8 Essential Skills for High Performance in Executive Support & Admin

23 - 24 Oct | Online

Innovation and Excellence for Executive Support

- Proactive self-management for executive support excellence
- Develop and maintain resilience in a high pressure, high volume environment
- Manage expectations and manage up
- Balance your workload and active career planning

THE AGENDA

Day 1

23 OCT | 9:00 - 4:30

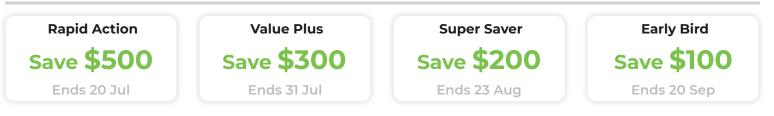
- Learn to navigate organisational politics and tackle complex conversations
- Develop your emotional resilience to maintain composure during times of conflict
- Explore communication strategies to address difficult conversations
- Influencing with integrity (power without power)

Day 2

24 OCT | 9:00 - 4:30

- Getting across the issues, working across the business
- Positive communication and Emotional Intelligence (EQ)
- Effectively engaging with different (and sometimes difficult) personalities
- Balancing your workload and active career planning

BOOK NOW AND SAVE



YOUR FACILITATOR

Karen is one of Australia's leading executive management development specialists who has worked with thousands of executives to transition them into senior leadership roles quickly and effectively. She is an Organisational Psychologist passionate about people's success and facilitating their careers to rise. She teaches Organisational psychology at UNSW and works with ASX listed companies and large public sector organisations to drive engagement, inclusion, and performance.

> Dr Karen Whittingham Director Impact Psychology Pty Ltd



5 - 7 Attendees

20%

10+ Attendees

30%

QUIDLEARNING

be**better**

GROUP DISCOUNTS

3 - 4 Attendees

10%

8 - 9 Attendees

25%

8 Essential Skills for High Performance in Executive Support & Admin 23 - 24 Oct 2024 | **Online**

BOOKING FORM

Event Reference: EADI1024A - O Priority Code: I

Registration Information i) Organisation Name Address Suburb State Postcode Booking Contact Information Title Full Name Position Email Phone Ð **Delegate Information** Title Full Name or TBA Position Email # 1 2 3 4 5 6 8 9

10

Email

🚽 Pricing

Ends 20 Jul		Ends 31 Jul	Ends	23 Aug	Ends 20 Sep	
Rapid Action Save \$500		Value Plus Save \$300	Super Saver Save \$200		Early Bird Save \$100	Standard Rate
\$1999 +gst = \$2198.90		\$2199 +gst = \$2418.90	\$2299 +gs	st = \$2528.90	\$2399 +gst = \$2638.90	\$2499 +gst = \$2748.90
GROUP DISCOUNTS	3 - 4 attendees	5 - 7 attendees 20%	8 - 9 attendees 25%	10+ attendees 30%	No. of Attendees	Total incl. GST

Conditions: Group Discounts apply for bookings made simultaneously. Only one discount applies. Group discounts apply to standard rates only. Group discounts are not applicable to Rapid Action, Value Plus, Super Saver and Early Bird rates. Discounts cannot be applied retrospectively and must be claimed at the time of booking. Liquid Learning Group reserves the right to have sole discretion on an organisation's eligibility for discounts. Note: All prices listed in Australian Dollars. Course materials included. Registration Options are per person only.

Payment Details		Payment is required prior to attending this event
Credit Card Credit Card Cheque (payable to Liquid Learning Group Pty Ltd) Electronic Funds Transfer Please invoice me: Purchase Order No. #	Credit Card Details - Please charge my credit card for this registration: Card Type Visa MasterCard American Express Note: 2% surcharge applies to American Express payments Card Number Expiry / CVV Full Name as on card Cardholder's Contact Number Signature	Electronic Funds Transfer (EFT) Please transfer funds directly to: Westpac Account Name: Liquid Learning Group Pty Ltd BSB: 032 002 Account No: 407 273 SWIFT Code: WPACAU2S Amount Please quote ref EADI1024A - O and registrant name
Ø Authority	Authorising Manager's Deta	ails: This registration is invalid without a signature
Name	Position Phone	

Email this form to: registration@liquidlearning.com.au or Call us on: +61 2 8239 9711

Signature

Х

Registration Policy If you are unable to attend this event, you may send a substitute delegate in your place at no additional cost. Please advise us of any substitutions as soon as possible. Alternatively, you may transfer your registration to another event run by Liquid Learning Group Pty Ltd. A 10% service fee may apply. By confirming your registration you commit to pay the registration investment in full. Should you wish to cancel your registration, please notify us in writing as soon as possible and a credit note will be issued valid for use towards any future event held by Liquid Learning Group Pty Ltd in the twelve months following the date of issuance. Cancellation notifications received less than 14 days from the event running will receive a credit note to the value of the registration fee less a service fee of \$400 plus CST. Liquid Learning Group Pty Ltd does not provide refunds for cancellation If your invoice is yet to be paid and you wish to cancel, payment must be processed and a credit note will be issued following receipt. The prices above are based on one person per registration. It is not possible for multiple people to attend within any day of the event on a single registration. Split tickets, i.e. a different person attending each day of the event, can be arranged. A fee will apply. Please call us for details.

Liquid Learning Group Pty Ltd takes all care to produce high quality events that deliver as promised. All advertised details are correct at time of publishing. However, when circumstances beyond our control prevail, we reserve the right to change program content, facilitators or venues. We also reserve the right to cancel, reschedule or alter event delivery from physical to virtual if circumstances arise whereby performance of the event is no longer feasible or legal. Liquid Learning Group Pty Ltd will not be responsible for any loss or damage arising from any changes to, cancellation, or rescheduling of an event. If an event is cancelled or rescheduled, Liquid Learning Group Pty Ltd will make every refirst to contact every registered delegate. If an event is cancelled or you are unable to attend the rescheduled event you will be issued with a credit note valid for use towards any future Liquid Learning Group Pty Ltd event held in the twelve months following date of issuance.

Disclaimer Liquid Learning Group Pty Ltd has taken due care in selecting qualified professionals as its authors and course facilitators. The information provided by course facilitators is not produced by Liquid Learning Group Pty Ltd and should not be regarded as advice. Liquid Learning Group Pty Ltd accepts no responsibility for reliance on such information and recommends that its clients seek further professional advice.

Date

Privacy Statement Liquid Learning Group Pty Ltd is committed to your privacy. All information collected on this registration will be held in the strictest of confidence and in accordance with the Privacy Act 1988. Liquid Learning Group Pty Ltd will add your information to a secure database. This will be used primarily to contact you for ongoing research, product development and notice of future events and services offered by Liquid Learning Group Pty Ltd. Occasionally you may receive information from organisations associated with Liquid Learning Group Pty Ltd. If you do not wish to receive such information please advise a Liquid Learning representative.

To update or have your details deleted please advise our Database team at Liquid Learning Group Pty Ltd, Level 9, 80 Clarence Street, Sydney NSW 2000, PH: +61 2 8239 9700, email: database@liquidlearning.com.au © 2024 Liquid Learning Group Pty Ltd ACN 108 415 354