

Energy & Resources Leadership: Managing Performance & Difficult Conversations

4 - 5 Sep | Online



Unlock potential with effective communication and conflict resolution skills to achieve peak performance

- Recognise key motivators for each team member and adapt your communication accordingly
- Address underperformance with the right language and framing, transforming challenges into opportunities for growth
- Use effective performance management methods based on industry best practices
- Plan and oversee work processes while establishing clear performance indicators

THE AGENDA

Day 1

4 SEP | 9:00 - 4:30

- Key responsibilities as a manager and people leader
- Dealing with employee disengagement
- How to effectively engage with your team
- Providing effective performance feedback

Day 2

5 SEP | 9:00 - 4:30

- Prepare for tough conversations
- Tailor your communication style to need and situation
- Tackle conflict and promote collaboration
- Pre-empting performance management conversations

YOUR FACILITATOR

Andrea is an experienced motivational facilitator and consultant. Andrea specialises in various organisational workplace topics and has conducted training courses in the public and private sectors. Andrea has worked closely with organisations to lead organisational strategy workshops with senior leadership, board members and staff. Andrea has worked in the mining and oil/gas sector delivering Safety Induction Programs and Safety Leadership programs and the BMA specific induction program, as well as general induction programs with Arrow Energy and Origin Energy.



Andrea Kenny
Management Consultant
Andrea Kenny Consulting

GROUP DISCOUNTS

3 - 4 Attendees

10%

5 - 7 Attendees

20%

8 - 9 Attendees

25%

10+ Attendees

30%

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Ends 26 Jul

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Registration Information

Organisation Name

Address Suburb State Postcode

Booking Contact Information

Title Full Name Position Email Phone

Delegate Information

#	Title	Full Name or TBA	Position	Email
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				

Pricing

Ends 24 May	Ends 14 Jun	Ends 5 Jul	Ends 26 Jul	Standard Rate
Rapid Action Save \$500	Value Plus Save \$300	Super Saver Save \$200	Early Bird Save \$100	
\$1999 +gst = \$2198.90	\$2199 +gst = \$2418.90	\$2299 +gst = \$2528.90	\$2399 +gst = \$2638.90	\$2499 +gst = \$2748.90
GROUP DISCOUNTS	3 - 4 attendees 10%	5 - 7 attendees 20%	8 - 9 attendees 25%	10+ attendees 30%
			No. of Attendees	Total incl. GST

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Note: All prices listed in Australian Dollars. Course materials included. Registration Options are per person only.

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Payment is required prior to attending this event

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Cheque (payable to Liquid Learning Group Pty Ltd)

Electronic Funds Transfer

Please invoice me:

Purchase Order No. #

Credit Card Details - Please charge my credit card for this registration:

Card Type Visa MasterCard American Express

Note: 2% surcharge applies to American Express payments

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Cardholder's Contact Number

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X

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BSB: 032 002
Account No: 407 273
SWIFT Code: WPACAU2S

Amount

Please quote ref MPER0924A - O and registrant name

Authority

Authorising Manager's Details: This registration is invalid without a signature

Name	Position	Phone	Signature	Date
			X	

Email this form to: registration@liquidlearning.com.au or Call us on: +61 2 8239 9711

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