

## **LEARN FROM**



Flizabeth Cosson Secretary



Kerren Crosthwaite First Assistant Secretary, Drought & Bushfire Response Division





Mark Bazzaco Chief of Staff & Director, Strategy

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CSIRO



Rachel Llovd Assistant Secretary, Data Modelling and Finance

Australian Governmen
Department of Educatio
Skills and Employment



Flizabeth Carroll Chief Legal



Dr Simone Richter Group Executive. Nuclear Science & Technology and Landmark Infrastructure

**ANSTO** 



Jason Borton Executive Branch Manager





Anne Moffat **Chief Operations** Officer



Alex Allars **Executive Branch** Manager, People & Performance



Doris Gibb National Manager, Ministerial and Parliamentary Services



Pavillard Engagement Lead, National Bushfire Recovery Agency



Alexandra Blood Executive Director, Mineral Resources



Arvind Tyagi Director



Moltisanti

Assistant

Commissioner,

Not for Profit















# AUTHENTIC LEADERSHIP IN ACTION

Breakthrough leadership encompasses more than the coordination and management of responsibilities...

Leadership is about trust, integrity, accountability and authenticity. The Australian Public Sector is a complex and dynamic environment. To succeed in this changing environment, you must be able to embrace opportunities, inspire innovation and drive progress. By unleashing your potential and unlocking your personal strengths as a strategic partner in your organisation, you can redefine your destiny as a leader in the Public Sector.

Learn, share and be inspired! Coming off more than a decade of inspirational and transformational events, we are proud to announce our Public Sector Authentic Leadership Summit - showcasing the nation's most respected and accomplished public sector leaders! Join us as they share their richly diverse career achievements, candidly reflect on their career journeys, and offer practical insight for embracing your authentic self and positioning yourself for personal and professional success.

- ► **Discover** the foundations of authentic and ethical public sector leadership
- ► **Develop** strategies for governing and leading through adversity
- Power success through mentorship and empowerment
- Build mental mechanisms for personal and professional success

# Liquid Learning's Virtual Event Experience

**COMPLETELY LIVE** virtual event experience - no pre-recorded sessions!

LIVE CHAT and INTERACTIVE BREAK-OUT ROOMS for unparalleled interactivity and engagement in the virtual setting

An UNMISSABLE NETWORKING OPPORTUNITY, putting you in the room with your peers, future mentors and leaders!

**CANDID CASE STUDIES** from senior leaders from across the country, sharing personal insights into leadership success!

**INTERACTIVE PANELS** diving into the hot topics and real-world issues you're facing today!

**GROUP ROUNDTABLES** that put you in the conversation!

Regular RECHARGE BREAKS between sessions!

Connection Concerns? Or just want to relive the experience? As part of your ticket you also get **EXCLUSIVE ACCESS** to stream our **POST-EVENT SHOWCASE**, so you'll never miss a session again!

## PRE-SUMMIT WORKSHOP

## 21 SEPTEMBER

# UNLEASH YOUR POTENTIAL - SET YOURSELF UP FOR CONFERENCE SUCCESS

Join expert facilitator for an action-packed day of intensive leadership training, as you work on your mindset and develop the necessary skills to unleash your potential and thrive in the APS - and set yourself up for an fully optimised experience over the following two jam-packed conference days!

### Maximise your leadership potential

- ► Explore the key capabilities, attributes and skills of an effective Public Sector leader
- Identify your passion, purpose and core values as a leader
- ► Develop strategies to advocate your value as a leader
- Build your authentic professional brand and leadership identity

# Build the fundamentals of Emotional Intelligence (EO)

- ► Gain a deeper understanding of your EQ and identify opportunities for growth
- ► Explore the impact of your EQ on people and organisational climate
- ► Embrace the qualities of empathy and EQ to progress yourself as a leader
- Leverage your EQ as a personal strength in the workplace

# Master high-level communication, influence and negotiation skills

- Manage emotions for positive, assertive communication and relationships
- ► Establish rapport, credibility and influence
- Develop techniques of persuasion, negotiation and influence with coaching skills and "conversational intelligence"
- ► Build strategies for preparing for and having difficult conversations with confidence

## Set yourself up for conference success!

- ► Establish a leadership mindset for the conference to accelerate your career development
- ► Build strategies for leveraging insight from case studies, panels and expert-led sessions
- ► Discover tips, tricks and tools for maximising the virtual conference experience
- Develop a conference action plan to unlock your pathway to progression

## 22 SEPTEMBER

#### **EVENT KICK-OFF AND NETWORKER**

CASE STUDY 9:00 - 9:45

Join Liquid Learning and your chair, Michael Collins, for this opening kick-off session as we prepare for two days of incredible speakers, senior leaders, expert deep-dives and unmissable panel discussions!

