# ICT PROFESSIONALS LEADERSHIP WORKSHOP

INCREASE LEADERSHIP CAPABILITY & DRIVE ICT PERFORMANCE AS A STRATEGIC LEADER

## SYDNEY 3-4JUNE

## MELBOURNE

10 - 11 JUNE

## **EXPLORE**

- Establish trust from your team and achieve buy-in with key stakeholders
- Lead with authenticity and motivate your team to focus on results
- Foster a positive workplace culture of accountability for improved performance
- Understand the power of positive language and the challenging conversations leaders must have
- Lead change to add strategic business value
- Understand your personal traits to positively change your leadership performance

## **EXPERT FACILITATOR**



Jo Stewart-Rattray CISM CGEIT CISA CRISC CP Director Technology & Security Assurance BRM Advisory

# BOOK AND SAVE!

\$1000

BOOK AND PAY BEFORE 11 MARCH 2020 TO SAVE UP TO \$1000





# ABOUT THE EVENT

Information technology is a vital underpinning for an organisation's success. However, with the convergence of business, consumer and communication technology, IT is now integral to core business operations. ICT staff must be technically proficient and business savvy. They must be capable of solving complex business-systems and client-facing problems efficiently. Even the most accomplished ICT professionals will find that technical skills alone do not assure effective leadership or strategic thinking. To be a leader and add strategic value to the organisation, ICT professionals need to complement their occupational expertise with breakthrough leadership and coherent strategic business planning skills.

Leading high-performance ICT teams to maintain organisational functionality and add strategic value to the company is no easy feat. It requires an ability to convey complex information to non-ICT executives, colleagues and clients. An ICT leader must inculcate an understanding of their contribution to business strategy. They must develop a workplace culture conducive to innovation but focussed on results.

This two-day workshop will delve into strategies for driving performance. You'll learn how to modify your communication style, engage staff and stakeholders while adding strategic value through enhanced ICT leadership.

# DAY ONE

## Attributes of executive-level technology leaders

- The psychology of leadership
- Emotional Intelligence (EQ), the art of knowing yourself and others
- Adapt and understand individuality and the advantages

## Develop cohesive and high performing teams

- Recognise the value of your team
- Utilise their skills to drive performance
- Understand the dysfunctions of a team

## Self-mastery and balance

- Overcome demotivation, stress and frustration
- Better you, better team
- ► The significance of balance

## How to have and accept the hard conversations

- Understand the significance of feedback
- Measure performance the good, the bad and the ugly
- Deliver constructive criticism

# TRAINING DELIVERY AND PRE-COURSE QUESTIONNAIRE

This workshop will be delivered using a three tiered approach. The structure of each session is as follows:

- 1. Technical overview and review of research into the topic area under discussion
- 2. Practical application of management principles in the review of case studies, worked examples and interactive exercises
- 3. Discussion of outcomes and implementation issues

Workshop participants will have the opportunity to include comments and questions about issues outlined in the program by way of a pre-course questionnaire. This feedback will enable the course facilitator to adjust content accordingly. The workshop has limited places to allow for customisation, greater interactivity and for individual concerns to be addressed.

# DAY TWO

# The business of leading organisational change and projects

- ► Challenges leaders face in ICT & Digital
- Navigate challenging business scenarios
- Mentoring, coaching and professional development

## Manage change through times of transformation

- Define change and its attributes
- ► Foster innovation in times of trouble
- Establish trust within your team

## Career planning - A story of yours and mine

- ► Recognise where you want to be
- Review and reflect on the past
- Create the stepping stones to your goal

## The future of ICT and Digital

- What's next in the ICT & Digital sphere?
- Revisit key themes and lesson
- ► Create a realistic action plan



# WHO WILL ATTEND?

- Managers and Directors of ICT
- ICT project Managers
- Managers of Technology, Infrastructure or Systems
- Applications Development
- Business Analysis
- ICT Technical Consulting

# YOUR FACILITATOR

Jo has over 25 years' experience in the IT field, some of which were spent as CIO in the Utilities and as Group CIO in the Tourism space, and with significant experience in the Information Security arena. She underpins her information technology and security background with her qualifications in education and management.

She specialises in consulting in technology issues with a particular emphasis on governance in both the commercial and operational areas of businesses. Jo provides strategic advice to organisations across a number of industry sectors including banking and finance, utilities, manufacturing, tertiary education, retail and government.



Jo Stewart-Rattray CISM CGEIT CISA CRISC CP Director Technology & Security Assurance BRM Advisory

# WORKSHOP SCHEDULE

- 8.30 9.00 Registration
- 9.00 10.40 Session One
- 10.40 11.00 Morning Tea
- 11.00 12.30 Session Two
- 12.30 1.30 Lunch
- 1.30 3.00 Session Three
- 3.00 3.20 Afternoon Tea
- 3.20 4.30 Session Four
- 4.30 Close of Workshop

## ICT Professionals Leadership Workshop 3 - 4 JUNE 2020 CLIFTONS SYDNEY 10 - 11 JUNE 2020 CLIFTONS MELBOURNE

# **Booking Form**

Sydney Melbourne

Sydney Melbourne

Event Reference: ALI0620A Priority Code: I

## i Registration Information

Organisa	Organisation Name								
Address				Suburb		State	Postcode		
Booking	Booking Contact Information								
Title	Fu	ll Name	Position	Email		Phone			
Delegate Information									
#	Title	Full Name or TBA	Position		Email		Attendance Date/s		
1							Sydney 🗌 Melbourne		
2							Sydney Melbourne		
3							Sydney Melbourne		
4							Sydney 🗌 Melbourne		
5							Sydney Melbourne		
6							Sydney Melbourne		
7							Sydney Melbourne		
8							🗌 Sydney 🗌 Melbourne		

