

9th WOMEN IN OPERATIONS Leadership Summit



LEARN FROM

4 - 8 MAR 2024

PULLMAN ON THE PARK MELBOURNE



Melissa Cameron
Chief Operating Officer



Rochelle Reynolds
Executive Director,
Operations



Sarah Hannah
General Manager,
Operations



Bhavika Agnihotri
Chief Operations Officer



Grace Zielinski
Director of Technology
Operations



Marie Varrasso
Chief Operating Officer



Sandra Choruma
Deputy Area Operations
Manager, Child Protection



Doris Vella
Operations Director



Kate Foley
Head of Operations,
Channel Partnerships and
Licensing



Monika Goretzki
Director, Operational
Excellence



Paula Soon
Assistant Director,
Pathways and Operations



Liz Buholzer
Senior Manager, Card
Strategy & Operations



Amanda Walker
Co-Founder & Head of
Operations



Sam Sturma
Branch Operations
Manager



Jill Allen
Senior Director, Bulk
Manufacturing &
Operations



Dimitra Macras
Operations Digital
Manager



Casey Buttler
Head of Operations



Melinda McCormack
Founder, Director



Bron Williams
Keynote Speaker



Jo Wise
Leadership Performance
Coach



CONTACT US Call <<phone-number>> **Priority Code** - <<code>>



EMPOWERING OPERATIONAL LEADERS TO DRIVE PERFORMANCE, EXCELLENCE AND SUCCESS

If you are looking to engage in discussions with innovative approaches, learn to overcome leadership challenges, and foster inclusivity within the operational landscape, you have to be here. Through thought-provoking presentations, hands-on workshops, and invaluable networking opportunities, this summit aims to inspire, equip, and connect women in operations leadership roles, driving both personal and professional growth while forging a brighter future for the workforce.

- ▶ Refine your operational communication and leadership skills
- ▶ Foster a diverse and inclusive workplace
- ▶ Develop strategies tailored to operational contexts to improve efficiency and innovation in your team
- ▶ Expand your professional network and connect with influential industry leaders

Group Discounts Available!



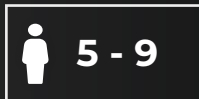
30% off
Standard Rate



25% off
Standard Rate



20% off
Standard Rate



10% off
Standard Rate



PRE-SUMMIT WORKSHOP

4 MAR

STRATEGIC COMMUNICATION FOR EFFECTIVE DECISION-MAKING

Strong foundations for strategic communication

- ▶ Align communication strategies with organisational objectives
- ▶ Reflect on the connection between effective communication and stakeholder engagement
- ▶ Handle various personalities with finesse

Decision making effectiveness on unexpected scenarios

- ▶ Navigate the information flow and feedback loops during the decision processes
- ▶ Learn to anticipate and manage communication challenges in crises
- ▶ Build a strategic plan keeping transparency at the forefront

Hands-on - Building your roadmap to success

- ▶ Design practical communication strategies for decision implementation
- ▶ Evaluate the effectiveness of the action plan
- ▶ Integrate feedback mechanisms to adjust communication strategies dynamically

