

NSW PUBLIC SECTOR GRADES 9-10 HIGH PERFORMANCE & LEADERSHIP WORKSHOP

DEVELOP & REFINE CORE SKILLS & KEY LEADERSHIP
CAPABILITY TO ACHIEVE SUCCESS & EXCEL



24 - 25
FEBRUARY 2021

ONLINE DELIVERY

EXPLORE

- ▶ Identify & develop your capabilities as a confident & successful Public Sector leader
- ▶ Build productive relationships & lead proficient, capable teams
- ▶ Leverage your Emotional Intelligence (EQ) to advance as a leader
- ▶ Practical, autonomous & effective decision-making processes
- ▶ Drive strategic change to improve procedures & meet agency goals
- ▶ Develop & maintain internal & external stakeholder engagement
- ▶ Strategies to identify problems & implement effective problem-solving solutions
- ▶ Implement agile & effective change management strategies
- ▶ Career planning & pathways in NSW Public Service roles

EXPERT FACILITATOR



Maree Walk
Founder & Principal Consultant
Storyroad

BOOK
BEFORE
30 OCTOBER,
SAVE
\$500



VIRTUAL EVENT

Attend from anywhere!

START YOUR LEADERSHIP JOURNEY!

Call +61 2 8239 9711 Priority Code - I



LIQUIDLEARNING
bebetter

ABOUT THE EVENT

Change and uncertainty within our new working environment, as well as ongoing transformation in the NSW State Public Service creates a greater need for effective leadership performance across all levels. Public Sector leaders are required to undertake work of a more complex nature, operating in an autonomous and strategic manner. As such, emerging leaders eager to take their career to the next level must be better equipped with the appropriate tools and strategies to achieve success. This is particularly true at the Grade 9-10 banded level, which requires strategic awareness and effective engagement with senior leadership.

Aimed at Grade 9-10 level officers and management, this two-day workshop will provide you with an opportunity to advance core skills and explore the emerging leadership capabilities required for effective Grade 9-10 level management. You will explore the core attributes required for successful leadership within the NSW Public Service and delve into practical strategies relating to leading productive teams to perform at a higher level to reach your full leadership potential.

TRAINING DELIVERY AND PRE-COURSE QUESTIONNAIRE

This workshop will be delivered using a three tiered approach. The structure of each session is as follows:

1. Technical overview and review of research into the topic area under discussion
2. Practical application of management principles in the review of case studies, worked examples and interactive exercises
3. Discussion of outcomes and implementation issues

Workshop participants will have the opportunity to include comments and questions about issues outlined in the program by way of a pre-course questionnaire. This feedback will enable the course facilitator to adjust content accordingly. The workshop has limited places to allow for customisation, greater interactivity and for individual concerns to be addressed.

DAY ONE

Personal leadership values

- ▶ The capabilities, attributes and skills of an effective leader
- ▶ Identify your core values and goals as a leader
- ▶ Advocate your value as a leader
- ▶ Shape your leadership brand

Lead and manage productive teams

- ▶ Maintain team cohesion and build productive relationships
- ▶ Understand the differences between technical management and people leadership
- ▶ Leverage your leadership skills to better motivate your team
- ▶ Build team capacity through coaching and performance feedback

Emotional Intelligence (EQ)

- ▶ Evaluate your EQ level and identify opportunities for growth and leadership development
- ▶ Understand your EQ and its impact on the way you are perceived as a leader
- ▶ Harness EQ to focus attention
- ▶ Embrace qualities of empathy and understanding to become a better leader

Effective and practical decision-making

- ▶ Make autonomous and independent decisions
- ▶ Draw on your experience, knowledge and judgement to make the most effective decisions
- ▶ How to deal with complex issues - making the 'right' decision

WORKSHOP SCHEDULE

- 8.30 - 9.00 Sign in
- 9.00 - 10.40 Session One
- 10.40 - 11.00 Morning Tea
- 11.00 - 12.30 Session Two
- 12.30 - 1.30 Lunch
- 1.30 - 3.00 Session Three
- 3.00 - 3.20 Afternoon Tea
- 3.20 - 4.30 Session Four
- 4.30 Close of Workshop

