

#### LEARN FROM



Phillip Brooks Deputy Director General

Department of Education





Shelley Nowlan Chief Nursing & Midwifery Officer

Queensland Health Queensland

Government



Jo Keen Head of Corporate

**Oueensland Treasury** 





Ben Klaassen Deputy Director-General

Department of **Environment and Science** Queensland



Chris Shaw Deputy Director General, Hydrogen

Department of Energy





Helen Missen A/Executive Director

Department of Children. Youth Justice





Gillian Gardinei Executive Director, Innovation Operations

Department of Tourism. Queensland Innovation and Sport Government



Steve Johnston Chief Executive Officer



Mike Wassing

Deputy Commissioner

Jason Sawtell Chief Digital Officer



West Moreton Health



Renee Strachan Director, Defence Learning Branch







Amy Jackson Executive Coach, Professional Speaker & Trainer





Executive Directo Native Title & Indigenous Land

Department of Resources OLD





Kym Viant Leadership Facilitator & Coach

Kym Viant Consulting



A/Executive Director, Legislation, Standards & Accreditation

Department of Transport and Main Roads Queensland Government





**⊣ipotential** 



Chief Operating Officer

Martin Brooke Founder



Executive Director, People

& Governance

\*\*\*

Rebecca Nieble Mindset & Leadership Coach



Director, Transport & Infrastructure





Toni Powell Keynote Speaker





TONIPOWELL



# SKILLS, KNOWLEDGE AND POWERFUL CONNECTIONS TO BECOME AN EXCEPTIONAL, FUTURE-READY LEADER IN THE QPS

Where innovation, collaboration, and impact unite! To thrive within the evolving landscape of the Queensland public sector, it's essential to seize opportunities, ignite creativity, set goals and have strategies for success. By tapping into your potential and harnessing your individual strengths as a future focused leader, you have the potential to reshape your role in the QLD Public Sector.

- Expand your leadership skills and cultivate a progressive mindset
- Future-focused strategies to tackle change and uncertainty
- Master data-driven decision making to drive efficiency and impact
- Lead a people-centric high performance culture

# **Group Discounts Available!**



30% off Standard Rate



25% off Standard Rate



20% off Standard Rate



10% off Standard Rate



# PRE-SUMMIT WORKSHOP

4 MAR

# MASTERING THE ART OF MANAGING UP

#### Understand the fundamentals of managing up

- ► Acknowledge the Interest and influence of Senior Executives
- ► Learn how to see things from your leaders perspective
- ► Anticipate and establish priorities
- ► Build strong mutually beneficial relationships

#### Communicate to all stages of the 'change curve'

- ► Effectively code-switch to influence and achieve buy-in from senior leaders
- ▶ Understand and utilise persuasive communication styles
- ► Building and maintaining trust with your managers

#### Gain an understanding of negotiation basics

- Recognise the significance of thorough preparation and planning
- ► Identifying pivotal factors and dynamics in negotiations
- Exploring key approaches to framing ideas for maximum impact

#### Action plan for implementing effective negotiation strategies

- ► Summarise your learnings and create SMART goals
- ► Define your next steps for when you return to work
- ► Debriefing and self-assessment

#### **EXPERT FACILITATOR**

**Kym Viant** 

Leadership Facilitator & Coach

## **BOOK & SAVE**

**RAPID ACTION** 

**VALUE PLUS** 

Save up to \$1000 Book before 30 Oct 2023 Save up to \$700

Book before 12 Dec 2023

**SUPER SAVER** 

**EARLY BIRD** 

Save up to \$500 Book before 17 Jan 2023 Save up to \$300

Book before 9 Feb 2023



### **SUMMIT DAY ONE**

5 MAR

#### **EVENT KICK OFF AND NETWORKING ICEBREAKER**

9:00 - 9:15

**RELATIONSHIP MANAGEMENT - THE SPARK** 

**OF TRANSFORMATION** 

CASE STUDY 9:20 - 10:05

Phillip Brooks

Deputy Director General,

First Nations' Strategy, Partnerships & Programs

Department of Education QLD

Queensland

LEADERSHIP ILLUSION OF CHOICE

**EXPERT COMMENTARY** 

10:10 - 11:05

Martin Brooker

Founder **Quench Group**  Quenchgroup

MORNING TEA

COMMUNICATE CONFIDENTLY TO LEAD WITH IMPACT

**EXPERT COMMENTARY** 11:35 - 12:15

Amy Jackson

Executive Coach, Professional Speaker & Trainer

**Nurturing Confidence** 



11:10 - 11:30

DRIVING RESULTS IN AN OUTCOMES-FOCUSED **ORGANISATION** 

CASE STUDY

12:20 - 12:55

Steve Johnston

Chief Executive Officer

**Bundaberg Regional Council** 



**LUNCH BREAK** 1.00 - 2.00

ADAPTING TO CHANGE - MANAGING DISPERSED TEAMS IN

THE QUEENSLAND PUBLIC SECTOR

PANEL 2:05 - 3:05

Jason Sawtell

Chief Digital Officer

West Moreton Health

West Moreton Hospital & Health Service

Jo Keen

Head of Corporate Queensland Treasury Queensland

Gillian Gardiner

Executive Director, Innovation Operations

Department of Tourism, Innovation and Sport



Renee Strachan

Director, Defence Learning Branch

Department of Defence



Melissa Cummins

A/Executive Director, Legislation, Standards & Accreditation



Department of Transport and Main Roads

**AFTERNOON TEA** 3:10 - 3:30

**CULTIVATE GENUINE INFLUENCE - AUTHENTIC LEADERSHIP** 

3:35 - 4:15 CASE STUDY

Gillian Gardiner

Executive Director, Innovation Operations Department of Tourism, Innovation and Sport



