PUBLIC SECTOR APS6 TO ELI: MANAGEMENT ESSENTIALS WORKSHOP

Essential leadership skills to strengthen the connections between strategy & results



**OCTOBER** 

## YOU WILL LEARN TO

- ► Address changing expectations facing management
- ► Translate strategic direction into definable outcomes
- ► Define & action efficiency gain in your team
- ► Align & incorporate your values into leadership vision

## **EXPERT FACILITATOR**



BOOK BEFORE 24 JUNE, SAVE \$600





## **ABOUT THE EVENT**

There is a heightened focus on performance and results in the Australian Public Service, more is expected from emerging leaders in the APS6 to EL1 bands who often sit at the intersection of operations and strategy. In a turbulent operating environment that's characterised by instability, moving goalposts and change, many managers struggle to implement strategy and effectively 'manage for results.'

As an emerging leader, you must effectively bridge the gap between planning and action. You are also responsible for galvanising your teams to execute and implement a strategy. The 2018-19 APC State of the Service Review highlights that 65% of staff are experiencing change, only 39% are satisfied with how that change was communicated. As emerging leaders, you sit at the heart of this opportunity for efficiency gain.

This hands-on program is designed to give you the latest tools, techniques and practical frameworks to successfully manage for better results in today's fast-changing world. The program will connect theory with practice and over the course of the training, you will build a personal action plan to apply when you return to work.

## YOUR FACILITATOR

Liz Tilley is an experienced leadership coach, conflict management coach, soul-based coach, facilitator and speaker. She helps leaders to move away from seeing leadership as a cognitive process and into embodying leadership in every cell of their being. Liz is a specialist in non-verbal communication and how we can use skill as a leadership superpower. She brings to her work over 25 years' experience as a communications professional in federal and state government, the not-forprofit sector, and in the corporate sector.



Liz Tilley Leadership Coach Liz Tilley Coaching

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## **DAY ONE**

#### MANAGING YOURSELF FOR RESULTS

## Redefine your success - New competencies and capabilities

- Strategies to effectively step up and build your leadership skills beyond technical competency
- How to stay grounded while taking on greater leadership challenges
- Explore leadership styles and where you want to stretch your capability

## Expand your Emotional Intelligence (EQ)

- Evaluate your EQ level and identify opportunities for further growth
- Understand your EQ and its impact on personal and team performance
- ► Using the 'Third Space' to maximise your impact and effectiveness

## MANAGING YOUR TEAM FOR RESULTS

## Lift employee engagement to drive performance

- ► Understand the new drivers to motivation
- ► Leverage potential to enhance performance
- ► The importance of developing agile teams

## Streamline your decision-making process

- ► Identify your goals and become a versatile leader
- How to intervene when performance targets are off track
- Understand how to develop your strategic leadership skills

## **DAY TWO**

#### MANAGING UP FOR RESULTS

## Managing up - Improve your influencing skills

- Understand the interest and influence of Senior Executives
- ► Communicate to all stages of the 'change curve'
- ► The power of "push" and "pull" feedback

### Projecting future outcomes

- ► Self-coaching to give focus and define priorities
- Strategic advice, problem-solving and issues management
- Achieve outcomes by proactively managing conflict, controversy and sensitivities

## TURNING INSIGHT INTO ACTION

#### Leading for results

- ► Enrich your learning experience through practical group discussion
- Brainstorm issues and strategies to address challenges
- ► Network with colleagues and share learnings

## Create your personal plan to lead for results

- Individual reflection and planning to take the next step
- ► Identify and tackle strategy execution challenges
- Develop a concrete strategy to implement on your return to work

# Public Sector APS6 to EL1: Management Essentials Workshop 18 - 19 October 2022

Online Delivery

# **Booking Form**

Event Reference: PEMR1022A - O Priority Code: I

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