focus on building reciprocal partnerships is the key to long-term success. This session will explore why focusing less on the outcome and more on the relationship will accelerate your career growth.

**Catherine Nolan**  
Director & Principal Coach  
Gender Gap Gone

### NETWORKING RECEPTION

4:30 - 5:30

Make the most of your experience, join us to network over complimentary canapés and drinks.

# 23 MAY

## SUMMIT DAY 2

### EXCEL AS AN AUTHENTIC LEADER

KEYNOTE

9:00 - 10:00

Authenticity is critical when building your leadership profile. This session will help you stay true to your values and flourish as an authoritative, trustworthy leader.

**Chesne Stafford**  
Chief Distribution Officer  
**MetLife Insurance**



### NAVIGATE DIGITAL TRANSFORMATION

CASE STUDY

10:00 - 11:00

The disruptive nature of digitalisation means you must have your finger on the pulse to remain competitively viable. This session will teach you how to lead and communicate effectively during transformation.

**Deborah Kennedy**  
General Manager, Business Design and Change  
**MLC Life Insurance**



### BUILD AND MAINTAIN A POSITIVE BRAND

CASE STUDY

11:15 - 12:15

With all eyes on the financial services industry, communicating your accomplishments and values is essential to moulding perceptions and determining your success as a leader.

**Sarah Lyons**  
Chief Executive  
**Arthur J Gallagher**



### EXPLORE LEADERSHIP SOLUTIONS AND LEVERAGE YOUR IMPACT

PANEL

1:15 - 2:15

In this interactive Think Tank session, you will have the opportunity to network with peers and our panel of experts. Explore ways to overcome real-life situations and put your leadership skills into action.

**James Rayner**  
Head of Enterprise PMO and Delivery Services  
**Avant Mutual**



**Xavier Saldoni**  
Chief Risk Officer  
**Medibank**



**Lorraine Thomas** General Manager,  
Strategy, Product and Innovation  
**HCF**



**Carol-Ann Gough**  
Executive General Manager, Platforms  
**IAG**



### ENHANCE RESILIENCE DURING CHANGE

EXPERT COMMENTARY

2:15 - 3:15

Change can have a significant impact on you and your surroundings. The key to leading through change is strengthening your resilience and instilling this skill in your team.

**Louise Mercer**  
Chief Experience Officer (CXO)  
Customers/ People/ Products/ Process  
**Everledger**

### REDEFINE YOUR FUTURE AS AN INSURANCE LEADER

ROUNDTABLE

3:30 - 4:30

In this interactive closing roundtable, you'll have the opportunity to review the skills and lessons learned throughout the summit. You'll also get the chance to formulate your action plan and redefine your career.

**Amy Stewart**  
Leadership & Organisational Development Specialist  
**Amy Stewart Learning and Development**

# 21 MAY

## PRE-SUMMIT WORKSHOP

### SUPERCHARGE YOUR LEADERSHIP TOOLKIT

Cultivate self-awareness and a positive mindset that will add depth to your leadership capability. Gain practical skills and strategies to strengthen your resilience, confidence and courage.

Enhance emotional and social intelligence

- The neuroscience of emotions
- How your emotions impact your behaviour
- Understand and optimise your relationships

Build resilience and adapt to adversity

- Techniques to enhance resilience
- Practical strategies for stress management
- Improve wellbeing

Lead with courage and authenticity

- Explore your leadership preferences and strengths
- Leadership essentials for overcoming challenges
- Strategies to help navigate uncertainty

Confident communication skills

- Influence others and demonstrate your value
- Enhance communication through verbal intelligence
- Emotional intelligence for effective communication

**Amy Stewart**

Leadership & Organisational Development Specialist  
**Amy Stewart Learning and Development**

# 24 MAY

## POST-SUMMIT WORKSHOP

### LEAD THROUGH CHANGE AND DISRUPTION

Learn how to thrive in a tumultuous environment and manage change with confidence. Enhance your adaptability and resilience to flourish through uncertainty and prepare for digital transformation.

