# APS 5-6 HIGH PERFORMANCE & LEADERSHIP WORKSHOP

DEVELOP CORE LEADERSHIP CAPABILITIES TO ACHIEVE SUCCESS & EXCEL IN APS 5-6 LEVEL ROLES & BEYOND

30 APRIL -1 MAY 2020 ONLINE DELIVERY

#### **EXPLORE**

- ► Identify & develop your capabilities as a confident & successful Public Sector leader
- ► Build productive relationships & lead proficient, capable teams
- ► Leverage your Emotional Intelligence (EQ) to advance as a leader
- Practical, autonomous & effective decision-making processes
- Drive strategic change to improve procedures & meet agency goals
- Maintain internal & external stakeholder engagement
- Strategies to identify problems & implement effective problem-solving solutions
- ► Implement agile & effective change management strategies
- ► Career planning & pathways in APS roles

#### **EXPERT FACILITATOR**



**Kym Viant** Leadership Trainer, Facilitator & Coach **Quench Group** 



Liquid Learning will now be offering events live online!



#### **ABOUT THE EVENT**

Ongoing transformation within the Australian Public Service has created a greater need for effective leadership performance across all levels. Public Sector leaders are now required to undertake work of a more complex nature. operating in an autonomous and strategic manner. Emerging leaders eager to take their career to the next level must be equipped with the tools and strategies to achieve success. This is particularly true at the APS 5-6 banded level, which requires strategic awareness and effective engagement with senior leadership.

Aimed at APS 5-6 level officers and management, this two-day workshop will provide an opportunity to advance core skills and explore the emerging leadership capabilities for effective APS 5-6 level management. It will explore the core attributes for successful leadership within the Australian Public Service. It will also delve into the practical strategies relating to leading productive teams. improving decision-making and developing key skills of stakeholder engagement. These areas are of increasing importance for APS 5-6 level management leaders to perform at a higher level and to reach their full potential.

This interactive workshop will provide you with a unique professional development opportunity to enhance and refine a solid toolkit. It is ideal for career-driven individuals who aim to unlock their potential and advance their career within the Australian Public Service.

#### WORKSHOP SCHEDULE

- 8.30 9.00 Registration
- 9.00 10.40 Session One
- 10.40 11.00 Morning Tea
- 11.00 12.30 Session Two
- 12.30 1.30 Lunch
- 1.30 3.00 Session Three
- 3.00 3.20 Afternoon Tea
- 3.20 4.30 Session Four
- 4.30 Close of Workshop

#### **DAY ONE**

#### Personal leadership values

- ► The capabilities, attributes and skills of an effective leader
- ► Identify your core values and goals as a leader
- Leadership styles and how they impact you
- ► Shape your leadership brand

#### Emotional Intelligence (EQ)

- ► Evaluate your EQ level and identify opportunities for further growth and leadership development
- ► Understand individual strengths and how to optimise EQ in leading teams
- ► Leverage your EQ in the workplace
- ► Embrace qualities of empathy to become a better leader

#### Lead and manage productive teams

- ► Maintain team cohesion and build productive relationships
- ► Understand the shift between technical management and people leadership
- ► Leverage your leadership skills to better motivate and engage your team
- ► Build team capacity through coaching and performance feedback

#### Effective and practical decision making

- ► Strategies to build team decision-making capabilities
- ► Make autonomous and independent decisions
- Draw on your experience, knowledge and judgement to make better decisions
- ► Deal with complex issues making the 'right' decision



#### WE ARE GOING VIRTUAL!

Events will be delivered live with the assistance of Video Streaming technology to allow delegates and speakers to participate and interact from their office, their home or wherever they may be. Some events may include both in person and remote access elements depending on the situation. Information regarding these arrangements speakers directly.