After opening remarks the whole room breaks up into INTERACTIVE GROUPS for you to meet one another, network, and outline your desired learning outcomes as we start unpacking the key themes of the conference!

# LEADING THROUGH PEOPLE - INFLUENCE, EMPOWERMENT & INCLUSIVITY

KEYNOTE 9:50 - 10:40

The world of work has changed a lot in the past decade, and most notably in the last year. Technology and projects have become more complex, organisational hierarchies have shifted, and multiple generations are now working together, each with their own expectation of desired interaction and process. And leadership has changed too. Leadership can no longer be a single person in charge, possessing all the knowledge, and solving all the problems for their teams. It must be about cultivating and leveraging the people around you to think and lead for themselves. Join Secretary, Liz Cosson, as she reflects on her own career and provides personal insight and professional experience on the power of leading through your people, using influence, empowerment and inclusivity as your tools.

### Elizabeth Cosson

Secretary

Department of Veterans' Affairs



# BUILDING AUTHENTIC RELATIONSHIPS - HOW TO TRUST AND BE TRUSTED

CASE STUDY 10:45 - 11:30

Professional work relationships are built on trust, mutual respect and inclusivity. Good working relationships will not only make your job more enjoyable, but close-knit teams are typically more productive, innovative and collaborative. Above all, the professional connections you make at work will help to further your career. Join Assistant Commissioner, Jennifer Moltisanti, as she explore the importance of self-awareness and open communication in forming rewarding relationships at work, and provides you with practical tips and tools for getting the conversation started!

### Jennifer Moltisanti

Assistant Commissioner, Not for Profit





### MID-MORNING RECHARGE

11:30 - 11:40

# THE EQ EFFECT - LEVERAGING EMOTIONAL INTELLIGENCE IN COMMUNICATION

**EXPERT COMMENTARY** 

11:45 - 12:45

There is a deep connection between one's ability to successfully communicate and one's ability to successfully lead. It's not surprising then, that Emotional Intelligence is a hot topic these days. EQ impacts an executive's ability to present key corporate issues with integrity and authenticity. It is about being able to listen well, to motivate and inspire others, to control your reactions, and to build strong relationships. Whether you are a new manager or a senior executive, developing your communication skills is essential, and one effective way to improve your communication skills is to strengthen your emotional intelligence. Join Communication Coach, Arabella Macpherson, as she provides you with the practical tips, tools and strategies for leveraging EQ in your communication.

### Arabella Macpherson

Founder & Communications Coach

**Resonate Communications** 

# THE WAY WE WORK - THE IMPORTANCE OF FEEDBACK CULTURE IN THE WORKPLACE

CASE STUDY

12:45 - 1:30

Building a healthy and strong culture in the workplace should be the #1 goal of any manager or leader. If your employees feel free to share what they think about your organisation, management, and other employees, they are more likely to be happy and engaged. That's where feedback culture comes in. By creating a culture where feedback and honesty are valued, you can increase employee morale, build a better company, and increase job performance – all in one fell swoop. Join Jason as he provides you with practical tips and strategies for establishing a feedback culture in your team and organisation, and using constructive feedback as a tool for shaping desired behaviours and promotion learning.

#### Jason Borton

Executive Branch Manager **ACT Education Directorate** 



MIDDAY LUNCHTIME RECHARGE

1:30 - 2:30

## **EMPLOYEE ENGAGEMENT - VISION, MISSION AND VALUES**PANEL 2:30 - 3:30

An organisation's vision, mission, and values are essential in defining its culture and engaging its employees but in order to achieve that it has to be aligned and connected to the work done by its employees. This needs to be more than just lip service - your vision, mission, and values have to be directly tied to the output of your employees and aligned with your values. This interwoven relationship is key for departments and agencies wanting to boost performance and achieve their vision. Join our panel of executive Public Sector leaders as they explore employee engagement, connecting individual vision with agency, and creating a positive, high-performing workplace culture.

