

EL1 & EL2 STRATEGIC THINKING AND ADVANCED PROBLEM SOLVING WORKSHOP

DEVELOP STRATEGIC THINKING AND ADVANCED PROBLEM SOLVING ABILITIES REQUIRED OF EL BANDED OFFICERS



28 - 29
SEPTEMBER

ONLINE DELIVERY

EXPLORE

- ▶ Expand your perspective on opportunities and deepen your understanding of strategic issues
- ▶ Apply practical outcome-driven strategic thinking and problem solving models
- ▶ Explore a structured systems thinking approach to analysing problems and formulating strategy
- ▶ Harness stakeholder engagement principles to work collaboratively on organisational issues
- ▶ Understand your role as an executive leader in empowering others to solve problems
- ▶ Overcome common roadblocks to strategic thinking and problem solving

EXPERT FACILITATOR



Michael Collins
High Potential Officer
Hipotential

BOOK
BEFORE
9 JUNE,
SAVE
\$500



VIRTUAL EVENT

Attend from anywhere!

START YOUR LEADERSHIP JOURNEY!

Call +61 2 8239 9711 Priority Code - 1



LIQUIDLEARNING
bebetter

ABOUT THE EVENT

In light of significant changes to its operating environment, the APS is reassessing many of its traditional approaches to solving problems. The current landscape is characterised by significant uncertainty, complexity and changing citizen needs and expectations. This environment is testing APS governance structures, workforce skills and organisational capacity.

Strategic thinking brings the big picture into focus. It helps to make visible the connections between multiple causes, stakeholders and interdependencies that are at play within many of the 'wicked problems' that leaders face. It is the responsibility of leaders to recognise critical trends and patterns in their internal and external environments shaping the future. Strategic thinking is an evolving skill and will remain a key competency to enable the transformational leadership required to steer the APS through the challenging times ahead.

This course has been designed for EL1-2 banded leaders in the APS who are seeking to expand their existing skills to deal with problems on a strategic level. The tools applied in this course will contribute to improved strategic insight and greater confidence overall in developing evidence-solutions to problems that will bring about lasting change for the better.

WORKSHOP SCHEDULE

- 8.30 - 9.00 Sign in
- 9.00 - 10.40 Session One
- 10.40 - 11.00 Morning Tea
- 11.00 - 12.30 Session Two
- 12.30 - 1.30 Lunch
- 1.30 - 3.00 Session Three
- 3.00 - 3.20 Afternoon Tea
- 3.20 - 4.30 Session Four
- 4.30 Close of Workshop

DAY ONE

Strategic thinking and problem solving in the APS

- ▶ How the current strategic context is shaping the APS
- ▶ APS executive level leadership and the importance of strategic thinking and problem solving
- ▶ Responding to emerging strategic challenges in the APS in 2021 and beyond

Strategic thinking skills and tools

- ▶ The cognitive principles, tools and strategies essential to strategic thinking
- ▶ Common limitations and challenges to strategic thinking
- ▶ Models, tools and tactics to shape strategic thinking

Advanced problem solving for executive leaders

- ▶ How to objectively collect and evaluate evidence
- ▶ Exploring reason-based approaches to problem solving
- ▶ Applying rational and creative problem solving tools and techniques to address strategic issues

Leading and influencing others on strategic issues

- ▶ Effectively engaging stakeholders to understand the problem and identifying potential solutions
- ▶ Integrating multi-stakeholder perspectives and facilitating shared understanding
- ▶ Resolving conflict and disagreement in group problem solving

**BOOK
NOW**

Visit
www.liquidlearning.com

Call
+61 2 8239 9711

DAY TWO

Definition: Understanding the problem

- ▶ Reaching agreement on the problem: Defining key variables, known causes, structure, scope, stakeholder impact, interdependencies and constraints
- ▶ Evaluating problem impacts
- ▶ Developing solution criteria and the problem solving approach

Analysis: Identifying and evaluating possible solutions

- ▶ Generating and evaluate solutions based on feasibility, impact and risk
- ▶ Taking stock of required skills, knowledge and resources to resolve the problem or realise the opportunity
- ▶ Leadership, management, planning and team deployment considerations

Implementation: from strategy to results

- ▶ Testing solutions: prototypes, pilots, simulations
- ▶ Adopting a systematic approach to solution implementation
- ▶ Building engagement and embedding change

Overcoming roadblocks to strategic thinking and problem solving

- ▶ Cognitive biases, ideological paradigms and group-based
- ▶ The inherently challenging nature of 'wicked problems'
- ▶ Cultivating your skills and maintaining your edge as a strategic thinker and problem solver

**BOOK
BEFORE
9 JUNE,
SAVE
\$500**

YOUR FACILITATOR

Michael Collins is one of the region's leading talent, leadership and change experts with over 25 years of experience in roles spanning Australia, New Zealand and Asia. He is a trusted adviser, thought leader and seasoned practitioner in the field of leadership assessment and development, in particular he specialises in identifying and discovering high potential leaders, differentiating leadership talent, neuropsychology and organisational change.



Michael Collins
High Potential Officer
Hipotential

WHO WILL ATTEND?

Aspiring, emerging and existing leaders across all disciplines and departments throughout the Australian Public Sector, including:

- ▶ EL1 & EL2
- ▶ Directors
- ▶ Assistant Directors
- ▶ Chief Officers
- ▶ Deputy Commissioners
- ▶ Specialists
- ▶ Senior Officers
- ▶ Senior Advisors

TRAINING DELIVERY AND PRE-COURSE QUESTIONNAIRE

This workshop will be delivered using a three tiered approach. The structure of each session is as follows:

1. Technical overview and review of research into the topic area under discussion
2. Practical application of management principles in the review of case studies, worked examples and interactive exercises
3. Discussion of outcomes and implementation issues

Workshop participants will have the opportunity to include comments and questions about issues outlined in the program by way of a pre-course questionnaire. This feedback will enable the course facilitator to adjust content accordingly. The workshop has limited places to allow for customisation, greater interactivity and for individual concerns to be addressed.