Thrive through change

- Lead with purpose
- Navigate disruption
- Effective communication

Optimise results with limited resources

- Navigate complex processes and compliance procedures
- Build a sustainable operational output system
- Work smarter, not harder

Navigate digital transformation

- Embrace disruption
- Use technology strategically
- Drive innovation

Drive organisational and industry credibility

- Mould values and perceptions
- Communicate accomplishments
- Build your brand

**Louise Mercer**

Chief Experience Officer (CXO)  
Customers/ People/ Products/ Process  
**Everledger**

**BOOK NOW**

Visit  
[www.liquidlearning.com](http://www.liquidlearning.com)

Call  
+61 2 8239 9711

**Registration Information**

Organisation Name

Address Suburb State Postcode

Booking Contact Information

Title Full Name Position Email Phone

**Delegate Information**

#	Title	Full Name or TBA	Position	Email	Attendance Date/s
1					<input type="checkbox"/> 21 <input type="checkbox"/> 22 & 23 <input type="checkbox"/> 24
2					<input type="checkbox"/> 21 <input type="checkbox"/> 22 & 23 <input type="checkbox"/> 24
3					<input type="checkbox"/> 21 <input type="checkbox"/> 22 & 23 <input type="checkbox"/> 24
4					<input type="checkbox"/> 21 <input type="checkbox"/> 22 & 23 <input type="checkbox"/> 24
5					<input type="checkbox"/> 21 <input type="checkbox"/> 22 & 23 <input type="checkbox"/> 24
6					<input type="checkbox"/> 21 <input type="checkbox"/> 22 & 23 <input type="checkbox"/> 24
7					<input type="checkbox"/> 21 <input type="checkbox"/> 22 & 23 <input type="checkbox"/> 24
8					<input type="checkbox"/> 21 <input type="checkbox"/> 22 & 23 <input type="checkbox"/> 24
9					<input type="checkbox"/> 21 <input type="checkbox"/> 22 & 23 <input type="checkbox"/> 24
10					<input type="checkbox"/> 21 <input type="checkbox"/> 22 & 23 <input type="checkbox"/> 24

**Your Investment**

Options (per person)	Value Plus Rate Register and pay by 31 January	Super Saver Rate Register and pay by 7 March	Early Bird Rate Register and pay by 18 April	Standard Rate
Qty				
4 Days	\$3895 + GST = (\$4284.50)	\$4295 + GST = (\$4724.50)	\$4445 + GST = (\$4889.50)	\$4595 + GST = (\$5054.50)
3 Days	\$3095 + GST = (\$3404.50)	\$3495 + GST = (\$3844.50)	\$3645 + GST = (\$4009.50)	\$3795 + GST = (\$4174.50)
2 Days	\$2295 + GST = (\$2524.50)	\$2695 + GST = (\$2964.50)	\$2845 + GST = (\$3129.50)	\$2995 + GST = (\$3294.50)
1 Day Workshop	\$1495 + GST = (\$1644.50)	\$1595 + GST = (\$1754.50)	\$1645 + GST = (\$1809.50)	\$1695 + GST = (\$1864.50)
Discounted off standard rates :	<b>Save up to \$700</b>	<b>Save up to \$300</b>	<b>Save up to \$150</b>	All prices listed in Australian Dollars

<b>Group Discounts Available:</b>	<b>15% off Standard Rate</b> Team of 3 - 4	<b>20% off Standard Rate</b> Team of 5 - 9	<b>25% off Standard Rate</b> Team of 10 - 14	<b>30% off Standard Rate</b> Team of 15 +	<b>Partner Discount</b> Members of supporting organisations receive a special 10% discount off standard rates!	<b>TOTAL incl GST</b>
-----------------------------------	---	---	---	--	---	-----------------------

**Conditions:** Group discounts apply for bookings made simultaneously. Only one discount applies. Group discounts apply to standard rates only. Group discounts are not applicable to Value Plus, Super Saver and Early Bird rates. Discounts cannot be applied retrospectively and must be claimed at the time of booking. Liquid Learning Group reserves the right to have sole discretion on an organisation's eligibility for discounts.

