

QUEENSLAND PUBLIC SECTOR AO 5-6 HIGH PERFORMANCE & LEADERSHIP WORKSHOP

ENHANCE CORE SKILLS & KEY LEADERSHIP
CAPABILITY TO ACHIEVE SUCCESS & EXCEL

13 - 14
MAY 2020
ONLINE DELIVERY

EXPLORE

- ▶ Enhance your leadership capabilities as a confident & successful AO 5-6 leader
- ▶ Strengthen & mobilise unique talents & capabilities of the workforce
- ▶ Lead with focus & optimism in complex environments
- ▶ Think laterally, innovate, identify & implement improved work practices
- ▶ Implement effective change management strategies to meet agency goals
- ▶ Demonstrate accountability through professionalism, persistence & transparency
- ▶ Empower others to embrace change initiatives
- ▶ Build & sustain relationships to drive collaborative delivery of service
- ▶ Career planning & pathways in AO 5-6 roles

EXPERT FACILITATOR



Martin Brooker
Founder
Quench Group



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ABOUT THE EVENT

Ongoing strategic transformations within the Queensland Public Sector means there is a greater need for leaders across all levels to foster new and innovative approaches to leadership. As such, emerging leaders eager to take their career to the next level must be equipped with the appropriate tools and strategies to achieve success and enable a high performing and future-focused sector capable of making a positive difference.

Aimed at AO 5-6 leaders, this two-day workshop will provide you with the opportunity to embody core skills and explore emerging leadership capabilities. You will explore the core attributes for successful leadership within the Queensland Public Sector, delving into the practical strategies to lead productive teams, improve decision-making and establish key skills of stakeholder engagement. A unique professional development opportunity to enhance and sharpen your unique skill set to unlock your full potential and take the next step in your career.

TRAINING DELIVERY AND PRE-COURSE QUESTIONNAIRE

This workshop will be delivered using a three tiered approach. The structure of each session is as follows:

1. Technical overview and review of research into the topic area under discussion
2. Practical application of management principles in the review of case studies, worked examples and interactive exercises
3. Discussion of outcomes and implementation issues

Workshop participants will have the opportunity to include comments and questions about issues outlined in the program by way of a pre-course questionnaire. This feedback will enable the course facilitator to adjust content accordingly. The workshop has limited places to allow for customisation, greater interactivity and for individual concerns to be addressed.

DAY ONE

Personal leadership values

- ▶ Explore expectations and values of AO 5-6 leaders
- ▶ Understand the differences between technical management and people leadership
- ▶ Build and sustain positive relationships with your team, stakeholders and customers
- ▶ Shape and define your leadership brand

Fundamentals of Emotional Intelligence (EQ)

- ▶ Evaluate your EQ level and identify opportunities for further growth and leadership development
- ▶ Understand your EQ and its impact on the way you are perceived as a leader
- ▶ Leverage your EQ in the workplace
- ▶ Embrace qualities of empathy and understanding to become a better leader

Lead and manage productive teams

- ▶ Create and convey a clear vision for your team
- ▶ Recognise and value diversity in your team's working and communication styles
- ▶ Build team capability through coaching and performance feedback
- ▶ Establish a cohesive and supportive team environment

Effective decision-making in complex environments

- ▶ Contribute your expertise to achieve outcomes for the agency
- ▶ How to deal with complex issues - making the 'right' decision
- ▶ Identify evaluate and harness information from diverse sources to drive practical decisions
- ▶ Effectively share information with others and encourage cooperation in coping with change

WHO WILL ATTEND?

Aspiring, emerging & existing leaders across all disciplines & departments throughout the Queensland Public Sector, including:

- ▶ AO 5-6
- ▶ Officers
- ▶ Senior Officers
- ▶ Principal Officers
- ▶ Advisors
- ▶ Senior Advisors

DAY TWO

Become an adaptive leader in times of change

- ▶ How to engage your team to translate strategic plans into concrete actions
- ▶ Set achievable, manageable and measurable goals
- ▶ Develop resilience to maximise personal and team focus
- ▶ Empower your team to embrace change initiatives

Influential communication and collaboration

- ▶ Communicate with presence and pride to achieve influence
- ▶ Enable collaborative decision making in your team
- ▶ Negotiate effectively with confidence in challenging situations
- ▶ How to overcome barriers and resistance through proactive consultation and engagement

Stakeholder engagement and management

- ▶ Nurture internal and external relationships
- ▶ How to influence people with different motivations and priorities
- ▶ Maintain awareness of the personalities, motivations and other diverse qualities of people
- ▶ Manage competing agendas, tight timeframes, organisational changes

Key approaches for AO 5-6 leaders to develop confidence in their capability

- ▶ Recognise opportunities for growth through agile learning and development of self-awareness
- ▶ Plan and commit to actions that will lead to success
- ▶ Embrace resilience and flexibility as key leadership skills
- ▶ Develop your game plan

YOUR FACILITATOR

Martin is a veteran of 37 years service as an officer in the Royal Australian Navy. His extensive career included command at sea, and operational service in the Middle East, Afghanistan and the Pacific. He retired from the Royal Australian Navy in March 2015 with the rank of Commodore.

Now Founder and Director of the Quench Group, Martin specialises in helping individuals and organisations realise their potential through personal and organisational change. He shares his real-life experiences from both leadership positions and leading culture change to explore the challenges of leadership and addressing what he believes to be key lessons for all leaders who want to be authentic.

Martin's personal awards include the Conspicuous Service Cross in 2004 for outstanding achievement in Command of the Maritime Task Group in the Solomon Islands and a Commendation for Distinguished Service in 2014 for distinguished performance of duty in warlike operations as Deputy Commander in the Middle East. Martin is an advocate for diversity and inclusion; he is proud to be an RU OK Community Ambassador.



Martin Brooker
Founder
Quench Group



WE ARE GOING VIRTUAL!

Events will be delivered live with the assistance of Video Streaming technology to allow delegates and speakers to participate and interact from their office, their home or wherever they may be. Some events may include both in person and remote access elements depending on the situation. Information regarding these arrangements will be sent to affected delegates and speakers directly.

