9[™] PMO LEADERSHIP SUMMIT

BEST PRACTICE STRATEGIES FOR COHESIVE PMO LEADERSHIP & POWERFUL PEOPLE MANAGEMENT

> 2 - 5 DECEMBER 2019

HOTEL GRAND CHANCELLOR BRISBANE

LEARN FROM



Paul Schmidt Program Director, Program Management





Alex Ma Superintendent Portfolio Planning





Marta Baranska Executive Manager PMO & Performance





Fiona Debnam Head of EPMO

QSuper



Michelle Merriman Head of Project Integration



ALSO FEATURING













EVENT PARTNERS



START YOUR LEADERSHIP JOURNEY! Call +61 2 8239 9711 Priority Code - |



BE VALUE-ABLE

Before you try to add value to your PMO, first recognise the power that already exists. Then you can drive your PMO into the future.

This event will offer an exclusive line-up of best practice case studies from organisations and individuals tackling prominent issues. Learn how to prepare your PMO for the future, rearticulate the value discourse in your organisation, and gain practical strategies that will help you lead an active, valuable PMO

- **Cohesive** leadership for PMO success
- Enhance your stakeholder communication skills
- Learn how to manage risk & crisis
- Solid strategies to future-proof your PMO

BOOK NOW **WHO** Visit www.liquidlearning.com WILL Call +61 2 8239 9711 ATTEND?

- PMO Managers / Directors
- Project Managers / Directors
- Resource Managers
- Project Teams
- EPMO Managers
- Strategic Project Managers
- Change Management Professionals
- Risk Management Professionals
- Project Coordinator
- Portfolio Managers
- ► ICT Project Managers
- ► Head of PMO
- Capability Managers
- General Manager of Projects
- Capital Works / Projects Manager
- Programme Managers
- Governance Managers

WHAT OUR **DELEGATES ARE** SAYING

66 Very worthwhile and Liquid Learning is excellent. Really flawless, thank you. >>

3 DECEMBER SUMMIT DAY 1

ESTABLISHING & SUSTAINING A VALUED PMO **KEYNOTE**

The role of the PMO varies across organisations, but their success always begins by establishing a robust project scope. To do so, you must identify core requirements, deliverables, and milestones. Join Paul as he explores how the Department of Transport & Main Roads have gone above and beyond to create and sustain a value-driven PMO.

Paul Schmidt

Program Director, Program Management Department of Transport & Main Roads

PRACTICAL NETWORKING STRATEGIES MINI-WORKSHOP

Networking may be daunting, but your career depends on it. Discover practical, interactive techniques to raise your profile and build your professional network.

Gabrielle (Gabby) Button Director



9:00 - 9:50

Queensland Government

9.50 - 10.40

THE POWER OF THE PMO IN STAKEHOLDER ENGAGEMENT CASE STUDY

Australian Institute of Leaders & Entrepreneurs

Suncorp has created an environment where stakeholder engagement can flourish. Marta will help you understand the different ways to engage stakeholders, allowing you to deliver the best service possible.

Marta Baranska

Executive Manager PMO & Performance Suncorp



10.55 - 11.45

FIT FOR PURPOSE - IDENTIFYING THE METHODOLOGY FOR YOUR PROJECT CASE STUDY

11:45 - 12:35

With an extensive list of project management methodologies, you need to take care in ensuring you select the best fit for your PMO. But how? Explore the link between methodology and project success, then discover how to identify the right methodology that will help you deliver on time and within budget.

TBA

COMMUNICATION TOOLS FOR HIGH STAKES SITUATIONS PANEL

PMOs may be technical environments, but the human element should never be neglected. Our panellists will share their experiences on how quality communication enhanced their PMO.

Brad King **PMO** Manager

Queensland Urban Utilities Fiona Debnam

Head of EPMO QSuper

Jacques Liebenberg Director, Strategic Program Office University of Queensland

FINDING PEACE IN TAKING RISKS CASE STUDY

Risk is not always predictable, but befriending tricky situations is a vital and rewarding capability. Patrick will highlight the importance of managing risk and how it can be used to boost productivity.

Patrick Curran

PMO Manager, Group Strategy & Risk Super Retail Group



THE UNIVERSITY OF QUEENSLAND

2:25 - 3:15

LEAD YOUR TEAM THROUGH CRISIS CASE STUDY

3:30 - 4:20

What happens when projects go pear-shaped? Whatever obstacles you face, you must maintain composure through difficult times. Drawing on his military career of 40 years, David will teach you how to recover from crisis through effective leadership and a coordinated team effort.

David McGahey
Former Director General, Plan Centaur
Department of Defence



DRINKS & CANAPÉS

Continue to network while you enjoy complimentary refreshments.

