18TH PUBLIC SECTOR WOMEN EADERSHIP Summit

LEARN FROM



Louise Clarke Deputy Commissioner, Policy, Analysis & Legislation





LCDRPrudence Hawkins-Griffiths Deputy Director Navv Diversity and Inclusion





Jason Borton Executive Branch Manager, Universal School Support





Karen Freedman Principal Coach





Letitia Hope Deputy Secretary, Families & Communities





Julia Atkinson A/g Assistant Secretary, Home Care & Assessment





Peta Olesen Director, Net Zero Innovation, International Climate & Energy





Bec McFarland Career Coach





Krissy Barrett Assistant Commissioner, Counter Terrorism & Special Investigations





Emily Arnberg Deputy General Counsel (Office of General Counsel)





Jancye Winter Senior Director, Child and Family Reform, Strategic Policy





A/g Deputy Secretary





Jennifer Hutchinson General Manager, Governance Group





Lucy Poole Division Head, Digital Strategy, Standards & Policy

Australian Government Digital Transformation Ag



Liz Stephens Coach & Trainer





Lvnn Kellv First Assistant Secretary, Retirement, Advice & Investment Division

18 - 22 MAR 2024

CANBERRA





Elizabeth Williamson General Manager, Prices & Transformation Division





Kristy Van Putten Senior Director Directorate Data Officer





Sally Dooley Leadership Coach, Facilitator & Speaker





CREATING INFLUENTIAL, CITIZEN-CENTRIC LEADERS THAT DRIVE FORWARD THE SUCCESS OF THE APS

Are you producing outcomes that make a difference to the nation? Join us for an unmissable experience that puts you at the centre of your development and builds upon your strengths to help shape the future of the APS. Be prepared to join the conversation and share the journeys of our amazing speakers and acquire the skills and knowledge that has got them to the leadership positions they are in today. Immerse yourself in two jampacked days with an amazing group of Australia's most inspiring leaders from the Public Sector. Come prepared with an open mind and the questions you NEED to know the answers to!

- Exploit your inner entrepreneur to find better and new solutions for government and Australians
- Seek out emerging trends and identify opportunities
- Collaborate across agencies and sectors, build trust and diversify your outlook
- Build awareness of your strengths and set goals to become a life-long learner

Group Discounts Available!



PRE-SUMMIT WORKSHOP

INFLUENCING WITH IMPACT

Verbal and non-verbal strategies to maximise impact

- Understand the power of body language and tone of voice
- Tailor your message to better meet your audience's needs and rhythms
- Use curiosity to overcome assumptions and bias
- Explore alternative communication styles

Communication skills 1: Building a connection

- Learn techniques to build rapport quickly and authentically, including active listening and finding common ground
- Explore the benefits of assertiveness and accountability in building trust and respect
- Develop your questioning and listening skills to create open communication and build deeper connections with your audience

Communication skills 2: Making an impact

- Strategies for managing expectations and overcoming challenging situations
- Tools for giving and receiving feedback effectively
- ► Persuasive techniques questions, storytelling, insights
- Explore different types of conflict and effective de-escalation strategies

Impact, influence and persuasion in written communication

- Explore the components of effective written communication
- Understand the effect of voice and tone in creating impact
- Articulate your desired goal and purpose, and how to align this with your readers' needs
- Practical strategies for influential and persuasive writing

EXPERT FACILITATOR

Liz Stephens Coach & Trainer Ripple Impact

BOOK & SAVE

RAPID ACTION

Save up to \$1000 Book before 6 Oct 2023

L 2025 BOOK Defor

SUPER SAVER

Save up to \$500 Book before 19 Jan 2024 VALUE PLUS Save up to \$700 Book before 10 Nov 2023

