

QLD PUBLIC SECTOR AO 7-8 HIGH PERFORMANCE & LEADERSHIP WORKSHOP

DEVELOP & REFINE CORE SKILLS &
KEY LEADERSHIP CAPABILITY TO
ACHIEVE SUCCESS & EXCEL IN
AO 7-8 LEVEL ROLES & BEYOND

18 - 19
MARCH 2021

ONLINE DELIVERY

EXPLORE

- ▶ Evolve into the strategic decision-maker
- ▶ Successfully align your team with organisational expectations
- ▶ Enhance your Emotional Intelligence (EQ) to advance as an AO 7-8 leader
- ▶ Drive strategic change & management to improve procedures & meet agency goals
- ▶ Negotiate change & lead your team through uncertainty
- ▶ Build organisational capability
- ▶ Influentially engage stakeholders on complex & sensitive issues
- ▶ Leverage adaptable leadership to prosper in times of change
- ▶ Implementing agile & effective change management strategies
- ▶ Career planning & pathways in QLD Public Sector roles

EXPERT FACILITATOR



Karen Whittingham
Director
Impact Psychology Pty Ltd

BOOK
BEFORE
19 NOVEMBER,
SAVE
\$500



VIRTUAL EVENT

Attend from anywhere!

START YOUR LEADERSHIP JOURNEY!

Call +61 2 8239 9711 Priority Code - I



LIQUIDLEARNING
bebetter

ABOUT THE EVENT

New strategic directions and ongoing transformation has created a greater need for effective leadership within the Queensland Public Service. Public sector leaders are now required to undertake work of a more complex nature, operating in an autonomous and strategic manner. As such, emerging leaders eager to take their career to the next level must be equipped with the appropriate tools and strategies to achieve success. This is particularly true at the AO 7-8 banded level, which increasingly requires greater strategic awareness and effective engagement with senior leadership.

Aimed at AO 7-8 level officers and management, this workshop will provide an opportunity to advance core skills and explore the emerging leadership capabilities required for effective AO 7-8 level management. It will explore the core attributes required for successful leadership within the Queensland Public Service and will delve into the practical strategies relating to leading productive teams, improving decision making, applying strategic management thinking and developing key skills for stakeholder engagement. These areas are of increasing importance for AO 7-8 level leaders to perform at a higher level and to reach their full potential.

This interactive workshop will provide participants with a unique professional development opportunity to enhance and refine a solid leadership toolkit. It is ideal for career-driven individuals who aim to unlock their potential and advance their career within the Queensland Public Service.

WHO WILL ATTEND?

Aspiring, emerging & existing leaders across all disciplines & departments throughout the Queensland Public Sector, including:

- ▶ AO 7-8
- ▶ Managers
- ▶ Officers
- ▶ Senior Officers
- ▶ Principal Officers
- ▶ Advisors
- ▶ Senior Advisors

DAY ONE

Self-awareness and authentic leadership

- ▶ Understand your strengths and values as an AO 7-8 leader
- ▶ Key tasks of adaptive leadership
- ▶ Define your personal leadership brand
- ▶ Align your leadership strengths with the expectations of your organisation

Advanced Emotional Intelligence (EQ)

- ▶ Utilise EQ to motivate and influence your team and stakeholders
- ▶ Harness EQ to focus attention
- ▶ Utilise heightened EQ to make effective strategic decisions
- ▶ Adapt your leadership style to effectively manage different personalities

Build resilience under pressure

- ▶ Acting vs reacting upon unexpected developments
- ▶ Anticipate and manage risk effectively
- ▶ Make crucial judgements under pressure
- ▶ Utilise feedback to improve service delivery and organisational capability

Successful change and strategic direction

- ▶ The shift from micro to macro leadership
- ▶ Adopt a planned and comprehensive approach to implement organisational change
- ▶ Develop and influence key strategic directions
- ▶ Collaborate and develop joint solutions with external stakeholders

WORKSHOP SCHEDULE

- 8.30 - 9.00 Sign in
- 9.00 - 10.40 Session One
- 10.40 - 11.00 Morning Tea
- 11.00 - 12.30 Session Two
- 12.30 - 1.30 Lunch
- 1.30 - 3.00 Session Three
- 3.00 - 3.20 Afternoon Tea
- 3.20 - 4.30 Session Four
- 4.30 Close of Workshop

DAY TWO

Key stakeholder relationship management and communication

- ▶ Engage and manage stakeholder expectations during change
- ▶ Authoritatively represent and influence on behalf of your agency
- ▶ Collaborate and develop joint solutions with external stakeholders
- ▶ Recognise links between interconnected issues, identify problems and work ways to resolve them

Build team capability and accountability

- ▶ Cultivate your team to take ownership of their success
- ▶ Build reliability and accountability in your team
- ▶ Successfully align your teams with broader agency strategy and goals
- ▶ Develop your team's resilience to stress and change

Manage team dynamics in complex environments

- ▶ Co-create high performance - Establish a culture of peak performance
- ▶ Override emotional responses to stressful situations
- ▶ Authoritatively represent and influence on behalf of your agency
- ▶ Ambiguity tolerance and skills for managing uncertainty

Core approaches for AO 7-8 leaders to advance as an executive leader

- ▶ Create an action plan for your career
- ▶ Understand the leadership pipeline
- ▶ Prepare yourself for executive responsibilities
- ▶ Manage transition and identify future leadership priorities

YOUR FACILITATOR

Karen is one of Australia's leading executive management development specialists who has worked with thousands of executives to transition them into senior leadership roles quickly and effectively. She is an Organisational Psychologist passionate about people's success and facilitating their careers to rise. She teaches Organisational psychology at UNSW and works with ASX listed companies and large public sector organisations to drive engagement, inclusion and performance.



Karen Whittingham
Director
Impact Psychology Pty Ltd

TRAINING DELIVERY AND PRE-COURSE QUESTIONNAIRE

This workshop will be delivered using a three tiered approach. The structure of each session is as follows:

1. Technical overview and review of research into the topic area under discussion
2. Practical application of management principles in the review of case studies, worked examples and interactive exercises
3. Discussion of outcomes and implementation issues

Workshop participants will have the opportunity to include comments and questions about issues outlined in the program by way of a pre-course questionnaire. This feedback will enable the course facilitator to adjust content accordingly. The workshop has limited places to allow for customisation, greater interactivity and for individual concerns to be addressed.

