

LEARN FROM



Tracy Smart AO
Professor, Military
and Aerospace
Medicine









Rebecca Saint Deputy Commissioner





Shari AllisonChief Inspector



John Dinan A/Executive Director, Community and Place







David BakerDeputy Chief
Officer Operations,
Capability





Cass Coleman
Acting Director,
Environment
Protection Division





Danni Woods
Director, Change
Management
Office,
Department
of Health



Alexandra Blood Executive Director, Mineral Resources Department for Energy and Mining SA



Dr Gina KingstonDirector, C4ISR
Design







UNLEASH YOUR INNER SUPERHERO - IMPACTFUL, INNOVATIVE AND RESILIENT LEADERSHIP

Tenacity, adaptability and a continual commitment to innovation determines success. This has never been more true than in 2020, a year that has brought countless obstacles, and potentially the biggest challenges you will face in your leadership career. To reign victory over the complex redefinition of the world of work, as well as the Australian Public Sector, you must set out to unleash your inherent superpowers and use them to lead into the 'new normal'.

Your talents may be natural, or perhaps you're yet to unearth them, but your commitment to growth will allow you to stand out as an authentic, influential leader. Above all, you must be courageous, prepared to challenge the traditional structures and embody new opportunities with an innovative mindset.

We asked our lineup of Australia's most influential Public Sector leaders to reflect on their leadership superpower. They will discuss how they have harnessed their strengths to achieve results and successfully step up as a leader in the Australian Public Sector.

Harness the power of growth and innovation

Enhance your leadership toolkit

Refine skills to boost resilience

Optimise your strengths in a changing environment

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PRE-SUMMIT WORKSHOP

30 NOVEMBER

BUILD RESILIENCE TO CHANGE AND OPTIMISE YOUR EXECUTIVE LEADERSHIP CAPABILITIES

2020 has undoubtedly been filled with added pressures and uncertainty that ultimately has an impact on your work, teams and day to day life. A positive mindset and the ability to bounce back from set backs is vital, enabling you to lead through adverse conditions.

In this workshop, you'll gain practical tools to build resilience through change. You'll explore techniques such as collaborative problem solving and change management processes. Leave with a firmer understanding of how to take charge of your mental and emotional state and how to overcome setbacks to successfully manage adverse conditions.

Build resilience to change and minimise stress

- ► Take charge of your mind
- ► Discover how to bounce back from setbacks
- ► Explore proven methods to enhance your critical thinking

Build confidence and self-awareness

- ► Define and develop emotional intelligence
- ► Deal with complex emotional responses
- ► Effectively handle feedback

Manage stress and stay calm

- ► Discover your key stressors
- ► Tools to build a positive mindset for leadership
- ► Meditation as an executive tool

Develop executive presence

- ► Why 'who you are' as a person is critical to being a leader
- ► Radiate trustworthiness, confidence and credibility
- ► Optimise your leadership abilities

EXPERT FACILITATOR

Michelle Chant Principal, Change & Leadership The Change Collective



"VISION AND A WELL-CRAFTED LEGACY"

KEYNOTE

9:00 - 9:45

When one thinks of a leader they may not first think of them as a "hero," However, a true leader displays many strengths, such as vision, truth, loyalty, courage, innovation and the ability to craft an enduring legacy. The most effective leaders seek to lift others up and create an army of leaders who, when properly aligned, can achieve success we can only marvel at. As the first woman to be promoted to the rank of Major General in the Australian Army and DVA Secretary, Liz will share lessons learned from her leadership journey, her vision and leadership identity.

Liz Cosson

Secretary

Department of Veterans' Affairs



INTERACTIVE NETWORKING SESSION

9:45 - 10:30

Join Liquid Learning and your chair, Sheena Ireland, for this interactive session, and start to unpack our conference theme, outline your desired learning outcomes and prepare for two days of incredible speakers, senior leaders, expert deep-dives and unmissable panel discussions!

"RECOGNISING YOUR INNER CRITIC"

EXPERT COMMENTARY

10.45 - 10.25

In order to be the best leader you can be, it is important to know how to bring out the best in ourselves as well as others. How often have you heard an inner voice whispering doubts about yourself at the most critical moments? This is your inner critic talking, and managing your inner critic is a vital part of your emotional self-regulation toolkit. Join Liz as she explores how to switch the focus to your inner mentor and coach and propel you to success.