EXPERT FACILITATOR

Bron Williams
Keynote Speaker
Bronwyn Williams Coaching

BOOK & SAVE

RAPID ACTION

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SUMMIT AGENDA

SUMMIT DAY ONE

5 MAR

EVENT KICK OFF AND NETWORKING ICEBREAKER

9:00 - 9:30

GRIT-POWERED LEADERSHIP - FOR IMPACT AND INFLUENCE

CASE STUDY 9:30 - 10:15

Marie Varrasso
Chief Operating Officer
uTenant



EXCELLENCE BEYOND PRODUCTIVITY - BUILD A STRONG TEAM CULTURE

CASE STUDY 10:15 - 11:00

Doris Vella
Operations Director
Peter McCallum Cancer Centre



MORNING TEA

11:00 - 11:25

EMBRACING THE DIGITAL TRANSFORMATION

EXPERT COMMENTARY 11:15 - 12:15

Melinda McCormack
Founder, Director
MYM&CO



BE READY, BE RELEVANT, BE RELIABLE

CASE STUDY 12:15 - 1:00

Monika Goretzki
Director, Operational Excellence
CSL Behring



LUNCH BREAK

1:00 - 2:00

DIVERSITY IN FUCTION, UNITY IN VALUE

PANEL 2:00 - 3:00

Kate Foley
Head Of Operations, Channel Partnerships
Australia Post



Amanda Walker
Co-Founder & Head of Operations
Lord of the Fries



Dimitra Macras
Operations Digital Manager
Vinnies Victoria



Melissa Cameron
Chief Operating Officer
National Australia Bank



Casey Buttler
Head of Operations
GMHBA Limited



NAVIGATING CAREER TRANSITIONS WITH PURPOSE

CASE STUDY 3:00 - 3:40

Paula Soon
Assistant Director, Pathways and Operations
RMIT University



AFTERNOON TEA

3:40 - 4:00

DIFFICULT CONVERSATIONS, POWERFUL RESULTS - STRATEGIES FOR LEADERS

EXPERT COMMENTARY 4:10 - 5:00

Bron Williams
Keynote Speaker
Bronwyn Williams Coaching



NETWORKING - CANAPÉS AND DRINKS

5:00 - 6:00

SUMMIT DAY TWO

6 MAR

ACTION PLAN FOR DAY TWO

9:00 - 9:10

RISING TOGETHER - LESSONS ON MENTORSHIP

CASE STUDY 9:10 - 9:50

Rochelle Reynolds
Executive Director, Operations
V/Line



THE LEADERSHIP COMPASS - GUIDING WITH PURPOSE

CASE STUDY 9:50 - 10:40

Bhavika Agnihotri
Chief Operations Officer
ClimateWorks Australia



MORNING TEA

10:40 - 11:00

A.B.C - AWARENESS, BELONGING AND CAMPAIGNING FOR WOMEN IN THE WORKFORCE

EXPERT COMMENTARY 11:00 - 11:40

Grace Zielinski
Director of Technology Operations
VicRoads



OPERATIONS REIMAGINED - INNOVATION, TRANSFORMATION, AND SUCCESS

CASE STUDY 11:50 - 12:30

Sarah Hannah
General Manager, Operations
Windlab



LUNCH BREAK

12:30 - 1:30

HEALTHY BOUNDARIES AS A SUPERPOWER - THRIVING AT WORK AND LIFE

PANEL 1:30 - 2:30

Sandra Choruma
Deputy Area Operations Manager,
Child Protection
Department of Families, Fairness and
Housing Victoria



Liz Buholzer
Senior Manager, Card Strategy & Operations
AfterPay



Sam Sturma
Branch Operations Manager
City of Melbourne



AFTERNOON TEA

2:30 - 3:00

STRATEGIC MINDS AND THRIVING TEAMS

CASE STUDY 3:00 - 4:00

Jill Allen
Senior Director, Bulk Manufacturing & Operations
CSL Behring



CLOSING ROUNDTABLE

4:00 - 4:30



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POST-SUMMIT WORKSHOP

DAY ONE

7 MAR

Rising through the ranks? - Your personal journey into operations leadership

- ▶ Discuss the capabilities, attributes and skills of an influential operations leader
- ▶ Establish a balance between the day-to-day and strategic projects
- ▶ Transition from technical operations expert to leadership excellence

Leadership resource management

- ▶ Define your own leadership style, approach and mindset
- ▶ Understand your key strengths and how best to utilise your optimal leadership style
- ▶ Align your leadership strengths with the expectations of your organisation

Setting your team up for success

- ▶ How to drive both strategy and culture
- ▶ Balancing a work focus with a people focus
- ▶ Build capability and accountability in your team

Leading with Emotional Intelligence (EQ)

- ▶ Utilise EQ to motivate and influence your team
- ▶ Adapt leadership style to effectively manage different personalities
- ▶ Employ heightened EQ to make effective strategic decisions