4.20 - 5.30





1:35 - 2:25



4 DECEMBER SUMMIT DAY 2

A TAILORED APPROACH TO PMO LIFECYCLES KEYNOTE	9:00 - 9:45
One size does not fit all in the world of PMO. We will explore learned and value in applying a tailored framework to the in of a PMO.	
ТВА	
DESIGN EFFECTIVE DISCUSSION QUESTIONS BREAKOUT SESSION	9:45 - 10:00
SURVIVE THE GROWING PAINS CASE STUDY	10:00 - 10:40
Many businesses let common issues stand in the way of bui PMO. Kelly will guide us through the adventure of establishi from scratch, including how she approached the challenge successful outcomes.	ng a PMO
Kelly Davis PMO Manager Cubic Transportation Systems	CUBIC.
TRANSFORMING THE UNITINGCARE D&T PMO CASE STUDY	10:55 - 11:45
UnitingCare Queensland has undergone significant change years. With proper planning, team building and frameworks able to transform their PMO into a functioning, valued and o centre. Hear how the critical elements of this PMO have con continue to evolve.	s, they have been cost-effective
Natalie Belcher Digital & Transactional Services PMO Manager UnitingCare Queensland	UnitingCare
MOVING TOWARD PMO 2.0 CASE STUDY	11:45 - 12:35
The rise of new technologies, digital transformation and Al of Alex will guide us through this terrain by sharing BHP's expe technology and how embracing new digital ideas creates a PMO.	eriences with
Alex Ma Superintendent Portfolio Planning BHP Billiton	BHP
THE FUTURE OF THE PMO PANEL	1:35 - 2:25
How do you establish a PMO as a valued business partner? as they discuss how they developed forward-focused action success.	
Paul Schmidt Program Director, Program Management Department of Transport & Main Roads	Queensland Government
Kelly Clift PMO Quality Assurance Lead Griffith University	Queensland, Australia
Sarah Pollard PMO Lead Youfoodz	
Kristie Wilde PMO Director Queensland Reconstruction Authority	Queensland Reconstruction Authority
Michelle Merriman Head of Project Integration Anglo American Australia	AngloAmerican
STRATEGIES TO DELIVER TRANSFORMATIONAL CHANGE CASE STUDY	2:25 - 3:15

CASE STUDY 2:25 - 3:1 While change can be challenging, it is becoming more frequent, radical, and

complex. Wendy was the first Project Manager to be employed at RACQ and was instrumental to the success of numerous projects. She will explore how to lead proactive culture change and increase the value of your PMO.

۷	V	e	r	10	d	У	S	С	0	tt	
-							\sim				

Former General Manager, Group PMO RACQ	RACQ

FROM SURVIVING TO THRIVING ROUNDTABLE

3:30 - 4:20

This interactive roundtable will help you to take your learnings back into your workplace. Reflect on the themes discussed throughout the summit and create a plan for the future.

Gabrielle (Gabby) Button Director

Australian Institute of Leaders & Entrepreneurs

² DECEMBER PRE-SUMMIT WORKSHOP

STAKEHOLDER ENGAGEMENT & EFFECTIVE COMMUNICATION

PMOs sit at a sensitive cross-section in most organisations and manage budgets in the realms of millions. While coordinating diverse aspects of projects to meet critical deadlines, communication is an often-overlooked skill. Quality interactions lead to quality outcomes and conducting these conversations with confidence leads to a powerful PMO.

In this workshop, discover how quality conversations and presentation skills are paramount to any PMO's success.

Modules

- Tailor your communication style to meet your needs and situation
- Effective communication strategies
- Identify and understand team dynamics
- ► What's next?

Andrea Kenny Management Consultant Andrea Kenny Consulting

⁵ DECEMBER POST-SUMMIT WORKSHOP

A BLENDED APPROACH - CHOOSING THE RIGHT METHODOLOGIES FOR PMO SUCCESS

Are you overwhelmed by the enormous array of methodologies presented to your PMO? Determining the best fit for your organisation is a critical decision, so you must understand the elements of each to make an educated choice. This workshop will explore the various types of methodologies available, how to select the correct one, and provide practical tools to apply the chosen method.

Modules

- Key considerations when choosing project management methodologies
- Techniques and methodologies to improve performance
- Determine the correct methodology to use
- Developing an action plan to implement improvements

Georgina Rowe

Executive Director Australian Institute of Leaders & Entrepreneurs

aile

9th PMO Leadership Summit

2 - 5 December 2019

Hotel Grand Chancellor Brisbane

(i) Registration Information

Booking Form

Event Reference: PMO1219A - B Priority Code: I

Organisation Name								
Address Suburb State Postcode								
Booking Contact Information								
Title	Full Name	Position	Email	Phone				
E Delegate Information								

#	Title	Full Name or TBA	Position	Email	Attendance Date/s
1					2 3 & 4 5
2					2 3 & 4 5
3					2 3 & 4 5
4					2 3&4 5
5					2 3 & 4 5
6					2 3 & 4 5
7					2 3 & 4 5
8					2 3 & 4 5
9					2 3&4 5
10					2 3 & 4 5