Liz Tilley Leadership Coach

Liz Tilley Coaching

WHAT OUR DELEGATES ARE SAYING



Fantastic initiation to leadership/ management with some real practical tools to take back and implement in the workplace. Extremely motivating and thoughtprovoking. Has Given me an insight into how leadership/management skills influence the workplace



"VULNERABILITY - THE UNSUNG SUPERPOWER OF LEADERSHIP"

11:25 - 12:25

Vulnerability doesn't mean being weak. In contrast, the best leaders have learned it indicates the courage to be your real self. Being willing to open up about your humanity, imperfections and values humanises us and attracts respect, and by sharing your real self with others, you can connect more effectively with others. This session will discuss the power of vulnerability - the unsung superpower of leadership - how you can use a moment of resilience to face adversity and come out on top.

Alexandra Blood

CASE STUDY

Executive Director, Mineral Resources

Department for Energy and Mining SA

"THRIVING UNDER UNCERTAINTY"

PANEL

At the start of 2020, the APS was at its smallest size in 13 years. Since then a lot has changed, and the full impacts of the COVID-19 pandemic still remain to be seen. Standing out in this evolving and increasingly uncertain environment is more important now than ever. It is vital to step up, be visible and learn to adapt to the new world of work. Our panel of experts will explore how they thrive under uncertainty and craft an identity in an ever changing environment.

Cass Coleman

Acting Director, Environment Protection Division



1:25 - 2:25

Department of Agriculture, Water and the Environment

Vanessa Holben

First Assistant Secretary, Aviation and Maritime Security Division

Department of Home Affairs

Danni Woods

Director, Change Management Office

Department of Health



"TRUST, CONNECTION AND RECOGNISING THE VALUE OF A GOOD NETWORK"

CASE STUDY

2:25 - 3:15

As a leader, your ability to inspire and motivate employees is based on trust, and the value of this fundamental skill is often only apparent when leading through major challenges and adversity. Mutual trust allows you to draw strength from your direct team and network, and when trust is present, people step forward and do their best work, together, efficiently. John will share his experience cultivating a resilient team through the challenges of 2020, and ensured the continuation of Australia's transport network.

John Dinan

A/Executive Director, Community and Place **Transport for NSW**



"HARNESS ONE ANOTHER'S STRENGTHS": BASIC BRAIN SCIENCE FOR CREATING STRONG PROFESSIONAL AND SOCIAL NETWORKS"

EXPERT COMMENTARY

3:30 - 4:20

Successful networks provide emotional and professional support in your daily life and have a positive influence on your long-term career. This session will focus on the neuroscience that helps create trust, influence and shared success.

Garry Mills

Presenter & Coach

Garry Mills Peak Performance

"FORGET THE INVISIBLE MAN, BE THE VISIBLE WOMAN"KEYNOTE 9:00 - 10:00

Authenticity and transparency are crucial skills for the success of every leader and organisation, and in today's post-COVID APS of turbulence and rapid change, the need for authentic leadership has only intensified. Having the confidence to strip away your camouflage, lead from the heart and be your true self will maximise your impact as a leader. Tracy will share how she has not only achieved success in ranks that at one time were thought to be unachievable for women, but has done it by embracing her authentic self as a woman, LGBTI champion, physician and leader.

Tracy Smart AO

Professor, Military and Aerospace Medicine **Australian National University**



"INNOVATION AND A GROWTH MINDSET"

CASE STUDY

10:00 - 11:00

Every leader has a unique skill set and signature strengths that allows them to lead to the best of their abilities. However, we all have a leadership kryptonite or weakness that undermines our ability to lead and is detrimental to our success. You may not be aware of it, but it is vital to identify your weakness in order to direct growth and development. You have the ability to turn your weakness into a strength, but you have to be honest with yourself, learn how to overcome your kryptonite and lock it in a lead box. Only those who learn to overcome their weaknesses are truly successful in moving forward.

"MAINTAINING NETWORKS IN A VIRTUAL WORLD" CASE STUDY

11:15 - 12:15

A strong professional network is invaluable to your career. But how can you form new, long term relationships, as well as nurture existing one in an increasingly virtual world? Join Shari in this engaging session as she explores how to improve your networking skills, leverage your relationships to maintain a competitive edge, stay informed, and gain access to opportunities.

