

NSW Public Sector Grades 9-12 High Performance Leadership Summit



LEARN FROM

13 - 17 NOV 2023

TBC SYDNEY



Joann Wilkie
Deputy Secretary, Economic
Strategy & Productivity



Treasury



Jeremy Fewtrell
Deputy Commissioner, Field
Operations



Monica Barone
Chief Executive Officer



Narelle Grayson
A/Chief Data Officer &
Executive Director, Data &
Insights



Customer
Service



Chris Presland
Executive Director, Regional
Recovery



Regional
NSW



Nev Nichols
Executive Director,
Engineering & Maintenance



Ingrid Emery
Executive Director,
Biodiversity &
Conservation Infrastructure



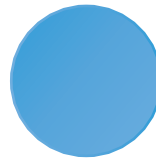
Planning and
Environment



Lewis Clark
Executive Director,
Customer Systems &
Operations



Transport
for NSW



Kate Foy
Former Group Deputy
Secretary, Tourism, Sport
& Arts



Department of Enterprise,
Investment and Trade



Margot McNeill
Chief Product and Quality
Officer



Atish Bucktownsoning
Director, Assurance &
Probity



Department of Enterprise
Investment and Trade



Michael Dickinson
Director, Digital Health



Health
South Western Sydney
Local Health District



Angus Bristow
Director, Market Analysis &
Data Science



Investment
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Jordi Austin
Director, Arts Sports &
Initiatives



Education



Todd Hopwood
Senior Manager Governance
& Customer Service



Fran Liddle
Senior Manager Diversity &
Inclusion



Ryan Sherry
Manager, Programs



Education



Rabia Khan
Founder & CEO



David McCubbin
Founder & Managing
Director



Sheila Vijayarasa
Transformation Coach



Liz Van Vliet
Founder & CEO



Jo Brigden-Jones
Olympian, Paramedic &
Co-Founder

ELITE MINDSET CO.



Maree Walk
Founder & Principal
Consultant

MW Consultancy

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Priority Code - I

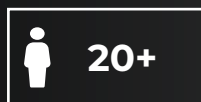
SKILLS, KNOWLEDGE AND INSPIRATION TO BECOME AN EXCEPTIONAL, FUTURE-READY LEADER

The NSW Public Sector is a complex and dynamic environment. To succeed in this changing environment, you must be able to embrace opportunities, inspire innovation and drive progress to bring your organisation into the future. By unleashing your potential and unlocking your personal strengths as a strategic partner, you can redefine your destiny as a leader in the Public Service.

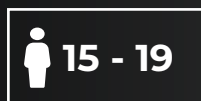
Liquid Learning' NSW Public Sector Grades 9-12 High Performance & Leadership Summit brings together some of NSW's finest leaders to reflect on their experiences and share their insights on career progression. Discover strategies to navigate turbulence, drive transformation and confidently lead a diverse workforce. Participants will leave with a sharper understanding of how to navigate these challenges and accelerate their career.

- ▶ Lead with an open mind towards a changing public sector
- ▶ Drive transformational change within your organisation
- ▶ Expand your skills and mindset to stay ahead of the leadership game
- ▶ Adopt data-driven decision making to enhance efficiencies

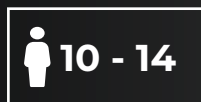
Group Discounts Available!



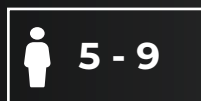
**30% off
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Standard Rate**

PRE-SUMMIT WORKSHOP

13 NOV

DATA-DRIVEN DECISION MAKING

Building a data driven culture

- ▶ Explore what is an organisational data strategy and the responsibilities and expectations of a decision maker
- ▶ Understand the role data plays in the work of various industries
- ▶ Identify the critical issues that impact on the availability, integrity and use of data - Identify data quality frameworks, ethical and privacy principles

How to use data for decision making

- ▶ Understand core concepts related to data for decision making such as categories of data, standards, sources, collection, management, and applications.
- ▶ Learn how to ask the right questions to inform decision making and improve outcomes
- ▶ Maximise your ROI on data by avoiding costly and unnecessary analytics and team expenditures

How to leverage data to improve operations and service delivery

- ▶ Understand key data concepts in the context of a leader making decisions and understanding the data analysis process
- ▶ Identify opportunities to leverage data for your team and your organisation
- ▶ Identify the most valuable data types and data sets and how they can be leveraged
- ▶ Find a higher purpose for more effective networking

Unlock your team's hidden potential

- ▶ Explore personality profiling and the heightened understanding it brings to your organisation
- ▶ Discover the untapped strengths within your team
- ▶ Help your team to help themselves

Data storytelling - Communicating clearly and persuasively

- ▶ Communicate effectively with senior management to apply data-driven strategies within a department
- ▶ Learn to create insightful data visualisations and build a persuasive presentation
- ▶ Learn how to stage and present effective data-driven stories using design & journalistic techniques

EXPERT FACILITATOR

Rabia Khan
Founder & CEO
Data Action Impact



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SUMMIT AGENDA

SUMMIT DAY ONE

14 NOV

EVENT KICK OFF AND NETWORKING ICEBREAKER

9:00 - 9:30

WEATHERING THE STORM - LEADING THROUGH A CRISIS CASE STUDY

9:30 - 10:10

Chris Presland
Executive Director, Regional Recovery
Department of Regional NSW



CREATING HIGH PERFORMING TEAMS AS A COURAGEOUS LEADER

EXPERT COMMENTARY

10:10 - 10:55

Sheila Vijayarasa
Transformation Coach
Empowering Intuition



MORNING TEA

10:55 - 11:15

THROUGH THE LOOKING GLASS - REFLECTIONS ON 25 YEARS IN THE PUBLIC SERVICE

CASE STUDY

11:15 - 12:00

Kate Foy
Former Group Deputy Secretary,
Tourism, Sport and Arts
Department of Enterprise, Investment & Trade



OLYMPIAN TO PARAMEDIC - THE RESILIENCE SKILLS NEEDED TO ALWAYS BE ON TOP OF MY GAME

EXPERT COMMENTARY

12:00 - 1:00

Jo Brigden-Jones
Olympian, Paramedic & Co-Founder
Elite Mindset Co.



