

APS 5-6 Critical Thinking & Problem Solving

23 - 24 Jul | Cliftons Canberra



Practical outcome-driven models for critical thinking and problem solving

- Unpack critical thinking as a mental process and set of action steps to address everyday problems
- Use a structured systems thinking approach to analysing problems and designing solutions
- Leverage the skills of creative and lateral thinking in complex problem solving
- Overcome common roadblocks to critical thinking and problem solving

THE AGENDA

Day 1

23 JUL | 9:00 - 4:30

- Critical thinking and problem solving as a key priority in the APS
- Unpacking critical thinking techniques
- Problem-solving methods and key tools
- Working with others on problem-solving

Day 2

24 JUL | 9:00 - 4:30

- Definition: Understanding the problem
- Analysis: Identifying and evaluating possible solutions
- Implementation: The problem-solving process in action
- Cultivating your skills and maintaining your edge as a critical thinker

YOUR FACILITATOR

Liz is an experienced coach and trainer, with an extensive career in the public service. Following her successful Command tenure at the 1st Recruit Training Battalion, Liz established Ripple Impact, drawing on her experiences to help others be their best selves. In her 'day job', Lieutenant Colonel Stephens is a facilitator, coach and mentor at the Australian Command and Staff Course.



Liz Stephens
Coach & Trainer
Ripple Impact

GROUP DISCOUNTS

3 - 4 Attendees

10%

5 - 7 Attendees

20%

8 - 9 Attendees

25%

10+ Attendees

30%

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