Shari Allison Former Chief Inspector NSW Police Force





"UNDERSTANDING I CAN DO ANYTHING, BUT NOT EVERYTHING"

PANEL 1:15 - 2:15

In 2020, public sector bodies are subject to more restricted resources and greater expectations. Leaders are facing increased pressure as they try to deliver public value in a more complex and demanding environment whilst being continuously available. This means that being a balanced leader in the public sector today is more challenging than ever, and to have a successful and sustainable career, it is vital to make your wellbeing a priority. To avoid stress and burn-out it is vital to strike harmony between the many aspects of your personal and professional lives.

David Baker

Deputy Chief Officer Operations, Capability Victoria State Emergency Service



Shari Allison

Chief Inspector

NSW Police Force

Dr Gina Kingston

Director, C4ISR Design

Department of Defence



Deputy Commissioner

Australian Taxation Office





"RESILIENCE - THE SECRET TO SURVIVING 2020!" EXPERT COMMENTARY

2:15 - 3:15

As an APS leader, you're required to wrestle with ever growing demands on your time and mental capacity. With 2020 throwing major life stresses at all of us, resilience is the solution to avoiding burnout. It gives the ability to bounce back from adversity and to adapt successfully during challenging times.

Sheena Ireland

Director

Specialists in Communications

"SO WHAT'S YOUR LEADERSHIP SUPERPOWER?"

ROUNDTABLE

3:30 - 4:30

In uncertain times, it is more important than ever to stand strong together and support friends, families, colleagues as well as ourselves. In this interactive closing roundtable, you will explore key takeaways from the summit, discuss factors influencing your success and create an action plan for the future

Sheena Ireland

Director

Specialists in Communications



WOMEN IN LEADERSHIP WORKSHOP

Ongoing transformations in our new world of work have unlocked exciting opportunities for emerging women leaders to step up into senior executive roles. To successfully navigate this complex and evolving environment, you must possess a keen insight into the new challenges we are all facing today, but also a clear understanding of yourself and the impact you have within your team and the broader organisation.

This workshop will equip you with the tools and practical knowledge to build confidence in your leadership abilities and to position yourself for career advancement. You'll have the opportunity to create a practical leadership plan you can use to navigate a successful career and advance to senior levels.

DAY ONE | 3 DECEMBER

DEVELOP SELF-AWARENESS AND AUTHENTICITY

- Values-based leadership: what it means to be an authentic leader
- ► Identify your key strengths and potential de-railers as a leader
- ► Identify how best to utilise your optimal leadership style within the context of your organisation

High level communication, influence and negotiation skills

- Manage emotions for positive and assertive communication and relationships
- ► Develop techniques of persuasion, negotiation and influencing with coaching skills and "conversational intelligence"
- Prepare for and having difficult conversations with confidence

Develop self and others with "reflective leadership"

- ► Clarify the benefits of reflective practice in leadership
- ► Develop the skills and capacity for reflective practice
- ► Using reflective practice to influence the quality of the culture through the quality of relationships

Strategic career progression

- Everyday career management practices and creating a personal leadership plan
- Maximise existing relationships and networks and building new ones for professional opportunities
- Skills and approaches to manage your image and visibility without feeling you are "selling yourself"

DAY TWO | 4 DECEMBER

Transformational leadership strategies to accelerate team performance

- ► Leverage team dynamics to enhance performance
- ► Challenge, support and empower others
- ► Manage uncooperative staff members

Drive change and innovation as a female leader

- Recognise and overcome hurdles to change
- Trust your intuition and step outside your comfort zone
- ► Embed a positive change culture in an organisation

Remain productive in a crisis

- ► Build resilience to thrive under pressure
- Support your team and engage others to deliver
- ► Debrief after crisis Provide and accept feedback

Action planning for leadership

- ► Develop a personalised approach: short and long-term
- ► Understand challenges
- ► Share approaches to move your career forward

EXPERT FACILITATOR



Karen Whittingham
Director
Impact Psychology Pty Ltd

14th National Public Sector Women's Leadership Summit 30 November - 4 December 2020 Virtual Delivery

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