LUNCH BREAK

1:00 - 2:00

WHAT IMPACT WILL TECHNOLOGY HAVE ON THE FUTURE OF THE PUBLIC SERVICE?

PANEL

2:00 - 3:00

Jordi Austin
Director, Arts Sports & Initiatives
Department of Education NSW



Narelle Grayson
A/Chief Data Officer & Executive Director,
Data & Insights
NSW Department of Customer Service



Michael Dickinson
Director, Digital Health
South Western Sydney Local Health District



Angus Bristow
Director, Market Analysis & Data Science
Investment NSW



Lewis Clark
Executive Director, Customer Systems & Operations
Transport for NSW



RELATIONSHIP MANAGEMENT - THE CATALYST FOR CHANGE CASE STUDY

3:00 - 3:40

AFTERNOON TEA

3:40 - 4:00

334 FIRE STATIONS, 1 GREAT CULTURE CASE STUDY

4:00 - 4:45

Jeremy Fewtrell
Deputy Commissioner, Field Operations
Fire and Rescue NSW



NETWORKING - CANAPÉS AND DRINKS

4:45 - 6:00

SUMMIT DAY TWO

15 NOV

REFLECTIONS AND ACTIONS

9:00 - 9:10

LESSONS FROM LIFE FOR LEADERSHIP CASE STUDY

9:10 - 9:50

Joann Wilkie
Deputy Secretary, Economic Strategy & Productivity
NSW Treasury



OUT WITH THE OLD, IN WITH THE NEW THE BENEFITS OF MODERN LEADERSHIP CASE STUDY

9:50 - 10:30

Ingrid Emery
Executive Director, Biodiversity & Conservation
NSW Department of Planning & Environment



MORNING TEA

10:30 - 10:50

NAVIGATING POWER DYNAMICS WITH EMOTIONAL INTELLIGENCE EXPERT COMMENTARY

10:50 - 11:50

David McCubbin
Founder & Managing Director
Coup



KEEP YOUR LEADERSHIP FIRE IGNITED, DON'T LET IT BURNOUT!

CASE STUDY

11:50 - 12:30

Todd Hopwood
Senior Manager Governance & Customer Service
Wollongong City Council



LUNCH BREAK

12:30 - 1:30

SUPPORTING INCLUSION ACROSS THE PUBLIC SERVICE PANEL

1:30 - 2:30

Fran Liddle
Senior Manager Diversity & Inclusion
Ambulance Service of NSW



Ryan Sherry
Manager, Programs
Department of Education NSW



Nev Nichols
Executive Director, Engineering & Maintenance
Sydney Trains



Monica Barone
Chief Executive Officer
City of Sydney



Atish Bucktowonsing
Director, Assurance & Probity
Department of Enterprise, Investment & Trade



AFTERNOON TEA

2:30 - 3:00

LEADERSHIP - THE NEVER ENDING LEARNING JOURNEY CASE STUDY

3:00 - 3:45

Margot McNeill
Chief Product and Quality Officer
TAFE NSW



KEY TAKEAWAYS AND GOAL SETTING

3:45 - 4:15



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POST-SUMMIT WORKSHOP

NSW PUBLIC SECTOR HIGH PERFORMANCE & LEADERSHIP

DAY ONE

16 NOV

Understand your role as a people leader

- ▶ Adaptive leadership strategies for managing different personalities
- ▶ Develop your team's resilience to stress and change
- ▶ Engage and manage sensitive issues under pressure

Strategies to build resilience and strengthen your stress response

- ▶ Explore leadership qualities for a continual learning mindset
- ▶ Use Emotional Intelligence (EI) to improve decision-making
- ▶ Balancing capabilities over your career

Evolve into the strategic authentic leader

- ▶ Expectations and values of an effective leader in the NSW Public Service
- ▶ Distill your authentic approach to management and leadership
- ▶ Reflective leadership - Identify your strengths and weaknesses

Strengthen your resilience and resolve

- ▶ Perform productively through tough times
- ▶ Deal constructively with stress, criticism and setbacks
- ▶ Effectively manage conflict and turn negativity into opportunity

EXPERT FACILITATOR

Maree Walk
Founder & Principal Consultant
Storyroad



DAY TWO

17 NOV

High-level communication and negotiation skills

- ▶ Manage emotions for positive and assertive communication and relationships
- ▶ Explore coaching strategies to build capability in a team environment
- ▶ Navigate the initial challenges of difficult conversations

Effectively lead and influence others on strategic issues

- ▶ Engage stakeholders to understand the problem and identify potential solutions
- ▶ Resolving conflict and disagreement in group problem solving
- ▶ Negotiation – Improve how you approach negotiations, giving feedback and getting feedback

Align your team with organisational expectations

- ▶ Support your team and engage others to deliver
- ▶ Embed a positive change culture in an organisation
- ▶ Build cohesive and engaged teams

Personal action plan for success in the NSW Public Sector

- ▶ Identify and respond to threats and see challenges as opportunities
- ▶ Determine your areas for development, key resources, change agents and networks
- ▶ Create an action plan for your career

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