NSW Public Sector Grades 9-12 **High Performance** Leadership Summit



LEARN FROM



Joann Wilkie Deputy Secretary, Economic Strategy & Productivity



Jeremy Fewtrell Deputy Commissioner, Field



Monica Barone Chief Executive Officer



Narelle Gravson A/Chief Data Officer & Executive Director, Data & Insights



Executive Director, Regional Recovery



Treasury







NSW



Customer



Regional **NSW**

13 - 17 NOV 2023

TBC SYDNEY



Executive Director. Engineering & Maintenance



Executive Director, Biodiversity & ConservationInfrastructure



Executive Director, Customer Systems & Operations



Former Group Deputy Secretary, Tourism, Sport & Arts



Margot McNeill Chief Product and Quality Officer



Director, Assurance & Probity





Planning and





Department of Enterprise,









Michael Dickinson Director, Digital Health



Angus Bristow Director, Market Analysis & Data Science

Investment NSW



Jordi Austin Director, Arts Sports & Initiatives

Education



Todd Hopwood Senior Manager Governance & Customer Service

wollongong



Fran Liddle Senior Manager Diversity &



Ryan Sherry Manager, Programs





Rabia Khan David McCubbin Founder & CEO Founder & Managing Director



Sheila Vijeyarasa Transformation Coach



Liz Van Vliet Founder & CEO



Jo Brigden-Jones Olympian, Paramedic & Co-Founder



NSW

Maree Walk Founder & Principal Consultant









MW Consultancy



CONTACT US Call +61 2 8239 9711 Priority Code - I

SKILLS, KNOWLEDGE AND INSPIRATION TO BECOME AN EXCEPTIONAL, FUTURE-READY LEADER

The NSW Public Sector is a complex and dynamic environment. To succeed in this changing environment, you must be able to embrace opportunities, inspire innovation and drive progress to bring your organisation into the future. By unleashing your potential and unlocking your personal strengths as a strategic partner, you can redefine your destiny as a leader in the Public Service.

Liquid Learning' NSW Public Sector Grades 9-12 High Performance & Leadership Summit brings together some of NSW's finest leaders to reflect on their experiences and share their insights on career progression. Discover strategies to navigate turbulence, drive transformation and confidently lead a diverse workforce. Participants will leave with a sharper understanding of how to navigate these challenges and accelerate their career.

- Lead with an open mind towards a changing public sector
- Drive transformational change within your organisation
- Expand your skills and mindset to stay ahead of the leadership game
- Adopt data-driven decision making to enhance efficiencies

Group Discounts Available!

20+

30% off Standard Rate

i 15 - 19

25% off Standard Rate

10 - 14

20% off Standard Rate



10% off Standard Rate

PRE-SUMMIT WORKSHOP

13 NOV

DATA-DRIVEN DECISION MAKING

Building a data driven culture

- Explore what is an organisational data strategy and the responsibilities and expectations of a decision maker
- Understand the role data plays in the work of various industries
- Identify the critical issues that impact on the availability, integrity and use of data - Identify data quality frameworks, ethical and privacy principles

How to use data for decision making

- Understand core concepts related to data for decision making such as categories of data, standards, sources, collection, management, and applications.
- ► Learn how to ask the right questions to inform decision making and improve outcomes
- Maximise your ROI on data by avoiding costly and unnecessary analytics and team expenditures

How to leverage data to improve operations and service delivery

- Understand key data concepts in the context of a leader making decisions and understanding the data analysis process
- ► Identify opportunities to leverage data for your team and your organisation
- Identify the most valuable data types and data sets and how they can be leveraged
- ► Find a higher purpose for more effective networking

Unlock your team's hidden potential

- ► Explore personality profiling and the heightened understanding it brings to your organisation
- ► Discover the untapped strengths within your team
- ► Help your team to help themselves

Data storytelling - Communicating clearly and persuasively

- Communicate effectively with senior management to apply data-driven strategies within a department
- Learn to create insightful data visualisations and build a persuasive presentation
- Learn how to stage and present effective data-driven stories using design & journalistic techniques

EXPERT FACILITATOR

Rabia Khan Founder & CEO Data Action Impact



SUMMIT DAY ONE

14 NOV

EVENT KICK OFF AND NETWORKING ICEBREAKER

9:00 - 9:30

WEATHERING THE STORM - LEADING THROUGH A CRISIS

CASE STUDY 9:30 - 10:10

Chris Presland

Executive Director, Regional Recovery

Department of Regional NSW



Regional

CREATING HIGH PERFORMING TEAMS AS A

COURAGEOUS LEADER

EXPERT COMMENTARY 10:10 - 10:55

Sheila Vijeyarasa

Transformation Coach

Empowering Intuition



MORNING TEA 10:55 - 11:15

THROUGH THE LOOKING GLASS - REFLECTIONS ON 25 YEARS IN THE PUBLIC SERVICE

CASE STUDY 11:15 - 12:00

Kate Foy

Former Group Deputy Secretary,

Tourism, Sport and Arts

Department of Enterprise, Investment & Trade



Department of Enterpris

OLYMPIAN TO PARAMEDIC - THE RESILIENCE SKILLS NEEDED TO ALWAYS BE ON TOP OF MY GAME

EXPERT COMMENTARY 12:00 - 1:00

Jo Brigden-Jones

Olympian, Paramedic & Co-Founder

Elite Mindset Co.