DAY TWO

Successful change and strategic management

- ▶ Set achievable, manageable and measurable goals
- ▶ Problem identification and problem-solving strategies
- ▶ Support and influence stakeholders through change
- ▶ Leadership styles that drive effective transformation and change

Develop resilience to thrive in times of change

- ▶ Effectively managing change and uncertainty in the workplace
- ▶ Identify and monitor changes that impact your work environment
- ▶ Support your team, organisation and stakeholders through change
- ▶ Implement policies and procedures that reflect and embrace change

Stakeholder engagement and management

- ▶ Manage stakeholder relationships to achieve agency goals
- ▶ Identify and meet stakeholder needs and expectations
- ▶ Develop effective relationships with stakeholders
- ▶ Maintain strong internal and external networks

Core approaches for NSW Public Sector Leaders to advance their confidence in their capabilities

- ▶ Be an authentic leader and communicator
- ▶ Trust your initiative and judgement
- ▶ Plan and commit to actions that will lead to success
- ▶ Embrace resilience and flexibility as key leadership skills

**BOOK
NOW**

Visit
www.liquidlearning.com

Call
+61 2 8239 9711

WHO WILL ATTEND?

Aspiring, emerging & existing leaders across all disciplines and departments throughout the NSW Public Sector, including:

- ▶ Grades 9-10
- ▶ Officers
- ▶ Senior Officers
- ▶ Principal Officers
- ▶ Advisors
- ▶ Senior Advisors

YOUR FACILITATOR

Maree is the founder and principal consultant at MW Consultancy. She is an experienced, in-demand leadership specialist focussed on coaching and mentoring across the public, private and not-for-profit sectors.

Maree was the Deputy Secretary, Programs and Service Design in the NSW Department of Family and Community Services (FACS), where she specialised in service design and delivery for FACS. Maree is well known for collaborating across both government and non-government sectors to focus services and practices and help the most vulnerable.

Prior to becoming Deputy Secretary, Maree worked as the Chief Executive of Community Services. She also worked in the non-government sector and was the Chair of the Association of Children's Welfare Agencies (ACWA) – the peak body for child and family services in NSW.



Maree Walk
Founder & Principal Consultant
Storyroad

NSW Public Sector Grades 9-10 High Performance & Leadership Workshop

24 - 25 February 2021

Online Delivery

Booking Form

Event Reference: NPSW0221A - O

Priority Code: I

Registration Information

Organisation Name

Address Suburb State Postcode

Booking Contact Information

Title Full Name Position Email Phone

Delegate Information

Title Full Name or TBA Position Email

#	Title	Full Name or TBA	Position	Email
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				

Your Investment

Options (per person)	Rapid Action Rate Register and pay by 30 October	Value Plus Rate Register and pay by 24 November	Super Saver Rate Register and pay by 23 December	Early Bird Rate Register and pay by 26 January	Standard Rate
Qty Workshop	\$1895 + GST = (\$2084.50)	\$1995 + GST = (\$2194.50)	\$2095 + GST = (\$2304.50)	\$2245 + GST = (\$2469.50)	\$2395 + GST = (\$2634.50)
Discounted off standard rates :	Save up to \$500	Save up to \$400	Save up to \$300	Save up to \$150	All Prices listed in Australian Dollars

Group Discounts Available:	10% off Standard Rate Team of 3 - 4	15% off Standard Rate Team of 5 - 7	20% off Standard Rate Team of 8 - 9	25% off Standard Rate Team of 10 +

TOTAL incl GST

Conditions: Group Discounts apply for bookings made simultaneously. Only one discount applies. Group discounts apply to standard rates only. Group discounts are not applicable to Value Plus, Super Saver and Early Bird rates. Discounts cannot be applied retrospectively and must be claimed at the time of booking. Liquid Learning Group reserves the right to have sole discretion on an organisation's eligibility for discounts.

