



### **LEARN FROM**

## **2 - 6 SEP 2024**PULLMAN ON THE PARK MELBOURNE & ONLINE



Rebecca McKenzie Chief Executive Officer



Cathy Henderson Chief Executive Officer



Therese Cole Chief Executive Officer



Samantha Abeydeera Head of Transport for Brisbane



**Dr Zelinda Sherlock** Deptuty Lord Mayor







**Brisbane City Council** 





Rushda Halith General Manager, Community & City Services



Jenny Scicluna General Manager, Corporate Services & Transformation



**Sally Jones**General Manager,
Community Strengthining



General Manager, Strategy & Effectiveness



Tennille Bradley-Ow Executive Director, Placemaking



**Jo Bradshaw** Director, Communities

















**Jen Bednar** Director, Customer and Corporate Services



**Tilla Buden**Director Community &
Customer Experience



**Jayne Miller**Director, Community
Services



**Dr Marjan Hajjari** Executive Manager, Strategic Growth & Advocacy



**Rebecca Cattran** Principal Consultant



Adrian Cropley
Founder Director















Sia Papageorgiou Managing Partner



**Jo Wise** Leadership Performance Coach



**Dr Karen Whittingham**Director



**Bron Williams** Keynote Speaker









## ACHIEVING EXCELLENCE IN LOCAL GOVERNMENT

Local government leaders face the challenge of being progressive and innovative against a backdrop of reduced resources and services. Where there is a tendency to become defensive or more risk-adverse, successful leaders need to embrace creative thinking and redefine the public service ethos to deliver change.

We've invited some of Australia's best local government leaders to reflect on the call for excellence in local government, and the crucial ingredients to successfully step up as a leader.

- Be inspired by powerful women across local government
- Key skills for managing change and developing resilience
- Share best practice to retain top talent and avoid burnout
- Grow your network of like minded, influential leaders

### **Group Discounts Available!**



30% off Standard Rate



25% off Standard Rate



20% off Standard Rate



10% off Standard Rate



# PRE-SUMMIT WORKSHOP

2 SFP

## LOCAL GOVERNMENT PROFESSIONAL WRITING ESSENTIALS WORKSHOP

#### Written Communication 101

- Explore a range of communication styles and how it will help when using written communication
- ► Understanding and segmenting your audience
- Creating key messages and incorporating them into your communication
- ► Defining the best written media for your communication

## Writing for different local Government channels and message formats

- ► The basic structure of agendas, emails, letters, ministerial proposals and reports
- ► The importance of grammar and punctuation
- ► Government writing Do's and Don'ts email etiquette
- ► Using clear, concise and inclusive language with the right tone of voice

#### Writing for impact and influence

- How to communicate with your reader in mind for impactful engagement
- ► Set clear objectives and build a logical structure
- ► The importance of planning, drafting, editing and proofreading
- ► Communicate key messages with the right level of detail

### Writing for different purposes

- ► How to respond to get what you want from to stakeholders
- ► How to handle difficult complaints and communications
- Writing in practice: Interactive practical exercise application of skills learned

### **EXPERT FACILITATORS**

In Person

Online

Adrian Cropley Sia Papageorgiou
Founder Director Managing Partner
Centre for Strategic Communication Excellence

