

# QLD Public Sector Grades AO 3-4 Essential Skills

9 - 10 Apr | Cliftons Brisbane

Workshop



## The starting point of your leadership journey

- Enhance your professional competence to achieve results
- Practical tools to communicate with impact and influence
- Effective change management principles to support strategic direction
- Career planning and pathways in the QLD Public Sector

### THE AGENDA

#### Day 1

9 APR | 9:00 - 4:30

- Establish your personal and professional values
- Essential communication skills
- Increase accountability and positively influence others
- Harness the ability to problem solve and make effective decisions

#### Day 2

10 APR | 9:00 - 4:30

- Understand change management principles
- Improve stakeholder management for career success
- Develop resilience to thrive during challenging times
- Key approaches to grow trust, credibility and build confidence in your abilities

### YOUR FACILITATOR

Miriam is an experienced Executive Coach and registered Psychologist with the ability to have a significant positive impact on people and results. In her consulting role, Miriam supports individuals, teams and organisations with bespoke coaching and training programs, particularly incorporating positive psychology and neuro-linguistic programming tools. With a special interest in Mind-Body Medicine, Miriam is also the Creator of The Mainspring Method.



**Miriam Henke**  
Director  
Lifespan Dynamics Pty Ltd

### GROUP DISCOUNTS

3 - 4 Attendees

**10%**

5 - 7 Attendees

**20%**

8 - 9 Attendees

**25%**

10+ Attendees

**30%**

### BOOK NOW AND SAVE

**Rapid Action**

**Save \$1000**

Ends 17 Nov

**Value Plus**

**Save \$750**

Ends 22 Dec

**Super Saver**

**Save \$500**

Ends 26 Jan

**Early Bird**

**Save \$250**

Ends 16 Feb

Call +61 2 8239 9711 **Priority Code - I**

