

WOMEN IN EMERGENCY SERVICES, ENFORCEMENT & DEFENCE LEADERSHIP WORKSHOP

KEY STRATEGIES & SOLUTIONS FOR ENHANCING LEADERSHIP EFFECTIVENESS & CAREER ADVANCEMENT



2 - 3
APRIL 2020
ONLINE DELIVERY

EXPLORE

- ▶ Understand your individual leadership style
- ▶ Develop confidence to lead authentically & effectively
- ▶ Recognise your own leadership strengths, weaknesses & triggers
- ▶ Understand workplace bias & the strategies to successfully navigate it
- ▶ Manage conflict & execute difficult conversations with confidence
- ▶ Create a positive culture of engagement & success
- ▶ Enhance techniques, tools & channels to improve teams drive & motivation
- ▶ Effective skills for self-promotion & accelerated career progression
- ▶ Write your own personal leadership plan

EXPERT FACILITATORS

DAY ONE



Michelle Dunscombe
Community Development
Consultant & Community
Emergency Plan Facilitator
Jeder Institute

DAY TWO



Nikki Roche
Director
**BlueZenith Leadership
& Coaching Solutions**



START YOUR LEADERSHIP JOURNEY!

Call +61 2 8239 9711 Priority Code - 1



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ABOUT THE EVENT

The Defence Force, Emergency Services and Enforcement agencies are the cornerstone of a functional society, ensuring the health, safety and wellbeing of the communities they serve. The high pressure and ever-changing nature of this work requires a unique blend of reactive and proactive leadership skills and an awareness of not only how to deal with a situation, but to ensure the safety and wellbeing of your team.

Leadership advancement requires an understanding of how to navigate this traditionally male dominated profession. By understanding how these organisations have established and the behavioural norms that represent them, leaders will become aware of the unconscious biases that often impact the decisions and choices made, that can help or hinder career advancement.

This two day workshop explores resilience, stress and confidence as weapons in the leadership arsenal, and will give you the ability to apply them to their own behaviours and work.

YOUR FACILITATOR - DAY ONE

Michelle is an enthusiastic Community Development practitioner, facilitator and trainer with the Jeder Institute. She is passionate about strengthening regional and rural communities, developing community leadership capacity, building community resilience and supporting community members to take a lead role in emergency preparedness and recovery. Michelle blends both Participatory Leadership and Asset Based Community-Led Development principles in her Leadership and Community Development work both nationally and internationally.

Michelle is a Fairley Fellow ('13), a member of ABCD Asia Pacific Network and the International Association for Community Development (IACD). Michelle is currently chair of Rivers and Ranges Community Leadership and Firefoxes Australia with a wealth of experience working in the Bushfire affected communities since 2009 with Murrindindi Shire Council, the Victoria Bushfire Reconstruction and Recovery Authority and the Kinglake Ranges Foundation.



Michelle Dunscombe
Community Development Consultant &
Community Emergency Plan Facilitator
Jeder Institute

DAY ONE

Cultivate resilience for leadership success

- ▶ Develop your individual leadership style
- ▶ Develop confidence to lead authentically and effectively
- ▶ Resilience as a leadership approach
- ▶ Focus on strengths

Foster a constructive mindset

- ▶ Build a positive mindset for leadership
- ▶ Turn weaknesses into growth opportunities
- ▶ How to stay calm under pressure

Manage and limit the effects of stress

- ▶ Identify your stress triggers
- ▶ Recognise your leadership strengths, weaknesses and triggers
- ▶ Find ways to cope with and avoid stress
- ▶ Recover from setbacks and adversity

Internalise your leadership identity

- ▶ Self-empowerment to underpin career progression and risk-taking
- ▶ Develop authentic leadership voice
- ▶ Connect leadership and wellbeing

TRAINING DELIVERY AND PRE-COURSE QUESTIONNAIRE

This workshop will be delivered using a three tiered approach. The structure of each session is as follows:

1. Technical overview and review of research into the topic area under discussion
2. Practical application of management principles in the review of case studies, worked examples and interactive exercises
3. Discussion of outcomes and implementation issues

Workshop participants will have the opportunity to include comments and questions about issues outlined in the program by way of a pre-course questionnaire. This feedback will enable the course facilitator to adjust content accordingly. The workshop has limited places to allow for customisation, greater interactivity and for individual concerns to be addressed.

DAY TWO

Working in male-dominated professional fields

- ▶ Behavioural norms within these organisations
- ▶ Unconscious bias - How this effects decision making
- ▶ Recognise your own biases at play

High-level communication skills for effective advancement

- ▶ Knowing and leveraging from your communication style
- ▶ Develop and communicate confidence, poise and assertiveness
- ▶ Influence with integrity
- ▶ Manage conflict and execute difficult conversations with confidence

Foster high performance in teams

- ▶ Diversity of thought and creating inclusive work environments
- ▶ A coaching approach
- ▶ Assertive vs aggressive leadership approaches

Strategic career progression

- ▶ Skills for self-promotion and accelerated career progression
- ▶ Transition strategies
- ▶ Recognise when conversations turn crucial
- ▶ Achieving improved leadership performance - your personal action plan



WE ARE GOING VIRTUAL!

Events will be delivered live with the assistance of Video Streaming technology to allow delegates and speakers to participate and interact from their office, their home or wherever they may be. Some events may include both in person and remote access elements depending on the situation. Information regarding these arrangements will be sent to affected delegates and speakers directly.

WHO WILL ATTEND?

