

PROJECT MANAGERS LEADERSHIP & HIGH PERFORMANCE WORKSHOP

PRACTICAL STRATEGIES, METHODS &
TOOLS FOR LEADERSHIP IN THE DIVERSE &
DYNAMIC PROJECT MANAGEMENT SECTOR

Melbourne
30 - 31 March 2020

Sydney
16 - 17 April 2020

Brisbane
22 - 23 April 2020

EXPLORE

- ▶ Leadership self-awareness to improve your personal leadership capabilities
- ▶ Communicate complex project information to external & internal stakeholders
- ▶ Strategies to support your team & drive performance
- ▶ Handling difficult conversations with staff
- ▶ Lead change projects & keep relevant parties informed & engaged
- ▶ Identify effective problem-solving techniques to manage project issues

EXPERT FACILITATOR



Deborah Bispham
Project Manager
Life Changing Solutions

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ABOUT THE EVENT

Project managers own a unique place within their organisation, tackling the complexities of large-scale change and the execution of vital programmes. Frameworks and forecasts form the backbone of any successful project management agenda, but to reach the next level and emerge as a true leader and business partner, project managers need to expand their knowledge base and master a new set of leadership skills.

This workshop will give you the tools to effectively guide and support your team through complex projects and reinforce healthy practice. You will learn how to tailor communication and behaviour and will gain an insight into how this affects your team's capability. Throughout a series of expert-led sessions, delegates will experience a range of new techniques and processes to assist them in overcoming the common challenges of this dynamic field.

This hands-on workshop will explore the foundations of good leadership, provide insight into communication styles and engaging with staff and stakeholders, and provide practical solutions to problems commonly faced by project management leaders. Delegates will build the leadership skills necessary to enhance their leadership performance.

YOUR FACILITATOR

Deborah is sometimes referred to as the 'The Project Fixer'. As a Senior Project Manager and Project Advisor, Deborah focuses on bringing 'rogue' projects back on track. Deborah believes it's the 'people' side of projects that often gets neglected. As an Author, Professional Speaker and Trainer of Neuro Linguistic Programming (NLP), Deborah uses the NLP methodology in her projects to guide and lead teams and stakeholders through complex challenges to deliver project outcomes.



Deborah Bispham
Project Manager
Life Changing Solutions

DAY ONE

Lead with Emotional Intelligence (EQ)

- ▶ The leadership challenge and leadership beliefs
- ▶ The emotionally intelligent leader
- ▶ How to manage professional and personal set-backs effectively

Effectively engage and influence stakeholders

- ▶ Analyse how stakeholders think and communicate
- ▶ Importance of rapport and working collaboratively to manage change
- ▶ Create a common ground for dialogue to facilitate inclusive communication
- ▶ Aligning values to impact project performance

Strategies for effective project governance

- ▶ Encourage support and buy-in from senior management
- ▶ Collaborate with external groups for effective partnerships
- ▶ Manage difficult conversations and resolve conflict in a project cycle
- ▶ Build your circle of influence - networks and leadership

How leadership styles impact project success

- ▶ Recognise how your leadership style may hinder or enhance project performance
- ▶ Identify how your leadership style can be a blocker or enabler of change
- ▶ Navigating changing leadership presence and styles in an organisation

WORKSHOP SCHEDULE

- 8.30 - 9.00 Registration
- 9.00 - 10.40 Session One
- 10.40 - 11.00 Morning Tea
- 11.00 - 12.30 Session Two
- 12.30 - 1.30 Lunch
- 1.30 - 3.00 Session Three
- 3.00 - 3.20 Afternoon Tea
- 3.20 - 4.30 Session Four
- 4.30 Close of Workshop

DAY TWO

Effective problem solving for increased project performance

- ▶ Taking a proactive problem-solving approach
- ▶ Understanding the root cause
- ▶ Break down the barriers to critical thinking
- ▶ Negotiation and reframing for effective solutions

Managing your team and the efficiency of delegation

- ▶ Setting up your project for effective delegation - understanding expectations
- ▶ Barriers to effective delegation and the micromanager
- ▶ Team leadership vs team management

Driving effectiveness through mentoring and coaching

- ▶ The role of the leader in improving staff experience
- ▶ Coaching staff for increased performance
- ▶ Meta Programs to take your leadership to the next level

Building personal leadership traits

- ▶ Understand and increase your value as a project leader
- ▶ Cultivate a high-performance mindset - become the leader you want to be
- ▶ Setting your leadership blueprint

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WHO WILL ATTEND?

Emerging leaders in a variety of industries in roles including:

- ▶ Project Managers / Directors
- ▶ Portfolio Managers / Directors
- ▶ Program Managers
- ▶ PMO / Project / Program / Portfolio Management Office
- ▶ Operations Managers
- ▶ Major Projects
- ▶ Infrastructure / Construction / Capital Works
- ▶ ICT / Systems Projects
- ▶ Project Consulting
- ▶ Project Officers
- ▶ Project Management Professionals (PMP)

TRAINING DELIVERY AND PRE-COURSE QUESTIONNAIRE

This workshop will be delivered using a three tiered approach. The structure of each session is as follows:

1. Technical overview and review of research into the topic area under discussion
2. Practical application of management principles in the review of case studies, worked examples and interactive exercises
3. Discussion of outcomes and implementation issues

Workshop participants will have the opportunity to include comments and questions about issues outlined in the program by way of a pre-course questionnaire. This feedback will enable the course facilitator to adjust content accordingly. The workshop has limited places to allow for customisation, greater interactivity and for individual concerns to be addressed.