### Anne Moffat

Chief Operations Officer

### Department of Transport & Main Roads QLD



Executive Branch Manager, People & Performance



Alexandra Blood

Executive Director, Mineral Resources

Department for

**Energy and Mining SA** 

## Mark Bazzaco

Chief of Staff & Director, Strategy

CSIRO

### Dr Simone Ritcher

Group Executive, Nuclear Science & Technology, and Landmark Infrastructure **ANSTO** 



### Rachel Lloyd

Assistant Secretary, Data Modelling and Finance Department of Education, Skills & Employment



AFTERNOON RECHARGE

3:30 - 3:45

# HARNESS ONE ANOTHER'S STRENGTHS - BASIC BRAIN SCIENCE FOR CREATING STRONG PROFESSIONAL AND SOCIAL NETWORKS

EXPERT COMMENTARY

3:45 - 4:30

Professional networking is vital to career growth! Many shudder at thought of "networking", associating it with awkwardness, cheesy events and the idea of 'selling' yourself. However, successful professional and social networks provide emotional and professional support in your daily life and can mean the difference between a mediocre career and a phenomenal career. Join former bodyguard to the Australian Prime Minister, Garry Mills, as you focus on the neuroscience that helps create trust, influence and shared success.

Garry Mills Presenter & Coach Garry Mills Peak Performance

#### **ACTION PLANNING FOR DAY TWO...**

9:00 - 9:15

Welcome back for Day Two - there's a lot to digest from our amazing speakers and action modules so far!

Our expert facilitator Michael Collins, will recap the key learnings and takeaways from Day One, and help you prep an action plan to maximise your event experience over our jampacked second day!

# MANAGING AUTHENTICITY - THE PARADOX OF GREAT LEADERSHIP

KEYNOTE 9:15 - 10:05

Leadership demands the expression of an authentic self. Try to lead like someone else, and you will fail. But while the expression of an authentic self is necessary for great leadership, the concept of authenticity is often misunderstood! No leader can look into a mirror and say, "I am authentic." A person cannot be authentic on his or her own. Authenticity is largely defined by what other people see in you and, as such, can be shaped, leveraged and controlled by you! Join First Assistant Secretary, Kerren Crosthwaite, as she reflects on her own career and provides you with insight into managing your own authenticity, and in turn, how this benefits both you and the people you lead.

### Kerren Crosthwaite

First Assistant Secretary, Drought & Bushfire Response Division **Department of Agriculture,** 

Water and the Environment



# THE LEADER'S CHOICE - AUTHENTICITY, VALUES & ETHICS IN DECISION-MAKING

CASE STUDY 10:10 - 11:00

As a manager, there is a clear difference between being just a boss and being a leader. Where a boss orders, a leader guides; a boss manages, a leader inspires. A good leader sees it as their responsibility to inspire, guide and nurture their employees to help them improve; they lead by example. Join Marc as he reflects upon the incredible 1998 Sydney to Hobart Yacht Race rescue mission, where tenacity and valour were hallmarks of the sailors caught in the storm. Marc will recount the challenging circumstances his team needed to overcome and provide you with practical strategies for making authentic and ethical decisions under pressure.

Marc Pavillard Engagement Lead, National Bushfire Recovery Agency

MID-MORNING RECHARGE



Department of the Prime Minister and Cabinet

11:00 - 11:15

# REIMAGINING GOVERNMENT AND THE ROLE OF THE PUBLIC SERVICE

PANEL 11:15 - 12:15

When the public sector focuses on innovation the game changes completely. It becomes one of constant learning, changing and growth. Teams collaborate, try new things and recognise challenges as opportunities to learn. Take the recent crisis. The last year has truly highlighted how capable Australian public leaders are at remaining resilient as they have learnt, adapted and progressed the state through testing times. So how might we continue to empower and enable our leaders to work in more innovative ways so that they can face the complex challenges in the APS?

### **Elizabeth Carroll**

Chief Legal Counsel IP Australia



CFO & CIO

ACT Environment, Planning & Sustainable Development Directorate



Director

Department of Education, Skills and Employment



MIDDAY LUNCHTIME RECHARGE

12:15 - 1:15

## CREATING BOUNDARIES IN A REACTIVE SPACE

**EXPERT COMMENTARY** 

1:15 - 2:15

It is essential to maintain a healthy lifestyle and positive mindset to be effective in the long term as a leader. Join your expert facilitator as you discuss the importance of knowing when to disengage from the demands of work and how to take a break from a switched-on office environment.

