

NSW PUBLIC SECTOR GRADES 11-12 HIGH PERFORMANCE & LEADERSHIP WORKSHOP

DEVELOP ESSENTIAL SKILLS & KEY
STRATEGIC LEADERSHIP COMPETENCIES
TO EXCEL IN GRADE 11-12 ROLES & BEYOND



16 - 17
NOVEMBER 2020
ONLINE DELIVERY

EXPLORE

- ▶ Authentic leadership for Grades 11-12
- ▶ Evolve into a strategic, influential decision-maker
- ▶ Build high-performing, autonomous teams
- ▶ Develop resilience to perform under pressure
- ▶ Successfully align your team with organisational expectations
- ▶ Foster a culture of peak performance
- ▶ Effectively lead change and transformation
- ▶ Develop high-level communication skills
- ▶ Represent and influence on behalf of your agency with authority
- ▶ Engage stakeholders on complex and sensitive issues
- ▶ Harness Emotional Intelligence (EQ) to focus attention
- ▶ Deliver more efficient and effective public services

EXPERT FACILITATOR



Maree Walk
Founder & Principal Consultant
Storyroad



ONLINE DELIVERY

This event will be delivered live with the assistance of Video Streaming technology to allow delegates and speakers to participate and interact from their office, their home or wherever they may be.

START YOUR LEADERSHIP JOURNEY!

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ABOUT THE EVENT

Shifts and transformations occurring nationally and internationally have a dramatic effect on the NSW Public Sector. Responsive and adaptable leaders are critical when navigating this change successfully. Aligning organisational policies and strategies with the entire branch is crucial. Leaders who are responsible for this must be strategic, influential and take responsibility for highly complex projects. They must also communicate and enable their team to effectively see these projects through. This is particularly true for those in Grades 11-12 roles, where accountability and the ability to deal with highly sensitive issues is required.

Aimed at future leaders and Grade 11-12 level officers and management, this two-day workshop will deliver the essential toolkit for leading successfully in the NSW Public Sector. It will provide you with the chance to hone your existing leadership competencies and acquire new skills as you take the next step in your career.

Undertaking increasing managerial responsibilities and cultivating the strategic foresight to adapt to emerging challenges is key to success. This program will delve into the increasing complexities of stakeholder management, building autonomous teams and becoming an influential senior decision-maker.

**BOOK
NOW**

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DAY ONE

Evolve into the strategic decision-maker

- ▶ Expectations and values of Grades 11-12
- ▶ The shift from micro to macro leadership
- ▶ Develop and influence key strategic directions

Emotional Intelligence (EQ)

- ▶ Utilise EQ to motivate and influence your team
- ▶ Harness EQ to focus attention
- ▶ Utilise heightened EQ to make effective strategic decisions

Self-awareness and authentic leadership

- ▶ Understand your strengths and value as a leader
- ▶ Prepare for unexpected challenges
- ▶ Override emotional responses to stressful situations

Build resilience under pressure

- ▶ Acting vs reacting upon unexpected developments
- ▶ Anticipate and manage risk effectively
- ▶ Make crucial judgements under pressure



WE ARE GOING VIRTUAL!

Events will be delivered live with the assistance of Video Streaming technology to allow delegates and speakers to participate and interact from their office, their home or wherever they may be. Some events may include both in person and remote access elements depending on the situation. Information regarding these arrangements will be sent to affected delegates and speakers directly.

DAY TWO

Stakeholder management and communication

- ▶ Engage and manage stakeholder expectations during change
- ▶ Authoritatively represent and influence on behalf of your agency
- ▶ Collaborate and develop joint solutions with external stakeholders

Build team capability aligned with organisational expectations

- ▶ Adaptable leadership strategies for managing different people
- ▶ Develop your team's resilience to stress and change
- ▶ Co-create high performance - establish a culture of peak performance

Team dynamics and development

- ▶ Engage and manage sensitive issues under pressure
- ▶ Understand the leadership pipeline
- ▶ Implement strategic initiatives

Take the next step

- ▶ Create an action plan for your career
- ▶ Prepare yourself for a new role
- ▶ Manage transition and identify future leadership priorities

WHO WILL ATTEND?

Aspiring, emerging & existing leaders across all disciplines & departments throughout the NSW Public Sector including:

- ▶ Grades 11-12
- ▶ Directors
- ▶ Assistant Directors
- ▶ Chief Officers
- ▶ Deputy Commissioners
- ▶ Specialists
- ▶ Senior Officers
- ▶ Senior Advisors

YOUR FACILITATOR

Maree is the founder and principal consultant at MW Consultancy. She is an experienced, in-demand leadership specialist focussed on coaching and mentoring across the public, private and not-for-profit sectors.

Maree was the Deputy Secretary, Programs and Service Design in the NSW Department of Family and Community Services (FACS), where she specialised in service design and delivery for FACS. Prior to becoming Deputy Secretary, Maree worked as the Chief Executive of Community Services. She also worked in the non-government sector and was the Chair of the Association of Children's Welfare Agencies (ACWA) – the peak body for child and family services in NSW.



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TRAINING DELIVERY AND PRE-COURSE QUESTIONNAIRE

This workshop will be delivered using a three tiered approach. The structure of each session is as follows:

1. Technical overview and review of research into the topic area under discussion
2. Practical application of management principles in the review of case studies, worked examples and interactive exercises
3. Discussion of outcomes and implementation issues

Workshop participants will have the opportunity to include comments and questions about issues outlined in the program by way of a pre-course questionnaire. This feedback will enable the course facilitator to adjust content accordingly. The workshop has limited places to allow for customisation, greater interactivity and for individual concerns to be addressed.