#### **DAY TWO**

#### Successful change and strategic management

- ► Set achievable, manageable and measurable goals
- Problem identification and problem-solving strategies
- ► Support and influence stakeholders through change
- ► Leadership styles that drive effective transformation and change

#### Develop resilience to thrive in times of change

- ► Effectively manage change and uncertainty in the workplace
- Identify and monitor changes that impact your work environment
- Support your team, organisation and stakeholders through change
- ► Implement policies and procedures that reflect and embrace change

#### Stakeholder engagement and management

- Manage stakeholder relationships to achieve agency goals
- Identify and meet stakeholder needs and expectations
- Develop effective relationships with stakeholders
- ► Maintain strong internal and external networks

## Key approaches for APS leaders to implement personal strategies back in the workplace

- ► Be an authentic leader and communicator
- ► Trust your initiative and judgement
- ► Embrace resilience and flexibility as key leadership skills
- Plan and commit to actions that will lead to success



#### WHO WILL ATTEND?

Aspiring, emerging & existing leaders across all disciplines and departments throughout the Public Sector, including:

- ► APS 5-6
- Officers
- Senior Officers
- Principal Officers
- Advisors
- Senior Advisors

#### YOUR FACILITATOR

Kym is an exceptional leader in all aspects of learning and development. He is passionate about helping leaders, managers and young professionals recognise and overcome obstacles in the way of them realising their full potential. Kym is an exceptional facilitator, with accreditations in Emotional & Social Competency Inventory, LSI/GSI, DiSC and Level 2 Organisational Coaching. Kym provided 24 years of outstanding service with the Royal Australia Navy, which included active service in hostile environments and key strategic roles that delivered mission-critical communications, recruitment, training and development, mentoring, engagement and change management.



Kym Viant Leadership Trainer, Facilitator & Coach Quench Group

# TRAINING DELIVERY AND PRE-COURSE QUESTIONNAIRE

This workshop will be delivered using a three tiered approach. The structure of each session is as follows:

- 1. Technical overview and review of research into the topic area under discussion
- 2. Practical application of management principles in the review of case studies, worked examples and interactive exercises
- 3. Discussion of outcomes and implementation issues

Workshop participants will have the opportunity to include comments and questions about issues outlined in the program by way of a pre-course questionnaire. This feedback will enable the course facilitator to adjust content accordingly. The workshop has limited places to allow for customisation, greater interactivity and for individual concerns to be addressed.

#### APS 5-6 High Performance & Leadership Workshop 30 APRIL - 1 MAY 2020

#### Online Delivery

### **Booking Form**

Event Reference: APSW0420A - C Priority Code: I

| Registration Informa   | ition  |  |  |   |
|--|--|--|--|---|
| Organisation Name  |  |  |  |   |
| Address  |  | Suburb   | State  | Postcode                                    |
| Booking Contact Information  |  |  |  |   |
| Title Full Name Position   |  | Email  | Phone  |   |
| Delegate Information   |  |  |  |   |
|  |  |  |  |   |
| # Title Full Name  | or TBA   | Position   | Email  |   |
| 2  |  |  |  |   |
| 3  |  |  |  |   |
|  |  |  |  |   |
| 4  |  |  |  |   |
| 5  |  |  |  |   |
| 7  |  |  |  |   |
|  |  |  |  |   |
| 8  |  |  |  |   |
| 9  |  |  |  |   |
| 10   |  |  |  |   |
| Your Investment  |  |  |  |   |
| Options (per person)   | Value Plus Rate  | Super Saver Rate                                 | Early Bird Rate  | Standard Rate                               |
| Qty  | Register and pay by 27 January   | Register and pay by 25 February                  | Register and pay by 24 March   |   |
| Workshop   | \$1695 + GST = (\$1864.50)   | \$1795 + GST = (\$1974.50)                       | \$1895 + GST = (\$2084.50)   | \$1995 + GST = (\$2194.50)                  |
| Discounted off standard rates :  | Save up to \$300   | Save up to \$200                                 | Save up to \$100   | All Prices listed in Australian Dollars     |
| Group 10% off Discounts Standard Rate  | 15% off 20% off Standard Rate  |  | TOT  | TAL<br>GST                                  |
| Available: Team of 3 - 4   | Team of 5 - 7 Team of 8+   |  | inci   | GSI   |
| Conditions: Group Discounts apply for bookings made simultaneously. Only one discount applies. Group discounts apply to standard rates only. Group discounts are not applicable to Value Plus, Super Saver and Early Bird rates. Discounts cannot be applied retrospectively and must be claimed at the time of booking. Liquid Learning Group reserves the right to have sole discretion on an organisation's eligibility for discounts.  Note: Course materials, refreshments & lunches are included. Travel and accommodation are NOT included. Registration Options are per person only. |  |  |  |   |
|  |  |  |  |   |
| Payment Details  Payment is required prior to attending this event   |  |  |  |   |
| Credit Card  | Credit Card Details - Please charge my credit card for this  □ Credit Card Card Type □ Visa □ MasterCard □ American Expr |  | Please transfer funds directly to:                                       |   |
| ☐ Cheque (payable to Liquid Learning Group Pty Ltd)  Note: 2% surcharge applies to American Express payments   |  |  | — Westpac Account Name: Liquid<br>Learning Group Pty Ltd<br>BSB: 032 002 |   |
| Electronic Funds Transfer  Card Number  Card Number  |  | Accou  | usz uuz<br>ınt No: 407 273<br>Γ Code: WPACAU2S                           |   |
| Please invoice me:   | CVV Full Nar   | ne as on card                                    | Amou   |   |
| Purchase Order No. #   | Cardholder's Contact Nu  | anh au Ciannatuun                                |  | e quote ref APSW0420A - C                   |
|  | Cardifolder's Contact Nu   | mber Signature<br>X                              | and re   | gistrant name                               |
| Authority Authorising Manager's Details: This registration is invalid without a signature  |  |  |  |   |
| Name   | Position   |  | Phone  |   |
| Email  |  |  | Signature<br>X   | Date  |
| Email this form to: registration@liquidlearning.com.au or Call us on: +61 2 8239 9711  |  |  |  |   |
|  |  |  |  |   |
| Registration Policy If you are unable to attend thi  | is event, you may send a Liquid Learning   | Group Pty Ltd takes all care to produce high qua | lity accepts no responsibility for I                                     | reliance on such information and recommends |