## MAINTAINING PRODUCTIVITY AND POSITIVITY IN TIMES OF UNCERTAINTY

CASE STUDY 2:20 - 3:00

Leadership practices and behaviours exhibited and endorsed by executive leaders define the culture of the workplace. As pressures and workloads increase, it is important that leaders have a range of tools and practices to assist them with increasing the morale at work and managing performance. Join Doris as she reflect on her own career and provides you with best practice tips and tools for thriving through uncertainty.

### Doris Gibb

National Manager, Ministerial and Parliamentary Services



Services Australia

AFTERNOON RECHARGE 3:00 - 3:15

### **BUILD YOUR AUTHENTIC LEADERSHIP BRAND**

**EXPERT COMMENTARY** 

3:15 - 4:15

Are you where you want to be professionally? Whether you want to advance faster at your present company, change jobs, or make the jump to a new field entirely, most people seem to agree on the ultimate goal - to build a career around your own unique talents and passions. But to actually achieve this and sell yourself effectively, especially in today's competitive job market, you first of all need to know who you actually are. Which is harder than it sounds. Join your expert facilitator, as you assess your unique strengths, develop a compelling personal brand, and build credibility in both 'talking your talk' and 'walking your walk'.

## AUTHENTIC LEADERSHIP IN ACTION

ROUNDTABLE

4:15 - 4:30

In this closing interactive roundtable session, join your chair, Michael Collins, as you connect with others in the room, reflect on your journey so far and create an action plan to carry you forward.

### **Michael Collins**

High Potential Officer

Hipotential





# POST-SUMMIT WORKSHOP 24 SEPTEMBER

# MOVE FROM VISION TO RESULTS - EXCEL YOUR APS EXECUTIVE CAREER

Join expert facilitator, Michael Collins, join us for this intensive masterclass as you get a chance to reflect on the past two days of inspiration and ideas and solidify your conference learnings and equip yourself with the key skills and practices needed to excel at an executive leadership level in the APS!

## The Challenges of Executive Leadership

- Leading in a volatile, uncertain, complex, and ambiguous environment (VUCA)
- ► The changing role of executive leadership in the APS
- ► The seven key skills to thrive as an executive leader
- Representing your agency, and the government, with confidence and authority

### The Neuroscience of Leadership

- Understanding emotions and behaviour in a VUCA environment
- Implications for leadership selection, development and change management
- Understanding and managing emotions in oneself and others
- Navigating workplace politics and tackling difficult conversations and situations

## Strategic Decision-Making

- ► Five perspectives of strategic leadership
- ► A framework for decision-making in a VUCA environment
- Understand, recognise and manage conflicting stakeholder priorities and departmental politics
- ► Strategic priority setting

### An Action Plan for Enhancing Team Effectiveness

- ► Key strategic priorities (30, 60, 90 days)
- ► Draft implementation actions or initiatives
- ► Potential obstacles and sources of support
- Create a leadership action plan to address your personal and strategic challenges

### **EXPERT FACILITATOR**

Michael Collins High Potential Officer Hipotential

BOOK AND SAVE!
\$600

BOOK AND PAY BEFORE
31 MAY 2021
TO SAVE UP TO \$600

### WHAT OUR DELEGATES ARE SAYING



Well run, managed, great guest speakers with great insights, experience and amazing stories. Loved it all!!!



"Best conference I've ever attended!

66

In my career I have been fortunate enough to have the opportunity to be part of the audience of many panels and this was an absolute stand out.

Each and every panel member was honest, engaged, raw and real.

So refreshing and engaging.



99





"The content and topics discussed were exceptional and has provided me with great motivation to really look at my "why" and take the next step in my career. "



"Everything was extremely prepared and organised. Usually i have the mantra if I leave a workshop/ summit similar to this learning at least one thing it was useful - I have four pages of notes from this Liquid Learning session which is a testament to how great it was! "





## **Public Sector Authentic Leadership Summit**

9 - 12 August 2021

## Online Delivery

# **Booking Form**

Event Reference: PSAL0821A - O Priority Code: I

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Conditions: Group discounts apply for bookings made simultaneously. Only one discount applies. Group discounts apply to standard rates only. Group discounts are not applicable to Value Plus, Super Saver and Early Bird rates. Discounts cannot be applied retrospectively and must be claimed at the time of booking. Liquid Learning Group reserves the right to have sole discretion on an organisation's eligibility for discounts.  Note: Course materials included. Travel and accommodation are NOT included. Registration options are per person only.								
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