

Public Sector AO 5-6 Critical Thinking & Problem Solving

19 - 20 Mar | Cliftons Brisbane



Practical outcome-driven models for critical thinking and problem solving

- Unpack critical thinking as a mental process and set of action steps to address everyday problems
- Use a structured systems thinking approach to analysing problems and designing solutions
- Leverage the skills of creative and lateral thinking in complex problem solving
- Overcome common roadblocks to critical thinking and problem solving

THE AGENDA

Day 1

19 MAR | 9:00 - 4:30

- Critical thinking and problem solving as a key priority in the Queensland Public Sector
- Unpacking critical thinking techniques
- Problem-solving methods and key tools
- Working with others on problem-solving

Day 2

20 MAR | 9:00 - 4:30

- Definition: Understanding the problem
- Analysis: Identifying and evaluating possible solutions
- Implementation: The problem-solving process in action
- Overcoming the roadblocks to critical thinking and problem solving

YOUR FACILITATOR

Michael Collins is one of the region's leading talent, leadership and change experts with over 25 years of experience in roles spanning Australia, New Zealand and Asia. He is a trusted adviser, thought leader and seasoned practitioner in the field of leadership assessment and development, in particular he specialises in identifying and discovering high potential leaders, differentiating leadership talent, neuropsychology and organisational change.



Michael Collins
High Potential Officer
Hipotential

GROUP DISCOUNTS

3 - 4 Attendees

10%

5 - 7 Attendees

20%

8 - 9 Attendees

25%

10+ Attendees

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