ELITE MINDSET CO.

LUNCH BREAK 1:00 - 2:00

WHAT IMPACT WILL TECHNOLOGY HAVE ON THE FUTURE OF THE PUBLIC SERVICE?

PANFI 2:00 - 3:00

Jordi Austin

Director, Arts Sports & Initiatives

Department of Education NSW

Narelle Grayson

A/Chief Data Officer & Executive Director,

Data & Insights

NSW Department of Customer Service

Michael Dickinson

Director, Digital Health

South Western Sydney Local Health District

Angus Bristow

Director, Market Analysis & Data Science

Investment NSW

Lewis Clark

CASE STUDY

Executive Director, Customer Systems & Operations

Transport for NSW



Health

Education

Customer

NSW South Western Sydney Local Health District

RELATIONSHIP MANAGEMENT - THE CATALYST FOR CHANGE



3:00 - 3:40

334 FIRE STATIONS, 1 GREAT CULTURE

4:00 - 4:45 CASE STUDY

Jeremy Fewtrell

AFTERNOON TEA

Deputy Commissioner, Field Operations

NETWORKING - CANAPÉS AND DRINKS

Fire and Rescue NSW



3:40 - 4:00

SUMMIT DAY TWO

15 NOV

REFLECTIONS AND ACTIONS

9:00 - 9:10

LESSONS FROM LIFE FOR LEADERSHIP

CASE STUDY 9.10 - 9.50

Joann Wilkie

Deputy Secretary, Economic Strategy & Productivity

NSW Treasury

OUT WITH THE OLD. IN WITH THE NEW THE BENEFITS OF MODERN LEADERSHIP

CASE STUDY 9:50 - 10:30

Ingrid Emery

Executive Director, Biodiversity & Conservation

NSW Department of Planning & Environment



Planning and Environment

Treasury

MORNING TEA 10:30 - 10:50

NAVIGATING POWER DYNAMICS WITH

EMOTIONAL INTELLIGENCE EXPERT COMMENTARY

10:50 - 11:50

David McCubbin

Founder & Managing Director

Coup

KEEP YOUR LEADERSHIP FIRE IGNITED, DON'T LET IT BURNOUT!

CASE STUDY 11:50 - 12:30

Todd Hopwood

Senior Manager Governance & Customer Service

Wollongong City Council



LUNCH BREAK 12:30 - 1:30

SUPPORTING INCLUSION ACROSS THE PUBLIC SERVICE PANEL 1:30 - 2:30

Fran Liddle

Senior Manager Diversity & Inclusion

Ambulance Service of NSW

Ryan Sherry

Manager, Programs

Department of Education NSW



Nev Nichols

Executive Director, Engineering & Maintenance

Sydney Trains

Monica Barone Chief Executive Officer

City of Sydney

Atish Bucktowonsing

Director, Assurance & Probity



Transport Sydney Trains

Department of Enterprise, Investment & Trade



2:30 - 3:00

LEADERSHIP - THE NEVER ENDING LEARNING JOURNEY

CASE STUDY 3:00 - 3:45

Margot McNeill

AFTERNOON TEA

Chief Product and Quality Officer

TAFE NSW





KEY TAKEAWAYS AND GOAL SETTING

3.45 - 4.15





NSW PUBLIC SECTOR HIGH PERFORMANCE & LEADERSHIP

DAY ONE

16 NOV

DAY TWO

17 NOV

Understand your role as a people leader

- ► Adaptive leadership strategies for managing different personalities
- ► Develop your team's resilience to stress and change
- ► Engage and manage sensitive issues under pressure

Strategies to build resilience and strengthen your stress response

- Explore leadership qualities for a continual learning mindset
- Use Emotional Intelligence (EI) to improve decision-making
- ► Balancing capabilities over your career

Evolve into the strategic authentic leader

- Expectations and values of an effective leader in the NSW Public Service
- Distill your authentic approach to management and leadership
- Reflective leadership Identify your strengths and weaknesses

Strengthen your resilience and resolve

- ► Perform productively through tough times
- ► Deal constructively with stress, criticism and setbacks
- Effectively manage conflict and turn negativity into opportunity

High-level communication and negotiation skills

- Manage emotions for positive and assertive communication and relationships
- Explore coaching strategies to build capability in a team environment
- Navigate the initial challenges of difficult conversations

Effectively lead and influence others on strategic issues

- Engage stakeholders to understand the problem and identify potential solutions
- ► Resolving conflict and disagreement in group problem solving
- Negotiation Improve how you approach negotiations, giving feedback and getting feedback

Align your team with organisational expectations

- ► Support your team and engage others to deliver
- ► Embed a positive change culture in an organisation
- ► Build cohesive and engaged teams

Personal action plan for success in the NSW Public Sector

- ► Identify and respond to threats and see challenges as opportunities
- ► Determine your areas for development, key resources, change agents and networks
- ► Create an action plan for your career

EXPERT FACILITATOR

Maree Walk Founder & Principal Consultant



BOOK NOW

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NSW PUBLIC SECTOR GRADES 9-12 HIGH PERFORMANCE & LEADERSHIP SUMMIT 13 - 17 NOV 2023

TRC Sydney

Booking Form
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