**ACTION PLANNING** 4:20 - 4:45

**NETWORKING - CANAPÉS AND DRINKS** 4:45 - 5:45

#### SUMMIT DAY TWO

6 MAR

DAY TWO KICK-OFF

9:00 - 9:10

COLLABORATIVE LEADERSHIP FOR STAKEHOLDERS

**ENGAGEMENT** 

9:10 - 10:15 CASE STUDY

Toni Powell

Keynote Speaker

TONIPOWELL

PATHWAYS TO ACHIEVE CAREER SUCCESS

CASE STUDY

10:15 - 10:50

Helen Missen

A/Executive Director, Strategic Policy & Legislation

Department of Child Safety, Seniors &

**Disability Services** 

Queensland Government

10:50 - 11:10 MORNING TEA

EMBRACING YOUR UNIQUE STRENGTHS - A PATH TO

CONFIDENT LEADERSHIP

11:15 - 11:55 CASE STUDY

Naomi Hebson

Executive Director, People & Governance

Children's Health Queensland Hospital

and Health Service



MASTERING EMOTIONAL INTELLIGENCE FOR EFFECTIVE **DECISION MAKING** 

**EXPERT COMMENTARY** 12:00 - 13:00

Rebecca Niebler

Mindset & Leadership Coach

Mind Cultivation

Mind Cultivation

2:00 - 3:00

**LUNCH BREAK** 13:00 - 2:00

NAVIGATING UNCERTAINTY - EMPOWERING LEADERS

IN TIMES OF ADVERSITY PANFI

Ben Klaassen

Deputy Director-General.

Queensland Parks & Wildlife Service Department of Environment and Science



**Emma Fenby** 

Executive Director.

Native Title & Indigenous Land Services

Department of Resources QLD



Cath Drinkwater

Director, Transport and Infrastructure

City of Gold Coast

GOLDCOAST.

**AFTERNOON TEA** 

3:05 - 3:30

3:35 - 4:00

ACTION PLANNING



## POST-SUMMIT WORKSHOP

# QLD PUBLIC SECTOR STRATEGIC THINKING & ADVANCED PROBLEM SOLVING



www.liquidlearning.com +61 2 8239 9711

#### DAY ONE

#### 7 MAR

#### **DAY TWO**

#### 8 MAR

#### Strategic thinking and problem solving in the APS

- ► How the current strategic context is shaping the QPS
- QPS executive-level leadership and the importance of strategic thinking and problem solving
- Responding to emerging strategic challenges in the QPS in 2023 and beyond

#### Strategic thinking skills and tools

- The cognitive principles, tools and strategies essential to strategic thinking
- Common limitations and challenges to strategic thinking
- Models, tools and tactics to shape strategic thinking

#### Advanced problem solving for executive leaders

- ► How to objectively collect and evaluate evidence
- Exploring reason-based approaches to problem solving
- Applying rational and creative problem solving tools and techniques to address strategic issues

#### Leading and influencing others on strategic issues

- ► Effectively engaging stakeholders to understand the problem and identifying potential solutions
- Integrating multi-stakeholder perspectives and facilitating shared understanding
- Resolving conflict and disagreement in group problem solving

#### **EXPERT FACILITATOR**

Michael Collins
High Potential Officer
Hipotential

#### Definition: Understanding the problem

- Reaching agreement on the problem: Defining key variables, known causes, structure, scope, stakeholder impact, interdependencies and constraints
- ► Evaluating problem impacts
- Developing solution criteria and the problem solving approach

#### Analysis: Identifying and evaluating possible solutions

- Generating and evaluate solutions based on feasibility, impact and risk
- Taking stock of required skills, knowledge and resources to resolve the problem or realise the opportunity
- Leadership, management, planning and team deployment considerations

#### Implementation: from strategy to results

- ► Testing solutions: prototypes, pilots, simulations
- Adopting a systematic approach to solution implementation
- ► Building engagement and embedding change

# Overcoming roadblocks to strategic thinking and problem solving

- Cognitive biases, ideological paradigms and groupbased
- The inherently challenging nature of 'wicked problems'
- Cultivating your skills and maintaining your edge as a strategic thinker and problem solver



#### **QLD PUBLIC SECTOR DIRECTORS & MANAGERS LEADERSHIP SUMMIT**

4 - 8 MAR 2024

# **Booking Form**

Event Reference: QSEL0324A - B

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