

PUBLIC SECTOR APS6 & EL1: CRISIS MANAGEMENT ESSENTIALS FOR COVID-19

BECOME AN ADAPTABLE LEADER AND
GUIDE YOUR ORGANISATION THROUGH
CRISIS



13 JULY 2020

ONLINE DELIVERY

EXPLORE

- ▶ Strengthen your resilience and versatility through learning emotional intelligence
- ▶ Broaden your leadership focus by increasing your social & relational awareness
- ▶ Foster trust and influence through powerful communication techniques
- ▶ Attain strategies for leading the implementation and monitoring of change

EXPERT FACILITATOR



Gary Mills
Presenter & Coach
Garry Mills Peak Performance

TRAINING DELIVERY AND TECHNOLOGY REQUIREMENTS



The virtual workshop will be held live online through Zoom. All you need to access the training is a computer or device with a webcam and microphone. The virtual workshop has limited places to allow for customisation, greater interactivity and for individual concerns to be addressed.

START YOUR LEADERSHIP JOURNEY!

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ABOUT THE EVENT

One of the true tests of leadership is how you respond in times of crisis. Whether it's COVID-19, or another crisis down the line, the importance of remaining calm and being able to take swift action is central to the success of your agency, teams and clients.

As an APS6 and EL1, you are on the frontlines of management in these challenging times, and will need to be prepared to tackle a more complex workload, with an even greater emphasis on leadership.

Acting as the critical conduit between strategic vision and operational implementation, you need to lead your team to action quickly and in alignment with that vision. You need strong leadership skills to flourish and effectively 'manage for results', especially in times of crisis.

This workshop will run online over one day, diving deep into the capabilities of managing in times of crisis within the Public Sector, specifically addressing the unique demands and challenges you will face during COVID-19.

YOUR FACILITATOR

Garry is a former bodyguard to the Australian Prime Minister and other world leaders, leading complex operations both in Australia and overseas. His experience and expertise include police officer, public sector executive, Team Australia athlete in an international TV series competition, radio presenter, and Ironman triathlete. Garry delivers high performance, mental health & leadership workshops, 1:1 coaching and presentations across Australia and overseas. Garry is a certified i4 neuroleader trainer and a qualified coach, using neuroscience, evidence-based research and personal experiences in his programs. His clients include senior executives, professional athletes and small business owners.



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WHO WILL ATTEND?

Most attendees will fall into the upper APS band (6) & EL1, in a variety of roles such as:

- ▶ Manager
- ▶ Assistant Director
- ▶ Team Leader
- ▶ Advisor / Senior Advisor
- ▶ Senior Policy Officer

MANAGING YOURSELF IN TIMES OF CRISIS

9:00AM - 12:15PM | 13 JULY 2020

Develop your Emotional Intelligence (EQ)

Before you are able to lead others through times of crisis, it is important to know how you emotionally respond to unexpected changes. Understanding your strengths and limitations that need development gives you a foundation to guide conversations, make quick decisions and help others grow in unstable times.

- ▶ Gain an understanding of your EQ level
- ▶ Learn how to self regulate and respond appropriately to situations
- ▶ Instil a positive realism mindset to view current and future directions

Increase your social and relational awareness

With self-awareness and self-management now strengthened, you can focus on understanding the current climate you are working in by increasing your social and relational awareness. This is the ability to see the big picture of how all parts of the organisation are interconnected and being affected by the crisis. Advancing these skills will help you to see what specific changes are needed, for a higher chance of long term positive transformation.

- ▶ Develop your empathy to hear and sense others underlying emotions
- ▶ Increase your organisational awareness - who are the key networks, cultures & policies
- ▶ Become a coach and mentor to inspire others for change

LEADING OTHERS THROUGH TIMES OF CRISIS

1:15PM - 4:30PM | 13 JULY 2020

Effective communication during change

Communication is the key leadership characteristic needed in times of crisis. For without good communication, trust can be swiftly lost, but with open and transparent communication even bad news can impart confidence in your teams. Master the components of great communication when in times of crisis, to help guide your teams through the season and translate information from all levels of seniority.

- ▶ Understand your audience and their needs
- ▶ Communicate frequently and authentically
- ▶ Create space and opportunity for open dialogue

How to implement & monitor change

One thing certain in times of crisis is that previous normalities have been shaken and there is a pressing need to cope with the change fast. Old ways of functioning will not survive and you must create new cultures and policies across the organisation promptly. Therefore, your ability in leading these changes for long term impact is essential for success.

- ▶ Trust your intuition in times of ambiguity
- ▶ Build strong processes and procedures to support your people
- ▶ Think long term and adapt for the short term



Registration Information

Organisation Name

Address Suburb State Postcode

Booking Contact Information

Title Full Name Position Email Phone



Delegate Information

Title Full Name or TBA Position Email

1
2
3
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5
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7
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9
10

Your Investment

Options (per person)

Qty

Options (per person)	Value Plus Rate	Super Saver Rate	Early Bird Rate	Standard Rate
Qty	Register and pay by 15 May	Register and pay by 2 June	Register and pay by 22 June	Standard Rate
Workshop	\$995 + GST = (\$1094.50)	\$1095 + GST = (\$1204.50)	\$1195 + GST = (\$1314.50)	\$1295 + GST = (\$1424.50)
Discounted off standard rates : Save up to \$300 Save up to \$200 Save up to \$100 All Prices listed in Australian Dollars				

Discounted off standard rates :

Save up to \$300**Save up to \$200****Save up to \$100**

All Prices listed in Australian Dollars

Group Discounts Available:

10% off Standard Rate
Team of 3 - 415% off Standard Rate
Team of 5 - 720% off Standard Rate
Team of 8+

TOTAL incl GST

Conditions: Group Discounts apply for bookings made simultaneously. Only one discount applies. Group discounts apply to standard rates only. Group discounts are not applicable to Value Plus, Super Saver and Early Bird rates. Discounts cannot be applied retrospectively and must be claimed at the time of booking. Liquid Learning Group reserves the right to have sole discretion on an organisation's eligibility for discounts.

Note: Course materials included. Registration Options are per person only.



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Payment is required prior to attending this event

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Account No: 407 273

SWIFT Code: WPACAU2S

Amount

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