Your Investment

										7
Options (per person) Qty			Super Saver Rate ster and pay by 16 Octo	ober	Early Bird Rate Register and pay by 4 November		Standard Rate			
3 Days \$28 2 Days \$19		3695 + GST = (\$4064.50 2895 + GST = (\$3184.50 1995 + GST = (\$2194.50 1495 + GST = (\$1644.50)))	\$4195 + GST = (\$4614.50) \$3395 + GST = (\$3734.50) \$2495 + GST = (\$2744.50) \$1795 + GST = (\$1974.50)		\$4695 + GST = (\$5164.50) \$3895 + GST = (\$4284.50) \$2995 + GST = (\$3294.50) \$1995 + GST = (\$2194.50)				
Discounted off standard rates :			Save up to \$1000		Save u	p to \$500	All prices liste	d in Australian Dollars		
Disc	roup counts illable:	10% off Standard Rate Team of 3 - 4	20% off Standard Rate Team of 5 - 6	30% off Standard Rate Team of 7 +		Partner Discount	Members of supporting organisations receive a special 10% discount off standard rates!	TOTAL incl GST		

Standard Rate Standard Rate Standard Rate Discounts Discount Available: Team of 3 - 4 Team of 5 - 6 Team of 7 +

Conditions: Group discounts apply for bookings made simultaneously. Only one discount applies. Group discounts apply to standard rates only. Group discounts are not applicable to Value Plus, Super Saver and Early Bird rates. Discounts cannot be applied retrospectively and must be claimed at the time of booking. Liquid Learning Group reserves the right to have sole discretion on an organisation's eligibility for discounts. Note: Course materials, refreshments & lunches are included. Travel and accommodation are NOT included. Registration options are per person only.

Payment Details		Payr	nent is required prior to attending this event	
Credit Card Cheque (payable to Liquid Learning Group Pty Ltd)	Credit Card Details - Please charge my credit card for Card Type Visa MasterCard America Note: 2% surcharge applies to American Express pa	an Express	Electronic Funds Transfer (EFT) Please transfer funds directly to: - Westpac Account Name: Liquid Learning Group Pty Ltd	
Electronic Funds Transfer Please invoice me:			BSB: 032 002 Account No: 407 273 SWIFT Code: WPACAU2S	
Purchase Order No. #	CVV Full Name as on card Cardholder's Contact Number S	signature	Amount	
O Authority)	Authorising Manager's Details: 1	This registration is invalid without a signature	
Name	Position	Phone		
Email		Signature	Date	

Email this form to: registrations@liquidlearning.com.au or Call us on: +61 2 8239

Registration Policy: If you are unable to attend this event, you may send a substitute delegate in your place at no additional cost. Please advise us of any substitutions as soon as possible. Alternatively, you may transfer your registration to another event run by Liquid Learning Group PY Ltd. A 10% service fee may apply. Should you wish to cancel your registration, please notify us in writing as soon as possible and a credit note will be susued. This credit note will be valid for use at any future event held by Liquid Learning Group Pty Ltd in twelve months following the date of issue. Cancellation notifications received less than 14 days from the event running will receive a credit note to the value of the registration fee less a service fee of \$400 plus GST. Liquid Learning Group Pty Ltd does not provide refunds for cancellation. The prices above are has on one person per of the registration fee less a service tee of \$400 plus GS1. Liquid Learning Group Pty Ltd does not provide refunds for cancellation. The prices above are based on one person per registration. It is not possible for multiple people to attend within any day of the event on a single registration. Split tickets, i.e. a different person attending each day of the event, can be arranged. A fee will apply. Please call us for details. Liquid Learning Group Pty Ltd takes all care to produce high-quality events that deliver as promised. All advritised details are correct at time of publishing. However, when circumstances beyond our control preval,

we reserve the right to change program content, facilitators or venues. We also reserve the right to cancel or reschedule events if circumstances arise whereby the performance of the event is no longer feasible, possible or legal. Liquid Learning Group Pty Ltd will not be responsible for any loss or damage arising from any changes to or cancelling or rescheduling of an event. If an event is cancelled or rescheduled, Liquid Learning Group Pty Ltd will make every effort to contact every registered delegate. If an event is cancelled or you are unable to attend the rescheduled event, you will be issued with a credit note valid for use towards any future Liquid Learning Group Pty Ltd event held in the twelve months following the date of issue.

months tollowing the date of issue. **Disclaimer:** Liquid Learning Group Pty Ltd has taken due care in selecting qualified professionals as its authors and course facilitators. The information provided by course facilitators is not produced by Liquid Learning Group Pty Ltd and should not be regarded as advice. Liquid Learning for our Pty Ltd accepts no responsibility for reliance on such information and recommends that its clients seek further professional advice.

Privacy Statement: Liquid Learning Group Pty Ltd is committed to your privacy. All information collected on this registration will be held in the strictest of confidence and in accordance with the Privacy Act 1988. Liquid Learning Group Pty Ltd will add your information to a secure database. This will be used primarily to contact you for orgoing research, product development and notice of future events and services offered by Liquid Learning Group Pty Ltd. Occasionally you may receive information from organisations associated with Liquid Learning Group Pty Ltd. If you do not wish to receive such information please tick this box: ______

To update or have your details deleted please advise our Database team at Liquid Learning Group Pty Ltd, Level 9, 80 Clarence Street, Sydney NSW 2000,

tel: +61 2 8239 9700, email: database@liquidlearning.com.au

© 2019 Liquid Learning Group Pty Ltd ACN 108 415 354