## **BOOK & SAVE**

**RAPID ACTION** 

**VALUE PLUS** 

Save up to \$500

Save up to \$300

Book before 14 Jun

Book before 5 Jul

**SUPER SAVER** 

Save up to \$200

Book before 26 Jul

**EARLY BIRD** 

Save up to \$100

Book before 16 Aug

### **SUMMIT AGENDA**

### **SUMMIT DAY ONE**

3 SEP

**EVENT KICK-OFF AND NETWORKING ICEBREAKER** 9:00 - 9:25

ULTRA-ADVENTURE OR LEADERSHIP? A JOURNEY OF UPS. DOWNS, AND LEADERSHIP LESSONS FROM THE TRAILS 9:30 - 10:05

CASE STUDY

Tilla Buden

Director Community & Customer Experience

**Bayside City Council** 



**BREAKING GROUND - PIONEERING LEADERSHIP IN LOCAL GOVERNMENT** 

CASE STUDY 10:10 - 10:50

Samantha Abeydeera

Head of Transport for Brisbane

**Brisbane City Council** 

MORNING TEA 10:50 - 11:10

SETTING YOURSELF UP FOR SUCCESS

**EXPERT COMMENTARY** 

11:15 - 12:10

Rebecca Cattran

Principal Consultant

Atturra



THE MORE, THE MERRIER - LEADING LARGE SCALE, HIGH

PERFORMING TEAMS

CASE STUDY

General Manager, Strategy & Effectiveness

**Surf Coast Shire Council** 



12:15 - 1:00

**LUNCH BREAK** 1:00 - 1:55

IN IT FOR THE LONG HAUL - RETAINING AND RECRUITING TOP TALENT IN LOCAL GOVERNMENT

2:00 - 2:55 PANEL

**Cathy Henderson** 

Chief Executive Officer

Merri-bek City Council



Therese Cole North Sydney Council

**Chief Executive Officer** 



Marian Haiiari

Executive Manager, Strategic Growth and Advocacy

City of Greater Dandenong



Merri-bek

City Counci

THE POWER OF RESILIENCE IN DEVELOPING AS A LEADER 3:00 - 3:40

CASE STUDY

**Tennille Bradley** 

Executive Director, Placemaking

City of Greater Geelong



**AFTERNOON TEA** 3:40 - 4:00

CAN'T SAY NO? SETTING AND MAINTAINING WORKPLACE **BOUNDARIES** 

**EXPERT COMMENTARY** 4:05 - 5:00

Jo Wise

Leadership Performance Coach

**Jo** Wise Jo Wise Leadership

**NETWORKING - CANAPÉS AND DRINKS** 

5:10 - 6:00

### **SUMMIT DAY TWO**

4 SEP

REFLECTIONS AND ACTIONS

9:00 - 9:10

9:10 - 9:45

NAVIGATING A CAREER IN LOCAL GOVERNMENT

CASE STUDY

Jenny Scicluna

General Manager, Corporate Services

and Transformation

Yarra City Council



TRANSITIONING RELATIONSHIPS - NAVIGATING CHANGING COUNCILLORS

CASE STUDY 9:50 - 10:30

Sally Jones

General Manager, Community Strengthining

Kingston City Council



MORNING TEA 10:30 - 10:55

SUPERHEROES IN DISGUISE

EXPERT COMMENTARY

**Bron Williams** Kevnote Speaker

CASE STUDY

**Bronwyn Williams Coaching** 



11.00 - 11.45

THE POWER OF MENTORING IN LOCAL GOVERNMENT 11:50 - 12:30

Rebecca McKenzie

Chief Executive Officer

Glen Eira City Council

LUNCH BREAK

12:30 - 1:25

CITY OF MELBOURNE

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City of

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MORE THAN ONE WAY TO WORK - HANDLING FLEXIBLE WORKING

PANEL 1:30 - 2:30

Rushda Halith

General Manager, Community & City Services

City of Melbourne

Jo Bradshaw

Director, Communities

Campaspe Shire Council

Jen Bednar

Director, Customer and Corporate Services

City of Casey

Jayne Miller

Director, Community Services

Glenelg Shire Council



**AFTERNOON TEA** 2:30 - 2:55

CONQUERING COMMUNICATION SKILLS - NEGOTIATION, INFLUENCE, AND ENGLISH AS A SECOND LANGUAGE

CASE STUDY

Zelinda Sherlock Deptuty Lord Mayor **Hobart City Council** 

City of HOBART

3:00 - 3:40

KEY TAKEAWAYS AND GOAL SETTING 3:45 - 4:15

MINI-WORKSHOP



# WOMEN IN LEADERSHIP WORKSHOP

**BOOK NOW** 

www.liquidlearning.com +61 2 8239 9711

DAY ONE

5 SEP

**DAY TWO** 

6 SEP

### Develop self-awareness and authenticity

- Values-based leadership: what it means to be an authentic leader
- Identify personal strengths and potential de-railers as a leader
- Determined the most effective way to utilise your optimal leadership style within the context of your organisation

## High level communication, influence and negotiation skills

- Manage emotions for positive and assertive communication and relationships
- Develop effective techniques of persuasion, negotiation and influence using coaching skills and "conversational intelligence"
- ► Build confidence to prepare for and successfully navigate difficult conversations

### Develop self and others with "reflective leadership"

- ► Understand the benefits of reflective practice
- ► Develop skills to engage in reflective practice
- Using reflective practice to improve organisational culture and relationships

### Strategic career progression

- Everyday career management practices and creating a personal leadership plan
- Maximise relationships and build new ones for professional opportunities
- Manage personal branding and visibility effectively

### **EXPERT FACILITATORS**

In Person

Jo Wise Leadership Performance Coach Jo Wise Leadership Online

Karen Whittingham
Director
Impact Psychology Pty Ltd

## Transformational leadership strategies to accelerate team performance

- ► Leverage team dynamics to optimise performance
- ► Challenge, support and empower others to excel
- Develop strategies to manage uncooperative team members

### Drive change and innovation as a leader

- ► Recognise and overcome obstacles to change
- Learn to trust your intuition, take risks and step outside your comfort zone
- ► Create a culture of positive change

### Remain productive in a crisis

- ► Build resilience to thrive under pressure
- ► Support your team and engage others to deliver
- ► Debrief after crisis Provide and accept feedback

### Action planning for leadership

- Develop a personalised approach to development that spans short and long-term goals
- Identify and understand personal and organisational challenges
- ► Share approaches to move your career forward



The content and topics discussed were exceptional and has provided me with great motivation to really look at my "why" and take the next step in my career.







## **WOMEN IN LOCAL GOVERNMENT LEADERSHIP SUMMIT 2024** 2 - 6 SEP 2024

### Pullman on the Park Melbourne & Online

## **Booking Form**

Event Reference: WILG0924A - M Priority Code: I

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