

NSW Public Sector Grades 9-10 Critical Thinking & Problem Solving

20 - 21 Feb | Online



Practical outcome-driven models for critical thinking and problem solving

- Unpack critical thinking as a mental process and set of action steps to address everyday problems
- Use a structured systems thinking approach to analysing problems and designing solutions
- Leverage the skills of creative and lateral thinking in complex problem solving
- Overcome common roadblocks to critical thinking and problem solving

THE AGENDA

Day 1

20 FEB | 9:00 - 4:30

- Critical thinking and problem solving as a key priority in the NPS
- Unpacking critical thinking techniques
- Problem-solving methods and key tools
- Working with others on problem-solving

Day 2

21 FEB | 9:00 - 4:30

- Definition: Understanding the problem
- Analysis: Identifying and evaluating possible solutions
- Implementation: The problem-solving process in action
- Cultivating your skills and maintaining your edge as a critical thinker

YOUR FACILITATOR

Alex is the Director of Sustainable Solutions Advisory Pty Ltd, an advisory firm focused on creating impact through strategy and policy, sustainability, people and place, culture and leadership. Alex is the Senior ESG Advisor to BDO, Chief Advisor to the Urban Transformation Centre of Western Sydney University and a Non Executive Director of St George Community Housing and Place Management NSW. Alex is a lawyer with a BA/ LLB (Hons 1) and a Masters of Administrative Law and Policy from the University of Sydney. Alex previously held Senior Executive Roles in the NSW Public Sector, including 5 years as a Deputy Secretary.



Alexandra O'Mara
Director
Sustainable Solutions Advisory

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