**Note:** Course materials, refreshments & lunches are included. Travel and accommodation are NOT included. Registration options are per person only.

**Payment Details**

Payment is required prior to attending this event

Credit Card

Cheque (payable to Liquid Learning Group Pty Ltd)

Electronic Funds Transfer

Please invoice me:  
Purchase Order No. #

**Credit Card Details - Please charge my credit card for this registration:**

Card Type  Visa  MasterCard  American Express

**Note: 2% surcharge applies to American Express payments**

Card Number                      Expiry  /

CVV    Full Name as on card

Cardholder's Contact Number

Signature

X

**Electronic Funds Transfer (EFT)**

Please transfer funds directly to:  
Westpac Account Name: Liquid Learning Group Pty Ltd  
BSB: 032 002  
Account No: 407 273  
SWIFT Code: WPACAU2S

Amount

Please quote ref W00519A - S and registrant name

**Authority**

Authorising Manager's Details: This registration is invalid without a signature

Name	Position	Phone
Email	Signature	Date

X

**Email this form to: [registration@liquidlearning.com.au](mailto:registration@liquidlearning.com.au) or Call us on: +61 2 8239 9711**

**Registration Policy:** If you are unable to attend this event, you may send a substitute delegate in your place at no additional cost. Please advise us of any substitutions as soon as possible. Alternatively, you may transfer your registration to another event run by Liquid Learning Group Pty Ltd. A 10% service fee may apply. Should you wish to cancel your registration, please notify us in writing as soon as possible and a credit note will be issued. This credit note will be valid for use at any future event held by Liquid Learning Group Pty Ltd in twelve months following the date of issue. Cancellation notifications received less than 14 days from the event running will receive a credit note to the value of the registration fee less a service fee of \$400 plus GST. Liquid Learning Group Pty Ltd does not provide refunds for cancellation. The prices above are based on one person per registration. It is not possible for multiple people to attend within any day of the event on a single registration. Split tickets, i.e. a different person attending each day of the event, can be arranged. A fee will apply. Please call us for details. Liquid Learning Group Pty Ltd takes all care to produce high-quality events that deliver as promised. All advertised details are correct at time of publishing. However, when circumstances beyond our control prevail, we reserve the right to change program content, facilitators or venues. We also reserve

the right to cancel or reschedule events if circumstances arise whereby the performance of the event is no longer feasible, possible or legal. Liquid Learning Group Pty Ltd will not be responsible for any loss or damage arising from any changes to or cancelling or rescheduling of an event. If an event is cancelled or rescheduled, Liquid Learning Group Pty Ltd will make every effort to contact every registered delegate. If an event is cancelled or you are unable to attend the rescheduled event, you will be issued with a credit note valid for use towards any future Liquid Learning Group Pty Ltd event held in the twelve months following the date of issue.

**Disclaimer:** Liquid Learning Group Pty Ltd has taken due care in selecting qualified professionals as its authors and course facilitators. The information provided by course facilitators is not produced by Liquid Learning Group Pty Ltd and should not be regarded as advice. Liquid Learning Group Pty Ltd accepts no responsibility for reliance on such information and recommends that its clients seek further professional advice.

**Privacy Statement:** Liquid Learning Group Pty Ltd is committed to your privacy. All information collected on this registration will be held in the strictest of confidence and in accordance with the Privacy Act 1988. Liquid Learning Group Pty Ltd will add your information to a secure database. This will be used primarily to contact you for ongoing research, product development and notice of future events and services offered by Liquid Learning Group Pty Ltd. Occasionally you may receive information from organisations associated with Liquid Learning Group Pty Ltd. If you do not wish to receive such information please tick this box:

To update or have your details deleted please advise our Database team at Liquid Learning Group Pty Ltd, Level 9, 80 Clarence Street, Sydney NSW 2000, tel: +61 2 8239 9700, email: [database@liquidlearning.com.au](mailto:database@liquidlearning.com.au)  
© 2019 Liquid Learning Group Pty Ltd ACN 108 415 354