

CRITICAL THINKING & PROBLEM SOLVING WORKSHOP

Unpack critical thinking as a mental process and set of action steps to address everyday problems

29 - 30
NOVEMBER

YOU WILL LEARN TO

- ▶ Apply practical outcome-driven models for critical thinking and problem solving
- ▶ Expand your perspective and deepen your understanding of issues and problems impacting your work
- ▶ Understand team dynamics in problem solving and how to work with others in the process
- ▶ Overcome common roadblocks to critical thinking and problem solving

EXPERT FACILITATOR



Michael Collins
High Potential Officer
Hipotential

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\$800



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ABOUT THE EVENT

Critical thinking and problem solving have been identified as key skills required for effective leadership. In the current environment, evidence is paramount, this highly valued skillset will become a key differentiator among high performing leaders of the future. Critical thinking is at the heart of effective problem solving and decision making at any level of management.

We have developed this practical training program to kick start your journey to becoming a discerning critical thinker and seasoned problem solver. Through this workshop, you will have the opportunity to examine, assess, and reconstruct your way of thinking in order to solve everyday problems. Developing your skills in critical thinking and applying innovative problem solving techniques will help you to make better decisions and overcome the everyday challenges that you face.

Over two interactive days, you will learn practical skills and techniques to critically appraise problems and understand their root causes and impacts. Through a systematic approach you will be able to develop evidence-based solutions to problems as well as plan and prepare strong arguments for change and improvement, equipping you with the critical skills to stand out in your workplace and fuel your growth in your leadership journey.

Group Discounts Available!



**25% off
Standard Rate**
Team of 10+



**20% off
Standard Rate**
Team of 8 - 9



**15% off
Standard Rate**
Team of 5 - 7



**10% off
Standard Rate**
Team of 3 - 4

DAY ONE

Critical thinking and problem solving as a key priority

- ▶ Review the current context and landscape for problem-solving
- ▶ How critical thinking provides the necessary lens to frame problems rationally and produce evidence-based solutions
- ▶ How problem-solving ability could drive your career advancement in 2022 and beyond

Unpacking critical thinking techniques

- ▶ The cognitive principles, tools and strategies essential to critical thinking
- ▶ Reviewing critical thinking tools and taking stock of our own limitations and strengths
- ▶ How to think like a scientist - Learning how to objectively collect and evaluate evidence
- ▶ Whole-brain thinking; exploring creative thinking for generating new ideas and links, acting on intuition, imagining possibilities and connecting ideas through considering alternatives
- ▶ Understanding the barriers to critical and creative thinking

Problem-solving methods and key tools

- ▶ Reviewing common types of problems
- ▶ Exploring linear, non-linear and logic-based approaches to problem-solving
- ▶ Root cause analysis - getting to the heart of the problem
- ▶ Mapping known and considering unknown variables
- ▶ How to select the right method and apply specific tools to solve a problem
- ▶ Explore how Systems Thinking is applied to provide clarity
- ▶ Creating a process map or mind map to provide clarity around the problem
- ▶ Creative problem-solving techniques and activities

Working with others on problem-solving

- ▶ Facilitating a shared understanding of issues and problems
- ▶ Learn to prepare and present powerful evidence-based arguments and solutions
- ▶ Resolving conflict and challenges in group problem solving
- ▶ Cognitive biases, ideological conflict and problems arising in groups

DAY TWO

Definition: Understanding the problem

- ▶ Agreeing on the reality of the problem:
Definition of key variables: known causal factors, structure, scope, stakeholder impact, interdependencies and constraints
- ▶ Evaluating problem impacts
- ▶ Consider solution criteria and problem-solving deliverables

Analysis: Identifying and evaluating possible solutions

- ▶ Evaluate solutions based on feasibility, impact and risk
- ▶ How to approach complex or 'wicked problems' (problems resistant to conventional resolution)
- ▶ Review tools, priorities and resources available (including expertise)

Implementation: The problem-solving process in action

- ▶ Approaching the problem-solving process as a system, applying a critical thinking lens at all stages, consider:
- ▶ Analysis of variables, root-cause analysis and interdependencies
- ▶ Design of possible solutions, opportunities or courses of action
- ▶ Selection and deployment of solution
- ▶ Decision on Implementation
- ▶ Monitoring, learning and evaluation

Cultivating your skills and maintaining your edge as a critical thinker

- ▶ Wrap up discussion on key themes
- ▶ What will you do differently as a result of this program?
- ▶ Develop your action plan to implement on your return to work

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\$800**

YOUR FACILITATOR

Michael Collins is one of the region's leading talent, leadership and change experts with 25 years of experience in roles spanning Australia, New Zealand and Asia. He is a trusted adviser, thought leader and seasoned practitioner in the field of leadership assessment and development, in particular, he specialises in identifying and discovering high potential leaders, differentiating leadership talent, neuropsychology and organisational change.

Michael has held a number of executive-level appointments in the Australian Defence Force, with his final appointment as a Company Commander (Major) with the elite Australian Parachute Battalion. He later moved into the FMCG (fast-moving consumer goods) sector, working with Coca-Cola Amatil as Learning and Development Manager, Oceania. Following this, he held a range of organisational and capability development roles including capability development manager for the leading Australian financial services company AMP, before moving into management consulting specialising in the field of talent management and leadership.



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WHAT OUR DELEGATES ARE SAYING

“ Go do it! It's a course definitely worth attending!”



“Informative and interactive. The frameworks that were discussed provide a great starting point for problem solving, particularly for complex problems that can feel overwhelming.”

Critical Thinking & Problem Solving Workshop

29 - 30 November 2022

Virtual

Booking Form

Event Reference: CPPS1122A - O

Priority Code: I



Registration Information

Organisation Name

Address Suburb State Postcode

Booking Contact Information

Title Full Name Position Email Phone



Delegate Information

Title Full Name or TBA Position Email

1
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9
10



Your Investment

Options (per person)

Rapid Action Rate

Value Plus Rate

Super Saver Rate

Early Bird Rate

Standard Rate

Register and pay by 29 July

Register and pay by 31 August

Register and pay by 7 October

Register and pay by 2 November

Qty	Workshop	\$1995 + GST = (\$2194.50)	\$2195 + GST = (\$2414.50)	\$2395 + GST = (\$2634.50)	\$2595 + GST = (\$2854.50)	\$2795 + GST = (\$3074.50)

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All Prices listed in Australian Dollars

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