EARLY BIRD Save up to \$300

Book before 21 Feb 2024

SUMMIT AGENDA

SUMMIT DAY ONE 19 MAR EVENT KICK OFF AND NETWORKING ICEBREAKER 9:00 - 9 VALUES BASED LEADERSHIP - LEADING WITH PRINCIPLE CASE STUDY 9:30 - 1 Letitia Hope Australian Govern Department of Soci Deputy Secretary Families & Communities **Department of Social Services** COMPASSIONATE LEADERSHIP - NOT JUST THE RIGHT THIN TO DO, THE SMART THING TO DO CASE STUDY 10:10 - 10 Louise Clarke Deputy Commissioner, Policy, Australian Gov Analysis & Legislation stralian Taxa Australian Taxation Office MORNING TEA 10:50 -THE IMPORTANCE OF PLAYING TO YOUR STRENGTHS AS A LEADER CASE STUDY 11:15 -Elizabeth Williamson General Manager, Prices & Transformation Division Austral Bureau Statist Australian Bureau of Statistics THE LEADERSHIP LESSONS I WISH I'D LEARNT SOONER CASE STUDY 12:15 -Julia Atkinson Australian Department and Aged C A/g Assistant Secretary Home Care & Assessment Department of Health LUNCH BREAK 1:00 - 2 EMBRACING GENERATIONAL DIFFERENCES IN THE WORKPLACE PANEL 2:00 - 3 Jennifer Hutchinson General Manager, Governance Group, IP Australia ıstralian Go Peta Olesen Director, Net Zero Innovation, International Climate & Energy Department of Climate Change, Energy, the Environment and Water Lucy Poole Division Head, Digital Strategy, Standards & Policy **Digital Transformation Agency** Jancye Winter Senior Director, Child and Family Reform, AC Strategic Policy **Community Services Directorate, ACT** OVERCOMING IMPOSTER SYNDROME 3:00 - 3 CASE STUDY **Bec McFarland** POP Career Coach you **Pop Your Career** AFTERNOON TEA 3:40 - 4:00 BEATING THE BURNOUT BATTLE EXPERT COMMENTARY 4:00 - 5:00 Karen Freedman **Principal Coach** 🔁 Start Anew Start Anew Life Coaching

NETWORKING - CANAPÉS AND DRINKS

SUMMIT DAY TWO	20 MAF
REFLECTIONS AND ACTIONS	
	9:00 - 9:10
UTILISING INNOVATION TO ENHANCE AUST	FRALIA'S COUNTER
TERRORISM RESPONSE CASE STUDY	9:10 - 9:50
Krissy Barrett Assistant Commissioner Counter Terrorism	& Å AFP
Special Investigations Australian Federal Police	ALETINALMA FEBRUAR PRICE
DEFINE YOUR LEADERSHIP LEGACY CASE STUDY	9:50 - 10:30
Kelly Pearce A/g Deputy Secretary	Australian Governme
Department of Education	Australian Government
MORNING TEA	10:30 - 10:50
LEADING THROUGH TRANSFORMATION IN EXPERT COMMENTARY	THE APS 10:50 - 11:50
Sally Dooley Leadership Coach, Facilitator & Speaker	Sally
Sally Dooley Leadership	
THE BRILLIANCE OF RESILIENCE - BUT HOV CASE STUDY	W DO I BUILD IT? 11:50 - 12:30
Emily Arnberg Deputy General Counsel (Office of General G	Counsel) 🦾 Australian Govern
Department of Defence	Department of Defe
LUNCH BREAK	12:30 - 1:30
UNLOCKING GROWTH AND INNOVATION PANEL	1:30 - 2:30
Lynn Kelly First Assistant Secretary, Retirement,	1 2.
Advice & Investment Division The Treasury	Australian Govern
Jason Borton Executive Branch Manager, Universal Schoo ACT Education Directorate	ol Support 🔬 🚛 🛛 🛛
LCDR Prudence Hawkins-Griffiths Deputy Director Navy Diversity and Inclusio	on NAVY
Royal Australian Navy Kristy Van Putten	
Senior Director, Directorate Data Officer ACT Government	
AFTERNOON TEA	2:30 - 3:00
LEADING IN HIGHLY DEMANDING ROLES A WORKPLACES	
CASE STUDY	3:00 - 3:4
Deputy Director Navy Diversity and Inclusio Royal Australian Navy	n NAVY
	7.45 4.1

SUMMIT DAY TWO

FORWARD PLANNING

5:00 - 6:00

3:45 - 4:15

20 MAR

POST-SUMMIT WORKSHOP

PUBLIC SECTOR WOMEN IN LEADERSHIP WORKSHOP

DAY ONE

21 MAR

High-level communication, influence and negotiation skills

- Manage emotions for positive, assertive communication and relationships
- Develop techniques of persuasion, negotiation and influence with coaching skills and "conversational intelligence"
- How to prepare for and have difficult conversations with confidence

Transformational leadership strategies to accelerate team performance

- ► Leverage team dynamics to enhance performance
- Challenge, support and empower others
- Manage uncooperative staff members

Drive change and innovation as a female leader

- ► Recognise and overcome hurdles to change
- Trust your intuition and step outside your comfort zone
- ► Embed a positive change culture in an organisation

Action planning for leadership

- Develop a personalised approach short and longterm
- Understand the leadership pipeline
- ► Share approaches for moving your career forward

EXPERT FACILITATOR

Sally Dooley Leadership Coach, Facilitator & Speaker Sally Dooley Leadership



Well run, managed, great guest speakers with great insights, experience and amazing stories. Loved it all!!!



