

# QLD Public Sector AO 5-6 Critical Thinking & Problem Solving

18 - 19 Oct | Cliftons Brisbane



## Practical outcome-driven models for critical thinking and problem solving

- Unpack critical thinking as a mental process and set of action steps to address everyday problems
- Use a structured systems thinking approach to analysing problems and designing solutions
- Leverage the skills of creative and lateral thinking in complex problem solving
- Overcome common roadblocks to critical thinking and problem solving

### THE AGENDA

#### Day 1

18 OCT | 9:00 - 4:30

- Critical thinking and problem solving as a key priority in the Queensland Public Sector
- Unpacking critical thinking techniques
- Problem-solving methods and key tools
- Working with others on problem-solving

#### Day 2

19 OCT | 9:00 - 4:30

- Definition: Understanding the problem
- Analysis: Identifying and evaluating possible solutions
- Implementation: The problem-solving process in action
- Cultivating your skills and maintaining your edge as a critical thinker

### YOUR FACILITATOR

Martin is a veteran of 37 years service as an officer in the Royal Australian Navy. His extensive career included command at sea, and operational service in the Middle East, Afghanistan and the Pacific. He retired from the Royal Australian Navy in March 2015 with the rank of Commodore.



**Martin Brooker**  
Quench Group  
Founder

### GROUP DISCOUNTS

3 - 4 Attendees

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