Women in operational through to senior management positions across the range of organisations involved in Emergency Services, Enforcement & Defence, including:

- ▶ Army, Navy & Air Force
- ▶ Department of Defence
- ▶ Fire Services
- ▶ State & Federal Policing
- ▶ Justice & Corrections
- ▶ Emergency Management
- ▶ Ambulance Services
- ▶ State Emergency Services
- ▶ Customs, Border Protection & Immigration
- ▶ Search & Rescue Operations
- ▶ Security
- ▶ Compliance & Enforcement
- ▶ Environmental Protection

YOUR FACILITATOR - DAY TWO

Nikki is a dynamic, energetic and engaging facilitator and executive coach who has designed, managed and delivered successful, high impact leadership programs and coaching solutions across an array of audiences and businesses, both within Australia, and across the world, most recently in Saudi Arabia.

Nikki achieves high impact results by combining global corporate experience acquired through 4 years of employment as a Senior Leadership facilitator and executive coach with BAE Systems, over 20 years' service with the Australian Defence Force (ADF) in leadership and operations roles, and her exposure in elite sporting teams. She is passionate about enabling people and teams to unlock their potential and achieve beyond perceived limits.



Nikki Roche
Director
**BlueZenith Leadership
& Coaching Solutions**

WORKSHOP SCHEDULE

- 8.30 - 9.00 Registration
- 9.00 - 10.40 Session One
- 10.40 - 11.00 Morning Tea
- 11.00 - 12.30 Session Two
- 12.30 - 1.30 Lunch
- 1.30 - 3.00 Session Three
- 3.00 - 3.20 Afternoon Tea
- 3.20 - 4.30 Session Four
- 4.30 Close of Workshop

Women in Emergency Services, Enforcement & Defence Leadership Workshop

Online Delivery

Booking Form

Event Reference: WELM0420A - M
Priority Code: I

Registration Information

Organisation Name

Address Suburb State Postcode

Booking Contact Information

Title Full Name Position Email Phone

Delegate Information

#	Title	Full Name or TBA	Position	Email
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				

Your Investment

Options (per person)	Value Plus Rate	Super Saver Rate	Early Bird Rate	Standard Rate
Qty	Register and pay by 20 December	Register and pay by 6 February	Register and pay by 5 March	
Workshop	\$1695 + GST = (\$1864.50)	\$1795 + GST = (\$1974.50)	\$1895 + GST = (\$2084.50)	\$1995 + GST = (\$2194.50)
Discounted off standard rates : Save up to \$300 Save up to \$200 Save up to \$100 All Prices listed in Australian Dollars				

Group Discounts Available:	10% off Standard Rate Team of 3 - 4	15% off Standard Rate Team of 5 - 7	20% off Standard Rate Team of 8+
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TOTAL incl GST	
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Conditions: Group Discounts apply for bookings made simultaneously. Only one discount applies. Group discounts apply to standard rates only. Group discounts are not applicable to Value Plus, Super Saver and Early Bird rates. Discounts cannot be applied retrospectively and must be claimed at the time of booking. Liquid Learning Group reserves the right to have sole discretion on an organisation's eligibility for discounts.

Note: Course materials, refreshments & lunches are included. Travel and accommodation are NOT included. Registration Options are per person only.

Payment Details

Payment is required prior to attending this event.

<input type="checkbox"/> Credit Card <input type="checkbox"/> Cheque (payable to Liquid Learning Group Pty Ltd) <input type="checkbox"/> Electronic Funds Transfer <input type="checkbox"/> Please invoice me: Purchase Order No. # <input style="width: 100px;" type="text"/>	Credit Card Details - Please charge my credit card for this registration: Card Type <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> American Express Note: 2% surcharge applies to American Express payments Card Number <input style="width: 50px;" type="text"/> <input style="width: 50px;" type="text"/> <input style="width: 50px;" type="text"/> <input style="width: 50px;" type="text"/> <input style="width: 50px;" type="text"/> <input style="width: 50px;" type="text"/> <input style="width: 50px;" type="text"/> <input style="width: 50px;" type="text"/> <input style="width: 50px;" type="text"/> <input style="width: 50px;" type="text"/> <input style="width: 50px;" type="text"/> <input style="width: 50px;" type="text"/> <input style="width: 50px;" type="text"/> <input style="width: 50px;" type="text"/> <input style="width: 50px;" type="text"/> <input style="width: 50px;" type="text"/> <input style="width: 50px;" type="text"/> <input style="width: 50px;" type="text"/> <input style="width: 50px;" type="text"/> <input style="width: 50px;" type="text"/> Expiry <input style="width: 50px;" type="text"/> / <input style="width: 50px;" type="text"/> CVV <input style="width: 50px;" type="text"/> Full Name as on card <input style="width: 100px;" type="text"/> Cardholder's Contact Number <input style="width: 100px;" type="text"/> Signature <input style="width: 100px;" type="text"/> X	Electronic Funds Transfer (EFT) Please transfer funds directly to: Westpac Account Name: Liquid Learning Group Pty Ltd BSB: 032 002 Account No: 407 273 SWIFT Code: WPACAU2S Amount <input style="width: 100px;" type="text"/> Please quote ref WELM0420A - M and registrant name
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Authority

Authorising Manager's Details: This registration is invalid without a signature

Name	Position	Phone
Email		Signature <input style="width: 100px;" type="text"/> X
		Date

Email this form to: registration@liquidlearning.com.au or Call us on: +61 2 8239 9711

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Liquid Learning Group Pty Ltd takes all care to produce high quality events that deliver as promised. All advertised details are correct at time

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