

# EL1 & EL2 HIGH PERFORMANCE & LEADERSHIP WORKSHOP

Enhance essential skills to excel  
in EL1 & EL2 level roles & beyond



23 - 24  
NOVEMBER

## KEY OUTCOMES

- ▶ Demonstrate the leadership & accountability to achieve high performance
- ▶ Apply Emotional Intelligence (EQ) to shape strategic outcomes
- ▶ Set & lead strategic directions across the organisation
- ▶ Deliver efficient & effective service design & delivery

## EXPERT FACILITATOR



Dr Karen Whittingham  
Director  
Impact Psychology Pty Ltd

BOOK  
BEFORE  
29 JULY,  
SAVE  
\$800



VIRTUAL

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## ABOUT THE EVENT

As we continue to navigate our way through these unprecedented times, shifts, and transformations occurring nationally and internationally are having a dramatic effect on the Public Sector. Although the future is still uncertain, it is critical that businesses and organisations find their new 'business-as-usual' and invest in the development of their teams and people if they wish to thrive in this new world of work. Responsive and adaptable leadership is critical when navigating this change successfully. Leaders who are responsible for this must be strategic, influential, and take responsibility for highly complex projects. This is particularly true for those in EL1 & EL2 roles.

Aimed at EL1 & EL2 level officers and management, this two-day workshop will deliver the essential toolkit for leading successfully in the Australian Public Sector. It will provide you with the chance to hone your current leadership skill set, as well as acquire new ones for taking the next step in your career. Delve into the increasing complexities of stakeholder management, building autonomy in your team, and becoming a key influencer and decision-maker.

## Group Discounts Available!



**25% off**  
**Standard Rate**  
Team of 10+



**20% off**  
**Standard Rate**  
Team of 8 - 9



**15% off**  
**Standard Rate**  
Team of 5 - 7



**10% off**  
**Standard Rate**  
Team of 3 - 4

## DAY ONE

### Authentic executive-level leadership

- ▶ Expectations and values of an EL leader
- ▶ Understand individual strengths and values as a leader
- ▶ Resetting your personal and professional brand
- ▶ Utilise leadership styles to your advantage

### Emotional Intelligence (EI)

- ▶ Enhance self-awareness to lead and motivate your team
- ▶ Optimise personal strengths to enhance emotional competence
- ▶ Utilise heightened EI to make effective strategic decisions
- ▶ Override emotional responses to stressful situations

### Evolve into the strategic decision-maker

- ▶ The shift from micro to macro leadership
- ▶ Develop and use political nous
- ▶ Set and lead strategic directions across the organisation

### Build resilience under pressure

- ▶ Anticipate and manage risk effectively
- ▶ Prepare for unexpected challenges
- ▶ Make crucial judgements under pressure
- ▶ Explore coaching styles of leadership

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## DAY TWO

### Stakeholder management

- ▶ Engage and manage stakeholder expectations during change
- ▶ Represent and influence on behalf of your agency with authority
- ▶ Engage and manage sensitive issues under pressure
- ▶ Harness and resolve conflict

### Build team capability and accountability

- ▶ Strategies to leverage design thinking
- ▶ Build reliability and accountability in your team
- ▶ Adaptable leadership strategies for managing different people
- ▶ Develop your team's resilience to stress and change

### Lead teams to achieve higher levels of performance

- ▶ Align teams with organisational goals
- ▶ Co-create high performance
- ▶ Tools for managing complex issues
- ▶ Build cohesive and engaged teams

### Implement personal leadership strategies back in the workplace

- ▶ Being an authentic leader and communicator
- ▶ Embrace resilience and agility
- ▶ Plan and commit to actions that will lead to success
- ▶ Identify future leadership priorities

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## YOUR FACILITATOR

Karen is one of Australia's leading executive management and leadership development specialists who has worked with thousands of executives to transition them into senior executive roles quickly and effectively. She is an Organisational Psychologist passionate about people's success and facilitating their careers to rise. Karen's workshops are best described as practical, hands-on, personally relevant and enjoyable. Currently lecturing in Organisational Psychology at UNSW, she researches leadership, assessment, learning and performance as well as innovation. A person with a passion for making an impact quickly, she bases her workshops on current evidence and its application.

Organisations seek out her guidance across a range of project areas including leadership development, team building, business strategy, and innovation and change interventions. She is often working with the talent pools of many of Australia's leading multinational, ASX listed and public sector firms as a coach, facilitator and researcher. Karen has high level senior executive experience in directing and managing large teams and leading sales and customer service functions both on and off shore (including experience managing JV partnerships across 8 cities in China). She is also a start-up advisor.

Karen holds a Masters in Management from MGSM to complement her Doctoral level psychology qualifications (USyd) and is a graduate of the National Speakers Association Academy, now known as the Professional Speakers Association. A self-described geekgirl with a passion for technology and innovation, Karen has several apps in the apple appstore, and is an award winning astro-photographer for fun.



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