#### 🚽 Your Investment

9

10

<b>Options</b> (p <sub>Qty</sub>	er person)	Value Plus Rate Register and pay by 11 March		Super Saver Rate         Early Bird Rate           Register and pay by 8 April         Register and pay by 6 May		Standard Rate		
Workshop		\$1995 + GST = (\$2194.50)		\$2495 + GST = (\$2744.50)	\$2795 + GST = (\$3074.50)	\$2995 + GST = (\$3294.50)		
Discounted off	standard rates :	Save up to \$1000		Save up to \$500	Save up to \$200	All Prices listed in Australian Dollars		
Group Discounts Available:	<b>15% off</b> <b>Standard Rate</b> Team of 3 - 4	20% off Standard Rate Team of 5 - 7	25% off Standard Rate Team of 8+		TO	TAL GST		

Conditions: Group Discounts apply for bookings made simultaneously. Only one discount applies. Group discounts apply to standard rates only. Group discounts are not applicable to Value Plus, Super Saver and Early Bird rates. Discounts cannot be applied retrospectively and must be claimed at the time of booking. Liquid Learning Group reserves the right to have sole discretion on an organisation's eligibility for discounts. Note: Course materials, refreshments & lunches are included. Travel and accommodation are NOT included. Registration Options are per person only.

#### Payment Details

Credit Card	Credit Card Details - Please charge my credit card for thi Card Type Visa MasterCard American Ex	Electronic Funds Transfer (EFT) Please transfer funds directly to: Westpac Account Name: Liquid Learning Group Pty Ltd BSB: 032 002 Account No: 407 273 SWIFT Code: WPACAU2S Amount	
Cheque (payable to Liquid Learning Group Pty Ltd)	Note: 2% surcharge applies to American Express payments		
Electronic Funds Transfer	Card Number		
Please invoice me:			
Purchase Order No. #	CVV Full Name as on card		
	Cardholder's Contact Number Signa	ture	Please quote ref ALI0620A and registrant name
	X		
Ø Authority		Authorising Manager's Details: 1	his registration is invalid without a signature
Name	Position	Phone	

Email

### Email this form to: registration@liquidlearning.com.au or Call us on: +61 2 8239 9711

Signature

X

Registration Policy If you are unable to attend this event, you may send a substitute delegate in your place at no additional cost. Please advise us of any substitutions as soon as possible. Alternatively, you may transfer your registration to another event run by Liquid Learning Group Pty Ltd. A 10% service fee may apply. Should you wish to cancel your registration, please notify us in writing as soon as possible and a credit note will be issued valid for use towards any future event held by Liquid Learning Group Pty Ltd in the twelve months following date of issuance. Cancellation notifications received less than 1/4 days from the event running will receive a credit note to the value of the registration fee less a service fee of \$400 plus CST. Liquid Learning Group Pty Ltd does not provide refunds for cancellation. The prices above are based on one person per registration. It is not possible for multiple people to attend within any day of the event on a single registration. Split tickets, i.e. a different person attending each day of the event, can be arranged. A fee will apply. Please call us for details.

Liquid Learning Group Pty Ltd takes all care to produce high quality events that deliver as promised. All advertised details are correct at time

of publishing. However, when circumstances beyond our control prevail, we reserve the right to change program content, facilitators or venues. We also reserve the right to cancel or reschedule events if circumstances arise whereby performance of the event is no longer feasible, possible or legal. Liquid Learning Group Pty Ltd will not be responsible for any loss or damage arising from any changes to or cancelling or rescheduling of an event. If an event is cancelled or rescheduled, Liquid Learning Group Pty Ltd will make every effort to contact every registered delegate; if an event is cancelled or you are unable to attend the rescheduled event you will be sized with a credit note valid for use towards any future Liquid Learning Group Pty Ltd event held in the twelve months following date of issuance.

Disclaimer Liquid Learning Group Pty Ltd has taken due care in selecting qualified professionals as its authors and course facilitators. The information provided by course facilitators is not produced by Liquid Learning Group Pty Ltd and should not be regarded as advice. Liquid Learning Group Pty Ltd accepts no responsibility for reliance on such information and recommends that its clients seek further professional advice. Privacy Statement Liquid Learning Group Pty Ltd is committed to your privacy. All information collected on this registration will be held in the strictest of confidence and in accordance with the Privacy Act 1988. Liquid Learning Group Pty Ltd vill add your information to a secure database. This will be used primarily to contact you for ongoing research, product development and notice of future events and services offered by Liquid Learning Group Pty Ltd. Occasionally you may receive information from organisations associated with Liquid Learning Group Pty Ltd. If you do not wish to receive such information please tick this box □

Date

To update or have your details deleted please advise our Database team at Liquid Learning Group Pty Ltd, Level 9, 80 Clarence Street, Sydney NSW 2000, PH: +61 2 8239 9700, email: database@liquidlearning.com.au

© 2020 Liquid Learning Group Pty Ltd ACN 108 415 354