DAY TWO

22 MAR

Fundamental authentic leadership capabilities

- Capabilities, attributes and skills of an influential and authentic leader
- Develop personal worth, power and responsibility
- Embrace your diverse and inclusive leadership style

Maintain resilience and authenticity through difficult times

- Techniques to maintain resilience
- How to be an authentic leader
- Practice and maintain integrity as a leader

Leading with Emotional Intelligence (EQ)

- Evaluate your EQ level and identify opportunities for further growth and development
- Understand your EQ and its impact on the way you are perceived as a leader
- ► Leverage your EQ in the workplace
- Embrace qualities of empathy and understand to become a better leader

Understand your own leadership style

- Build self-awareness of leadership traits and how they align with organisational goals
- Recognise demands of leadership and the expectations of the organisation
- Understand the expectations of team members and direct reports

BOOK NOW

www.liquidlearning.com

+61 2 8239 9711

Develop your personal leadership plan



GROUP DISCOUNTS

Save up to 30% off standard rate!

18TH PUBLIC SECTOR WOMEN IN LEADERSHIP SUMMIT

Booking Form

□ 18 □ 19 & 20 □ 21 & 22

🗌 18 📋 19 & 20 🗌 21 & 22

🗌 18 📋 19 & 20 🗌 21 & 22

Event Reference: PSWL0324A - C Priority Code: I

18 - 22 MAR 2024

Canberra

i	Registration Information							
Org	anisation Name							
Ad	dress		Suburb	State	Postcode			
Booking Contact Information								
Titl	e Full Name	Position	Email	Phone	2			
E Delegate Information								
# Tit	e Full Name or TBA	Position	Email		Attendance Date/s			
1					☐ 18 ☐ 19 & 20 ☐ 21 & 22			
2					☐ 18 ☐ 19 & 20 ☐ 21 & 22			
3					☐ 18 ☐ 19 & 20 ☐ 21 & 22			
4					☐ 18 ☐ 19 & 20 ☐ 21 & 22			
5					☐ 18 ☐ 19 & 20 ☐ 21 & 22			
6					☐ 18 ☐ 19 & 20 ☐ 21 & 22			
7					🗌 18 📋 19 & 20 🗍 21 & 22			

9

8

ы)

Your Investment

Options (per person) QTY			id Action Rate gister and pay by 6 Oct	e	Value Plus Rate Register and pay by 10 Nov			Super Saver Rate Register and pay by 19 Jan	Early Bird Rate Register and pay by 21 Feb		Standard Rate		
	5 Days 4 Days 3 Days 2 Days 1 Day Workshop	ρ	\$38 \$31 \$22	99 + GST = (\$4948.90) 99 + GST = (\$4288.90) 99 + GST = (\$3518.90) 99 + GST = (\$2528.90) 99 + GST = (\$1648.90)		\$4199 + C \$3499 + C \$2599 + C	GST = (\$5278.90) GST = (\$4618.90) GST = (\$3848.90) GST = (\$2858.90) GST = (\$1758.90)		\$4999 + CST = (\$5498.90) \$4399 + CST = (\$4838.90) \$3699 + CST = (\$4068.90) \$2799 + CST = (\$4068.90) \$1699 + CST = (\$1868.90)	\$4599 + \$3899 + \$2999 +	GST = (\$5718.90) GST = (\$5058.90) GST = (\$4288.90) GST = (\$3298.90) GST = (\$1978.90)	\$5499 + GST = (\$6048.90) \$4899 + GST = (\$5388.90) \$4199 + GST = (\$4618.90) \$3299 + GST = (\$3628.90) \$1999 + GST = (\$2198.90)	
Dis	count off standar	rd rate:	S	ave up to \$1000		Save	up to \$700		Save up to \$500	o to \$500 Save up to \$300		All prices listed in AUD	
	Group Discounts Available:	Standa	6 off rd Rate of 5 - 9	20% off Standard Rate Team of 10 - 14		25% off andard Rate am of 15 - 19	30% off Standard Rate Team of 20+		Discounted Rates Avai Local Government & C		TOTAL incl GST		

Conditions: Group discounts apply for bookings made simultaneously. Only one discount applies. Group discounts apply to standard rates only. Group discounts are not applicable to Rapid Action, Value Plus, Super Saver and Early Bird rates. Discounts cannot be applied retrospectively and must be claimed at the time of booking. Liquid Learning Group reserves the right to have sole discretion on an organisation's eligibility for discounts. Note: Course materials included. Travel and accommodation are NOT included. Registration options are per person only.