Registration Policy If you are unable to attend this event, you may send a substitute delegate in your place at no additional cost. Please advise us of any substitutions as soon as possible. Alternatively, you may transfer your registration to another event run by Liquid Learning Group Pty Ltd. A 10% service fee may apply. By confirming your registration you commit to pay the registration investment in full. Should you wish to cancel your registration, please notify us in writing as soon as possible and a credit note will be issued valid for use towards any future event held by Liquid Learning Group Pty Ltd in the twelve months following the date of issuance. Cancellation notifications received less than 14 days from the event running will receive a credit note to the value of the registration fee less a service fee of \$400 plus GST. Liquid Learning Group Pty Ltd does not provide refunds for cancellation. If your invoice is yet to be paid and you wish to cancel, payment must be processed and a credit note will be issued following receipt. The prices above are based on one person per registration. It is not possible for multiple people to attend within any day of the event on a single registration. Split tickets, i.e. a different person attending each day of the event, can be arranged. A fee will apply. Please call us for details.

Liquid Learning Group Pty Ltd takes all care to produce high quality events that deliver as promised. All advertised details are correct at time of publishing. However, when circumstances beyond our control prevail, we reserve the right to change program content, facilitators or venues. We also reserve the right to cancel or reschedule events if circumstances arise whereby performance of the event is no longer feasible, possible or legal. Liquid Learning Group Pty Ltd will not be responsible for any loss or damage arising from any changes to or cancelling or rescheduling of an event. If an event is cancelled or rescheduled, liquid Learning Group Pty Ltd will make every effort to contact every registered delegate; if an event is cancelled or so are unable to attend the rescheduled event you will be issued with a credit note valid for use towards any future Liquid Learning Group Pty Ltd event held in the twelve months following date of issuance.

**Disclaimer** Liquid Learning Group Pty Ltd has taken due care in selecting qualified professionals as its authors and course facilitators. The information provided by course facilitators is not produced by Liquid Learning Group Pty Ltd and should not be regarded as advice. Liquid Learning Group Pty Ltd

that its clients seek further professional advice.

Privacy Statement Liquid Learning Group Pty Ltd is committed to your privacy. All information collected on this registration will be held in the strictest of confidence and in accordance with the Privacy Act 1988. Liquid Learning Group Pty Ltd will add your information to a secure database. This will be used primarily to contact you for ongoing research, product development and notice of future events and services offered by Liquid Learning Group Pty Ltd. Occasionally you may receive information from organisations associated with Liquid Learning Group Pty Ltd. If you do not wish to receive such information please tick this box:

To update or have your details deleted please advise our Database team at Liquid Learning Group Pty Ltd, Level 9, 80 Clarence Street, Sydney NSW 2000, PH: +61 2 8239 9700, email: database@liquidlearning.com.au

© 2020 Liquid Learning Group Pty Ltd ACN 108 415 354