

# QLD Public Sector Grades AO 3-4 Essential Skills

## Workshop

1 - 2 Oct | Cliftons Brisbane



## The starting point of your leadership journey

- Enhance your professional competence to achieve results
- Practical tools to communicate with impact and influence
- Effective change management principles to support strategic direction
- Career planning and pathways in the QLD Public Sector

### THE AGENDA

#### Day 1

1 OCT | 9:00 - 4:30

- Establish your personal and professional values
- Essential communication skills
- Increase accountability and positively influence others
- Harness the ability to problem solve and make effective decisions

#### Day 2

2 OCT | 9:00 - 4:30

- Understand change management principles
- Improve stakeholder management for career success
- Develop resilience to thrive during challenging times
- Key approaches to grow trust, credibility and build confidence in your abilities

### YOUR FACILITATOR

Miriam is an experienced Executive Coach and registered Psychologist with the ability to have a significant positive impact on people and results. In her consulting role, Miriam supports individuals, teams and organisations with bespoke coaching and training programs, particularly incorporating positive psychology and neuro-linguistic programming tools. With a special interest in Mind-Body Medicine, Miriam is also the Creator of The Mainspring Method.



**Miriam Henke**  
Director  
Lifespan Dynamics Pty Ltd

### GROUP DISCOUNTS

3 - 4 Attendees

**10%**

5 - 7 Attendees

**20%**

8 - 9 Attendees

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Organisation Name

Address Suburb State Postcode

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Delegate Information

Table with 5 columns: #, Title, Full Name or TBA, Position, Email. Rows 1-10.

Pricing

Pricing cards for Rapid Action, Value Plus, Super Saver, Early Bird, Standard Rate. Includes Group Discounts table.

Conditions: Group Discounts apply for bookings made simultaneously. Note: All prices listed in Australian Dollars.

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