Payment Details		Payment is	s required prior to attending this event
Credit Card Cheque (payable to Liquid Learning Group Pty Ltd) Electronic Funds Transfer Please invoice me: Purchase Order No. #	Credit Card Details - Please charge my credit card for this registratic Card Type Visa MasterCard American Express Note: 2% surcharge applies to American Express payments Card Number Image: Card Number Image: Card Number Cvv Full Name as on card Cardholder's Contact Number Signature	Expiry /	Electronic Funds Transfer (EFT) Please transfer funds directly to: Westpac Account Name: Liquid Learning Group Pty Ltd BSB: 032 002 Account No: 407 273 SWIFT Code: WPACAU2S Amount Please quote ref PSWL0324A - C and registrant name
S Authority	Authori	ising Manager's Details: This req	gistration is invalid without a signature
Name F	Position	Phone	
Email		Signature	Date

Email this form to: registration@liquidlearning.com.au or Call us on: +61 2 8239 9711

Registration Policy: If you are unable to attend this event, you may send a substitute delegate in your place at no additional cost. Please advise us of any substitutions as soon as to task provide the provide the provide the provide the term of the provide the registration you commit to pay the registration investment in full Should you wish to cancel your registration, please notify us in writing as soon as possible and a credit note will be issued valid for use towards any future event held by Liquid Learning Croup Pty Ltd in the twelve months following the date of issuance. Cancellation notifications received less than 14 days from the event needly four leaves are redit note to the value of the registration fee less a service fee of \$400 µlus GST. Liquid Learning Group Pty Ltd is not ean to pay one registration. If your invoice is yet to be paid and you wish to cancel, payment must be processed and a credit note possible for multiple people to attend within any day of the event on a single arranged. A fee will apply. Please call us for details.

Liquid Learning Group Pty Ltd takes all care to produce high quality events that deliver as promised. All advertised details are correct at time of publishing. However, when circumstances beyond our control prevail, we reserve the right to change program content, facilitators or venues. We also reserve the right to cancel, reschedule or alter event delivery from physical to virtual if circumstances arise whereby performance of the event is no longer feasible or legal. Liquid Learning Group Pty Ltd will not be responsible for any loss or damage arising from any changes to, cancellation, or rescheduling of an event is cancelled or rescheduled, Liquid Learning Group Pty Ltd will make eveny effort to contact every registered delegate. If an event is cancelled or you are unable to attend the rescheduled event you will be issued with a credit note valid for use towards any future Liquid Learning Group Pty Ltd event held in the twelve months following date of issuance. **Disclaimer**: Liquid Learning Group Pty Ltd has taken due care in selecting qualified professionals as its authors and course facilitators. The information provided by course facilitators is not produced by Liquid Learning Group Pty Ltd and should not be regarded as advice. Liquid Learning Group Pty Ltd and should not be regarded as advice. Liquid Learning Group Pty Ltd and should not be regarded as advice. Liquid Learning Group Pty Ltd and should not be regarded as advice. Liquid Learning Group Pty Ltd and should not be regarded as advice. Liquid Learning Group Pty Ltd accepts no responsibility

for reliance on such information and recommends that its clients seek further professional advice.

professional advice. Privacy Statement: Liquid Learning Group Pty Ltd is committed to your privacy. All information collected on this registration will be held in the strictest of confidence and in accordance with the Privacy Act 1988. Liquid Learning Group Pty Ltd will add your information to a secure database. This will be used primarily to contact you for orgoing research, product development and notice of future events and services offered by Liquid Learning Group Pty Ltd. (Accasionally you may receive information from organisations associated with Liquid Learning Group Pty Ltd. (Pu od on to wish to receive such information please advise a Liquid Learning representative.

To update or have your details deleted please advise our Database team at Liquid Learning Group Pty Ltd, Level 9, 80 Clarence Street, Sydney NSW 2000, Pt+ 161 28259 9700, email: database@ilquidlearning.com.au

© 2023 Liquid Learning Group Pty Ltd ACN 108 415 354