EXPERT FACILITATOR

Jo Wise
Leadership Performance Coach
Jo Wise Leadership



“
Well run, managed, great guest speakers with great insights, experience and amazing stories. Loved it all!!!
”



DAY TWO

8 MAR

Transformational leadership strategies to accelerate team performance

- ▶ Leverage team dynamics to optimise performance
- ▶ Challenge, support and empower others to excel
- ▶ Develop strategies to manage uncooperative team members

Drive change and innovation as a leader

- ▶ Recognise and overcome obstacles to change
- ▶ Learn to trust your intuition, take risks and step outside your comfort zone
- ▶ Create a culture of positive change

Remain productive in a crisis

- ▶ Build resilience to thrive under pressure
- ▶ Support your team and engage others to deliver
- ▶ Debrief after crisis - Provide and accept feedback

Action planning for leadership

- ▶ Develop a personalised approach to development that spans short and long-term goals
- ▶ Identify and understand personal and organisational challenges
- ▶ Share approaches to move your career forward

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GROUP DISCOUNTS

Save up to 30% off standard rate!

Pullman on the Park Melbourne

Event Reference: WOPS0324A -
Priority Code: I

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Organisation Name				
Address		Suburb	State	Postcode
Booking Contact Information				
Title	Full Name	Position	Email	Phone

Delegate Information

#	Title	Full Name or TBA	Position	Email	Attendance Date/s
1					<input type="checkbox"/> 4 <input type="checkbox"/> 5 & 6 <input type="checkbox"/> 7 & 8
2					<input type="checkbox"/> 4 <input type="checkbox"/> 5 & 6 <input type="checkbox"/> 7 & 8
3					<input type="checkbox"/> 4 <input type="checkbox"/> 5 & 6 <input type="checkbox"/> 7 & 8
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10					<input type="checkbox"/> 4 <input type="checkbox"/> 5 & 6 <input type="checkbox"/> 7 & 8

Your Investment

Options (per person) QTY	Rapid Action Rate Register and pay by 8 Nov	Value Plus Rate Register and pay by 1 Dec	Super Saver Rate Register and pay by 22 Dec	Early Bird Rate Register and pay by 23 Jan	Standard Rate
_____ 5 Days	\$4399 + GST = (\$4838.90)	\$4699 + GST = (\$5168.90)	\$4899 + GST = (\$5388.90)	\$5099 + GST = (\$5608.90)	\$5399 + GST = (\$5938.90)
_____ 4 Days	\$3699 + GST = (\$4068.90)	\$3999 + GST = (\$4398.90)	\$4199 + GST = (\$4618.90)	\$4399 + GST = (\$4838.90)	\$4699 + GST = (\$5168.90)
_____ 3 Days	\$2999 + GST = (\$3298.90)	\$3299 + GST = (\$3628.90)	\$3499 + GST = (\$3848.90)	\$3699 + GST = (\$4068.90)	\$3999 + GST = (\$4398.90)
_____ 2 Days	\$2299 + GST = (\$2528.90)	\$2599 + GST = (\$2858.90)	\$2799 + GST = (\$3078.90)	\$2999 + GST = (\$3298.90)	\$3299 + GST = (\$3628.90)
_____ 1 Day Workshop	\$1299 + GST = (\$1428.90)	\$1499 + GST = (\$1648.90)	\$1699 + GST = (\$1868.90)	\$1799 + GST = (\$1978.90)	\$1999 + GST = (\$2198.90)
Discount off standard rate:	Save up to \$1000	Save up to \$700	Save up to \$500	Save up to \$300	All prices listed in AUD

Group Discounts Available:	10% off Standard Rate Team of 5 - 9	20% off Standard Rate Team of 10 - 14	25% off Standard Rate Team of 15 - 19	30% off Standard Rate Team of 20+	Discounted Rates Available for Local Government & Charities	TOTAL incl GST	
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Note: Course materials included. Travel and accommodation are NOT included. Registration options are per person only.

Payment Details

Payment is required prior to attending this event

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Email	Signature	Date
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