Registration Information

Organisation Name

Address

Suburb

State

Postcode

Booking Contact Information

Title

Full Name

Position

Email

Phone



Delegate Information

#	Title	Full Name or TBA	Position	Email
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				



Your Investment

Options (per person)	Rapid Action Rate Register and pay by 9 June	Value Plus Rate Register and pay by 30 June	Super Saver Rate Register and pay by 30 July	Early Bird Rate Register and pay by 31 August	Standard Rate
Qty Workshop	\$2195 + GST = (\$2414.50)	\$2395 + GST = (\$2634.50)	\$2495 + GST = (\$2744.50)	\$2595 + GST = (\$2854.50)	\$2695 + GST = (\$2964.50)
Discounted off standard rates :	Save up to \$500	Save up to \$300	Save up to \$200	Save up to \$100	All Prices listed in Australian Dollars

Group Discounts Available:

10% off Standard Rate
Team of 3 - 4

15% off Standard Rate
Team of 5 - 7

20% off Standard Rate
Team of 8 - 9

25% off Standard Rate
Team of 10+

TOTAL incl GST

Conditions: Group Discounts apply for bookings made simultaneously. Only one discount applies. Group discounts apply to standard rates only. Group discounts are not applicable to Value Plus, Super Saver and Early Bird rates. Discounts cannot be applied retrospectively and must be claimed at the time of booking. Liquid Learning Group reserves the right to have sole discretion on an organisation's eligibility for discounts.

Note: Course materials included. Travel and accommodation are NOT included. Registration Options are per person only.



Payment Details

Payment is required prior to attending this event

- Credit Card
 - Cheque (payable to Liquid Learning Group Pty Ltd)
 - Electronic Funds Transfer
 - Please invoice me:
- Purchase Order No. #

Credit Card Details - Please charge my credit card for this registration:

Card Type Visa MasterCard American Express

Note: 2% surcharge applies to American Express payments

Card Number Expiry /

CVV Full Name as on card

Cardholder's Contact Number

Signature

X

Electronic Funds Transfer (EFT)

Please transfer funds directly to:
Westpac Account Name: Liquid Learning Group Pty Ltd
BSB: 032 002
Account No: 407 273
SWIFT Code: WPCAUA2S

Amount

Please quote ref ELST0921A - O and registrant name



Authority

Authorising Manager's Details: This registration is invalid without a signature

Name	Position	Phone
Email	Signature	Date
	X	

Email this form to: registration@liquidlearning.com.au or Call us on: +61 2 8239 9711

Registration Policy If you are unable to attend this event, you may send a substitute delegate in your place at no additional cost. Please advise us of any substitutions as soon as possible. Alternatively, you may transfer your registration to another event run by Liquid Learning Group Pty Ltd. A 10% service fee may apply. By confirming your registration you commit to pay the registration investment in full. Should you wish to cancel your registration, please notify us in writing as soon as possible and a credit note will be issued valid for use towards any future event held by Liquid Learning Group Pty Ltd in the twelve months following the date of issuance. Cancellation notifications received less than 14 days from the event running will receive a credit note to the value of the registration fee less a service fee of \$400 plus GST. Liquid Learning Group Pty Ltd does not provide refunds for cancellation. If your invoice is yet to be paid and you wish to cancel, payment must be processed and a credit note will be issued following receipt. The prices above are based on one person per registration. It is not possible for multiple people to attend within any day of the event on a single registration. Split tickets, i.e. a different person attending each day of the event, can be arranged. A fee will apply. Please call us for details.

Liquid Learning Group Pty Ltd takes all care to produce high quality events that deliver as promised. All advertised details are correct at time of publishing. However, when circumstances beyond our control prevail, we reserve the right to change program content, facilitators or venues. We also reserve the right to cancel or reschedule events if circumstances arise whereby performance of the event is no longer feasible, possible or legal. Liquid Learning Group Pty Ltd will not be responsible for any loss or damage arising from any changes to or cancelling or rescheduling of an event. If an event is cancelled or rescheduled, Liquid Learning Group Pty Ltd will make every effort to contact every registered delegate; if an event is cancelled or you are unable to attend the rescheduled event you will be issued with a credit note valid for use towards any future Liquid Learning Group Pty Ltd event held in the twelve months following date of issuance.

Disclaimer Liquid Learning Group Pty Ltd has taken due care in selecting qualified professionals as its authors and course facilitators. The information provided by course facilitators is not produced by Liquid Learning Group Pty Ltd and should not be regarded as advice. Liquid Learning Group Pty Ltd

accepts no responsibility for reliance on such information and recommends that its clients seek further professional advice.

Privacy Statement Liquid Learning Group Pty Ltd is committed to your privacy. All information collected on this registration will be held in the strictest of confidence and in accordance with the Privacy Act 1988. Liquid Learning Group Pty Ltd will add your information to a secure database. This will be used primarily to contact you for ongoing research, product development and notice of future events and services offered by Liquid Learning Group Pty Ltd. Occasionally you may receive information from organisations associated with Liquid Learning Group Pty Ltd. If you do not wish to receive such information please tick this box:

To update or have your details deleted please advise our Database team at Liquid Learning Group Pty Ltd, Level 9, 80 Clarence Street, Sydney NSW 2000, PH: +61 2 8239 9700, email: database@liquidlearning.com.au

© 2021 Liquid Learning Group Pty Ltd ACN 108 415 354