Note: Course materials included. Registration Options are per person only.

Payment Details

Payment is required prior to attending this event

Credit Card

Cheque (payable to Liquid Learning Group Pty Ltd)

Electronic Funds Transfer

Please invoice me:

Purchase Order No. #

Credit Card Details - Please charge my credit card for this registration:

Card Type Visa MasterCard American Express

Note: 2% surcharge applies to American Express payments

Card Number Expiry /

CVV Full Name as on card

Cardholder's Contact Number

Signature

X

Electronic Funds Transfer (EFT)

Please transfer funds directly to:

Westpac Account Name: Liquid

Learning Group Pty Ltd

BSB: 032 002

Account No: 407 273

SWIFT Code: WPCAUA2S

Amount

Please quote ref NPSW0221A - O and registrant name

Authority

Authorising Manager's Details: This registration is invalid without a signature

Name	Position	Phone

Email	Signature	Date
	X	

Email this form to: registration@liquidlearning.com.au or Call us on: +61 2 8239 9711

Registration Policy If you are unable to attend this event, you may send a substitute delegate in your place at no additional cost. Please advise us of any substitutions as soon as possible. Alternatively, you may transfer your registration to another event run by Liquid Learning Group Pty Ltd. A 10% service fee may apply. By confirming your registration you commit to pay the registration investment in full. Should you wish to cancel your registration, please notify us in writing as soon as possible and a credit note will be issued valid for use towards any future event held by Liquid Learning Group Pty Ltd in the twelve months following the date of issuance. Cancellation notifications received less than 14 days from the event running will receive a credit note to the value of the registration fee less a service fee of \$400 plus GST. Liquid Learning Group Pty Ltd does not provide refunds for cancellation. If your invoice is yet to be paid and you wish to cancel, payment must be processed and a credit note will be issued following receipt. The prices above are based on one person per registration. It is not possible for multiple people to attend within any day of the event on a single registration. Split tickets, i.e. a different person attending each day of the event, can be arranged. A fee will apply. Please call us for details.

Liquid Learning Group Pty Ltd takes all care to produce high quality events that deliver as promised. All advertised details are correct at time of publishing. However, when circumstances beyond our control prevail, we reserve the right to change program content, facilitators or venues. We also reserve the right to cancel or reschedule events if circumstances arise whereby performance of the event is no longer feasible, possible or legal. Liquid Learning Group Pty Ltd will not be responsible for any loss or damage arising from any changes to or cancelling or rescheduling of an event. If an event is cancelled or rescheduled, Liquid Learning Group Pty Ltd will make every effort to contact every registered delegate; if an event is cancelled or you are unable to attend the rescheduled event you will be issued with a credit note valid for use towards any future Liquid Learning Group Pty Ltd event held in the twelve months following date of issuance.

Disclaimer Liquid Learning Group Pty Ltd has taken due care in selecting qualified professionals as its authors and course facilitators. The information provided by course facilitators is not produced by Liquid Learning Group Pty Ltd and should not be regarded as advice. Liquid Learning Group Pty Ltd

accepts no responsibility for reliance on such information and recommends that its clients seek further professional advice.

Privacy Statement Liquid Learning Group Pty Ltd is committed to your privacy. All information collected on this registration will be held in the strictest of confidence and in accordance with the Privacy Act 1988. Liquid Learning Group Pty Ltd will add your information to a secure database. This will be used primarily to contact you for ongoing research, product development and notice of future events and services offered by Liquid Learning Group Pty Ltd. Occasionally you may receive information from organisations associated with Liquid Learning Group Pty Ltd. If you do not wish to receive such information please tick this box:

To update or have your details deleted please advise our Database team at Liquid Learning Group Pty Ltd, Level 9, 80 Clarence Street, Sydney NSW 2000, PH: +61 2 8239 9700, email: database@liquidlearning.com.au

© 2021 Liquid Learning Group Pty Ltd ACN 108 415 354